
magicolor® 3300

User's Guide

1800738-001A

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Registering the Printer

Mail (Americas only)—Fill out and send in the registration card enclosed in your shipment.

Internet—Go to printer.konicaminolta.net/register and follow the instructions given there.

CD-ROM—Follow the instructions on the *Software Utilities* CD-ROM.

Contents

1 Software Installation

Software Utilities CD-ROM	2
Automatic System Software Update	2
Drivers and Utilities	2
Drivers and PPDs	3
Utilities	3
Installing Printer Drivers and Utilities,	
Windows Environments	5
Installing Printer Drivers and Utilities, Macintosh Environments	5
Some Notes to Consider	5
Macintosh—PPDs	6
Macintosh OS 9—PPDs and Utilities Installation	6
OS 9 Step 1. Software Installation	6
OS 9 Step 2. Creating a Desktop Printer	6
USB Connection	6
EtherTalk Connection	7
LPR Connection	7
OS 9 Step 3. System Software	8

Macintosh OS X—PPDs and Utilities Installation	9
OS X Step 1. Software Installation—Automatic	9
OS X Step 2. Creating a Printer Queue	9
OS X Step 3. System Software	10
UNIX, NDPS, NetWare	11
Linux	11

2 Using Media

Introduction	14
Media Storage and Handling	15
General Notes about Media	18
Media Trays	18
Media Sizes and Print Area	19
Page Margins	20
Image Alignment	21
Output Tray	21
Media	21
Plain Paper	24
Special Note about Custom (and Oversized) Media	25
Thick Stock	25
Envelopes	26
Glossy Media	27
Glossy Stock	27
Glossy Toner	27
Label Stock	27
Postcards (Japanese size)	28
Transparencies (Uncoated Only)	29
Loading Media	31
Preparing the Media	31
Loading and Printing Media	31
Refilling an Upper or Optional Media Tray	31
Refilling a Multipurpose Media Tray	35
Using Media Other Than Plain Paper	36
System Memory (RAM) Requirements	41
Basic Functionality	41
Maximum Performance	41
Duplexing	41

3 Color Printing

Introduction	46
Color Registration	46
PRISMLASER™ Technology	49

Color Management and Control	49
KONICA MINOLTA Color Technology	49
Further Information	50
 4 Replacing Consumables	
Introduction	52
Consumable Life Expectancies	52
Starter Toner Cartridges 54	
Replacement Toner Cartridges 54	
Transfer Unit 55	
Imaging Unit 56	
Fuser Unit and Media Feed Roller(s) 56	
Replacing a Toner Cartridge	57
Replacing the Transfer Unit	60
Replacing the Imaging Unit	62
Replacing the Fuser Unit	66
 5 Maintaining the Printer	
Introduction	72
Handling the Printer	72
Cleaning the Printer	73
 6 Troubleshooting	
Introduction	80
Printing a Status Page	81
Direct PDF File Printing	82
Adjusting Memory Clients for PDF Printing 82	
Printing Preformatted Files Using CrownView 82	
Troubleshooting PDF Direct Printing from CrownView 82	
Preventing Media Jams	84
Automatic Jam Recovery	85
Understanding the Media Path	86
Understanding Media Jam Status Messages	87
Clearing Media Jams	88
Media Jam Duplex 88	
Media Jam Feed 89	
Multipurpose Tray Jams 89	
Upper Media Tray Jams 90	
HCIF Media Tray(s) Jams 92	
Output Tray Jams 93	

Media Jam Fuser	93
Near Imaging Unit	93
Near Fuser Unit	94
Media Jam Registration and Mismatch Jams	95
Solving Problems	97
General Problems	97
Media Jams and Media Transport Problems	99
Other Problems	102
Printing Quality	108
Status, Error, and Service Messages	114
Status and Error Messages	114
Service Messages	123
HP-GL Error Codes and PCL Error Codes	124
PostScript Errors	125
Additional Assistance	126

7 Installing Accessories

Introduction	128
Antistatic Protection	129
BuzzBox (Americas Only)	130
What's in the Kit?	130
Installing BuzzBox	130
Using the BuzzBox	131
Dual In-Line Memory Modules (DIMMs)	131
Basic Functionality	133
Maximum Performance	133
Installation	133
Duplex Kit (Americas Only)	136
Emulations, Fonts, and Other Software	136
Emulations	136
Downloading an Emulation via PageScope Net Care	136
CrownView	137
Downloading an Emulation via a Parallel Interface	137
Downloading an Emulation via an Ethernet Interface	137
Using an Optional Emulation	138
Fonts, Forms, and Signatures	138
KONICA MINOLTA Font & Form Center	138
QFORM	139
PlanetPress	139
Optional Fonts	139
CID Fonts	140

High-capacity Input Feeder (HCIF)	140
What's in the Kit?	141
Installation	141
Internal IDE Hard Disk	145
What's in the Kit?	145
Installation	145
Media Trays	147
SC-215 Color Convenience Copier	147
Time-of-Day Clock	147
Installation	147
Tray Cover	149
Installation	149

A Technical Specifications

Requirements	152
Space Requirements	152
Location Requirements	152
Top View	152
Front View	152
Side View	152
Power Requirements	154
ENERGY STAR Compliance	155
Engine and Controller Specifications	156
Print Speed	156
Engine	157
Controller	158
Electrical	159
Voltage and Power	159
Current	160
Environmental	160
Physical	161
Consumable Life Expectancies	162
Starter Toner Cartridges	162
Replacement Toner Cartridges	162
Transfer Unit	164
Imaging Unit	164
Fuser Unit and Media Feed Roller(s)	164
IPP	165
Document Option Commands	167
Header/Trailer Page Commands	167
HP-GL Emulation Commands	167
HP PCL 5e Emulation Commands	167

Lineprinter Emulation Commands	168
Document Formatting	168
Job and Subjob Boundary Commands	169
PJL Command	169
Menus	170
Configuration Chart Conventions	170
Security Menu	170
Operator Control Menu	171
Administration Menu	172
Administration/Communications/Resident NIC/CrownNet Menu	173
EtherTalk Menu	174
LAN Manager Menu	175
NetWare Menu	176
TCP/IP Menu	177
Regulatory Compliance	178
FCC Compliance Statement	178
Canadian Users Notice	179
CE Marking (Declaration of Conformity)	179
Laser Safety	179
International Notices	180
Power Cord	180
Voltage	180
Lithium Batteries	180
Warranty Considerations	181

Index.....	183
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Software Installation

1

Software Utilities CD-ROM

If you followed all the steps in the *Installation Guide* that came with your printer, then the printer is properly set up, connected to your computer, plugged in, turned on, and ready to receive the system software, drivers, and utilities on the *Software Utilities* CD-ROM.

Put the CD-ROM in your computer's CD-ROM drive, and the AutoInstaller begins the installation process.

Automatic System Software Update

The AutoInstaller provides the option to upgrade the printer firmware when installing a printer driver. This option may also be accessed from the Additional Software selection on the AutoInstaller's Main Menu.

If you attempt to download a previous version of system software, an error page prints stating "Low Release Level." This prevents an older version of system software from being downloaded over a newer version.

The system software update aborts without operator intervention if the system software on the CD-ROM is the same as, or older than, the one currently installed on the printer controller.



If you are installing new system software, you may have to wait up to 10 minutes for the update. Do not interrupt the process.

Drivers and Utilities

The printer driver and additional software on the *Software Utilities* CD-ROM can be installed on PC, Macintosh, and other computers using any of the following:

- | | |
|--------------------------|--|
| ■ Windows Me | ■ Macintosh OS 9 (version 9.2.1 or higher) or X (version 10.1.4 or higher) |
| ■ Windows 98 | |
| ■ Windows 95 (B minimum) | ■ UNIX/Linux |
| ■ Windows XP | ■ NetWare (Versions 5 and 6) |
| ■ Windows 2000 | ■ NDPS |
| ■ Windows NT4 | |

Drivers and PPDs



Manual installation instructions are provided in the readme files on the *Software Utilities* CD-ROM in case you need them.

Drivers	Use/Benefit	Installation Instructions
PostScript 2/3 Drivers <ul style="list-style-type: none">■ Windows XP/2000■ Windows Me/98■ Windows NT4	These drivers give you access to all of the printer's features, including finishing and advanced layout	"Installing Printer Drivers and Utilities, Windows Environments" on page 5
PCL 6 Driver <ul style="list-style-type: none">■ Windows XP/2000	This driver gives you access to all of the printer's features, including finishing and advanced layout. It also includes support for Arabic, Greek, and Hebrew fonts and font sets.	"Installing Printer Drivers and Utilities, Windows Environments" on page 5
Macintosh PPDs	PostScript Printer Description (PPD) files allow you to configure options such as memory and informs the computer what options and features are available.	Readme on the <i>Software Utilities</i> CD-ROM
Windows PPDs	These PPD files allow you to install the printer for a variety of platforms, drivers, and applications.	Readme on the <i>Software Utilities</i> CD-ROM
Linux PPDs	These PPDs can be used with third-party Linux print filters that use PPDs.	Readme on the <i>Software Utilities</i> CD-ROM

Utilities

Utilities	Use/Benefit	Installation Instructions
Crown Print Monitor + for Windows	This Windows utility provides an efficient method for transporting print jobs directly to a KONICA MINOLTA printer via the TCP/IP protocol.	Readme on the <i>Software Utilities</i> CD-ROM
Download Manager	This utility provides the ability to download fonts and overlays to the printer's hard disk. It also allows you to download fonts to printer memory.	Readme on the <i>Software Utilities</i> CD-ROM

Utilities	Use/Benefit	Installation Instructions
PANTONE Tables	These tables allow you to match printed colors to screen colors. Provided for use with PostScript High resolution printing (1200x1200 dpi).	Readme on the <i>Software Utilities</i> CD-ROM
ICC/ICM Profiles	These color profiles provide support for host-based color management systems including Microsoft ICM 2 for Windows, Apple ColorSync, CorelDRAW, Kodak KCMS, Adobe Photoshop 5 and others.	Readme on the <i>Software Utilities</i> CD-ROM
Macintosh Installer	This installer automatically places all needed print-related components, such as a PostScript Printer Description (PPD) file, color profiles, screen fonts, and registration information, in the correct locations on your system and allows you to use your printer with Macintosh OS 9 (version 9.2.1 or higher) or X (version 10.1.4 or higher).	Readme on the <i>Software Utilities</i> CD-ROM
PageScope Net Care	This utility, designed with administrators in mind, is a powerful tool, allowing centralized management of network printers. It is available for Windows and UNIX platforms. Refer to the <i>PageScope Net Care Manual</i> in PDF format on the <i>Documentation</i> CD-ROM.	Readme on the <i>Software Utilities</i> CD-ROM
UNIX Host Software	UNIX Host Software, compatible with a variety of UNIX platforms, allows for the customization of UNIX-based queues and filters for the specific features of the Crown printer.	Readme on the <i>Software Utilities</i> CD-ROM
KONICA MINOLTA NDPS Gateway	The NetWare interface allows NetWare users to manage printers from a central location.	Readme on the <i>Software Utilities</i> CD-ROM
PageScope Network Setup Utility	This utility provides basic configuration functions for network printers using TCP/IP and IPX protocols.	Readme on the <i>Software Utilities</i> CD-ROM

Installing Printer Drivers and Utilities, Windows Environments



Arabic and Hebrew versions of the drivers and utilities must be installed manually. For manual installation instructions refer to the readme file on the Software Utilities CD-ROM.

- 1 Insert the *Software Utilities* CD-ROM in your CD-ROM drive.



If the CD-ROM does not start automatically, double-click setup.exe in the root directory.

- 2 In the first window, click Next.
- 3 In the next window, click Printer Setup.
- 4 Choose the method by which the PC and printer are connected.
- 5 Follow the instructions on the screen.
- 6 On the Printer Options screen, use the check boxes to print a test page, make the new printer your default, set printer properties and printing preferences, or update printer firmware (also called printer system software).



Be sure to check the Update Printer Firmware box. It's very important to update the printer firmware the first time you install the printer.

- 7 On the last screen, choose Finish.
This returns you to the AutoInstaller's Main Menu screen, where you can register your printer, review driver or utility documentation, or purchase supplies online. When you are finished, exit from the Installer.
- 8 When the system software installation is complete, remove the CD-ROM from your CD-ROM drive and store it in a safe place.

Installing Printer Drivers and Utilities, Macintosh Environments

Some Notes to Consider

- In the following sections, we assume that you are installing the software for the first time.
- The current version of Macintosh OS X has limited support for PPD (PostScript Printer Description) files. Although KONICA MINOLTA printers can be used with Macintosh OS X, not all advanced printing features are

available. Advanced printing features are still available under Macintosh OS 9.

You can connect to your printer by

- A USB cable
- A crossover Ethernet cable
- Ethernet patch cables and an Ethernet hub

Macintosh—PPDs

KONICA MINOLTA developed a PostScript Printer Description (PPD) file for the magicolor 3300. This PPD works with the Macintosh Operating System's PostScript printer driver (LaserWriter) to provide support for the features on the magicolor 3300, such as print resolution and media sizes.

Macintosh OS 9—PPDs and Utilities Installation

OS 9 Step 1. Software Installation

- a Insert the *Software Utilities* CD-ROM in your Macintosh's CD-ROM drive.



If the CD-ROM does not start automatically, double-click the CD-ROM icon on your Macintosh desktop.

- b Double-click the Install icon.
- c Follow the instructions on the screen to install the magicolor 3300 PPD and utilities.
- d After the PPD and utilities installation is complete, choose Quit.
- e When the system software installation is complete, remove the CD-ROM from your CD-ROM drive and store it in a safe place.

OS 9 Step 2. Creating a Desktop Printer

USB Connection

- a Plug one end of the USB cable into the Macintosh and the other into the printer's USB port.
- b Locate the Desktop Printer Utility.



If you cannot locate it on your Macintosh hard disk, it can be found on your Macintosh's system CD-ROM.

- c** Double-click the Desktop Printer Utility icon to open the application.



The first window prompts you to select the type of desktop printer you would like to create.

- d** Select Printer (USB), and select OK.
- e** Choose the Change button in the PostScript Printer Description section. In the resulting window, select the magicolor 3300 PPD, and choose Select.
- f** Choose the Change button in the USB Printer Selection section. In the resulting window, select the magicolor 3300, and click OK.

EtherTalk Connection

- a** You can connect via Ethernet in either of two ways:
- Plug one end of a crossover Ethernet cable into the Macintosh and the other into the printer's Ethernet port.
 - Use Ethernet patch cables and an Ethernet hub. Plug one end of each patch cable into the hub, then plug the other end of one into the Macintosh and the other end of the second into the printer's Ethernet port.
- b** Open the Chooser and select LaserWriter.
- c** When your printer boots up, it finds a default zone. If your network has more than one zone and you want to use a different zone, use the Interface/Ethernet/Ethertalk/Name and Zone menus on the printer control panel to specify the new zone.



The Name and Zone menus allow you to identify 1 zone with a name up to 32 characters long. (Up to 16 characters can be entered in each of the two menus). You cannot use these two menus to identify two zones. Trailing spaces are not considered part of the zone name. All standard printable ASCII characters are valid except the @ and ' symbols. The names are case sensitive.

- d** Choose Create and then Set-Up.

LPR Connection

- a** You can connect via Ethernet in either of two ways:
- Plug one end of a crossover Ethernet cable into the Macintosh and the other into the printer's Ethernet port.
 - Use Ethernet patch cables and an Ethernet hub. Plug one end of each patch cable into the hub, then plug the other end of one into

the Macintosh and the other end of the second into the printer's Ethernet port.

- b** Locate the Desktop Printer Utility.



If you cannot locate it on your Macintosh hard disk, it can be found on your Macintosh's system CD-ROM.

- c** Select Printer (LPR), and select OK.

- d** Type in the IP Address and use the same address for the Queue name. Click OK.

- e** Choose Create.

- f** Name the printer with the IP Address or a descriptive name.

OS 9 Step 3. System Software

- a** Insert the *Software Utilities* CD-ROM in your Macintosh's CD-ROM drive.



If the CD-ROM does not start automatically, double-click the CD-ROM icon on your Macintosh desktop.

- b** Double-click the Resources icon.

- c** Double-click the System_Code folder, and then locate the system software file (*system.ps* where *system* is the filename).

- d** Drag the *system.ps* icon and drop it on the magicolor 3300 printer icon on your desktop to perform the system software upgrade.



If your printer's system software version is later than the version on the CD-ROM that you are downloading, an error page will print on the printer. In this case, go to step e. You do not need to upgrade the printer's system software.

- e** When the system software installation is complete, remove the CD-ROM from your CD-ROM drive and store it in a safe place.

Macintosh OS X—PPDs and Utilities Installation

OS X Step 1. Software Installation—Automatic

- a Insert the *Software Utilities* CD-ROM in your Macintosh's CD-ROM drive.



If the CD-ROM does not start automatically, double-click the CD-ROM icon on your Macintosh desktop.

- b Double-click the Install icon.



The installer uses the path *Hard Disk Name/Library/Printers/PPDs/Contents/Resources/* for PPDs and the path: *Hard Disk Name/Library/Fonts/* for fonts.

- c Follow the instructions on the screen to install the magicolor 3300 PPD and utilities.
- d After the PPD and utilities installation is complete, choose Quit.

OS X Step 2. Creating a Printer Queue

- a Connect the printer to the computer using a USB or Ethernet connection.

For USB, plug one end of the USB cable into the PC and the other into the matching printer port.

For Ethernet, you can connect in either of two ways:

- Plug one end of a crossover Ethernet cable into the Macintosh and the other into the printer's Ethernet port.
- Use Ethernet patch cables and an Ethernet hub. Plug one end of each patch cable into the hub, then plug the other end of one into the Macintosh and the other end of the second into the printer's Ethernet port.

- b Locate and double-click the Print Center utility to open it.
- c In the Printer List window, choose Add Printer.

- d** In the resulting window, select from USB, AppleTalk, or LPR to match your printer connection.

USB—The magicolor 3300 appears in the window.

AppleTalk (for Ethernet connection)—Select the zone and scroll through printer choices. The magicolor 3300 appears in the choice list.

LPR—Enter the IP Address. If the “Use Default Queue on Server” box is checked, click it to unselect it. Type in the IP Address again for the Queue name.


- e** Choose the Printer Model popup menu to select the magicolor 3300 PPD, and choose Other.
- f** Browse to Library/Printers/PPDs/Contents/Resources/en.lproj.



The first two letters of the folder name are an abbreviation for the language. If you prefer another language instead of English, you can pick a different .lproj folder.

- g** Select the magicolor 3300 PPD. Click Choose and then click Add. *The Printer List opens again.*
- h** Double-click on the printer you just created to open the Print Queue window.

OS X Step 3. System Software

- a** If it's not already there, insert the *Software Utilities* CD-ROM in your Macintosh's CD-ROM drive.
- b** Double-click the CD-ROM icon to display its contents.
 *Unlike Macintosh OS 9, it is not necessary to install the magicolor 3300 PPD and utilities before upgrading the printer system software in Macintosh OS X.*
- c** Double-click the Resources icon.
- d** Double-click the System_Code folder, and then locate the system software file (*system.ps* where *system* is the filename).
- e** Drag the *system.ps* icon and drop it into the Print Queue window you opened in Step 2, Letter H. This performs the system software upgrade.
- f** When the system software installation is complete, remove the CD-ROM from your CD-ROM drive and store it in a safe place.

UNIX, NDPS, NetWare

For UNIX and NDPS installation, refer to the readme files on the *Software Utilities* CD-ROM. For NetWare installation, check the Answer Base at printer.konicaminolta.net/support.

Linux

For Linux PPD and PDQ installation, refer to the readme files on the *Software Utilities* CD-ROM. This readme includes basic information about PDQ, XPDQ, CUPS, and XPP connections and instructions for installing them.

Using Media

2

Introduction

This chapter provides information on handling, selecting, and storing media.

Getting Started	
"How do I take care of media?"	page 15
"What should I watch out for when handling media ?"	page 17
"What sizes of media can I use?"	page 19
"What is the imageable (printable) area?"	page 20
"What is the difference between a nonprintable and nonguaranteed area?"	page 20
Print Quality	
"Why have different print qualities ?"	page 22
"Which print quality is the best ?"	page 22
"How do I select the print quality ?"	page 24
Media Types	
"What are the media types supported?"	page 23
"What is the difference between 'glossy plain' paper and 'coated stock'?"	page 24
"How do I select the media type ?"	page 24
Other Information	
"How do I prepare and load the media ?"	page 31
"How do I manually duplex ?"	page 42
"How do I autoduplex ?"	page 42
Where can I get more information about KONICA MINOLTA-approved media?	page 43



Attention

Using unsupported media such as ink jet paper or coated color transparencies will result in damaging the printer and voiding your warranty.

Media Storage and Handling

How do I take care of media?

Keep media on a flat, level surface in its original wrapper until it is time to load it.

If media has been removed from its wrapper, place it in its original packaging and store in a cool, dark place.

When storing media, avoid

- Moisture, excess humidity

Keep media between 30% to 65% relative humidity. Toner does not adhere well to paper where it has become wet.

On the other hand, media that has been stored for a long time without staying in its packaging may dry up too much and also cause jamming.

- Direct sunlight
- Excess heat (up to 86° F/30° C)
- Dust
- Leaning media against other objects or placed in an upright position

Before purchasing a large quantity or special media, do a trial printing with the same media and check print quality.

What should I watch out for when handling media?

Attention

Do not use the media types listed below. These could cause poor print quality, media jams, or damage to the printer.

Do not use media that is

- Coated with a processed surface (such as carbon paper, digitally gloss-coated media, heat-sensitive paper, heat-pressure paper, heat-press transfer paper); colored paper that has been treated
- Special media designed specifically for inkjet printers
- Media that has already been printed on
 - An inkjet printer
 - A monochrome or color laser printer or copier
 - A heat-transfer printer
 - Another printer or fax machine
- Wet or damp

- Layered
- Adhesive
- Folded, creased, embossed, warped, or wrinkled
- Perforated, three-hole prepunched, or torn
- Too slick, too coarse, too textured
- Different in texture (roughness) on the front and back
- Too thin or too thick
- Stuck together with static electricity
- Composed of foil or gilt; too luminous
- Cold water transfer paper
- Heat sensitive or cannot withstand the fusing temperature (between 316° F/158° C and 356° F/180° C, depending on the media)
- Irregularly shaped (not rectangular or not cut at right angles); not uniform in size
- Attached with glue, tape, paper clips, staples, ribbons, hooks, or buttons
- Acidic
- Any other media that is not approved

Use media that is

- Suitable for plain-paper laser printers, such as standard or recycled office paper

What should I watch out for when loading envelopes?

Do not use envelopes that have

- Sticky flaps
- Tape seals, metal clasps, paper clips, fasteners, or peel-off strips for sealing
- Transparent windows
- Too rough of a surface
- Material that will melt, vaporize, offset discolor, or emit dangerous fumes
- Been presealed

Use envelopes that are

- Common office envelopes with diagonal joints, sharp folds and edges, and ordinary gummed flaps
- Approved for laser printing
- Dry
- Printed on the front address side only

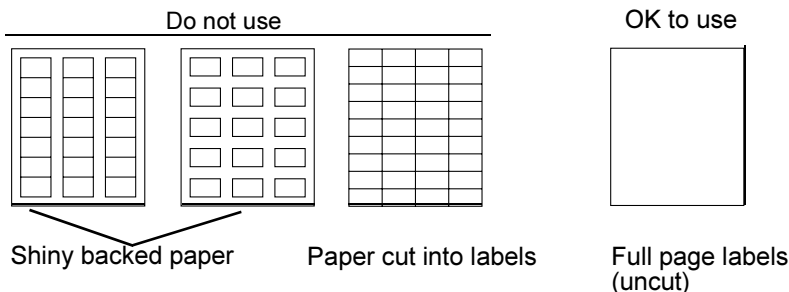
What should I watch out for when loading labels?

Do not use label sheets that

- Have labels that easily peel off
- Have the backing sheets that have peeled away or have exposed adhesive

Labels may stick to the fuser, causing them to peel off and media jams to occur.

- Are precut



Use label sheets that are

- Recommended for laser printers

What should I watch out for when loading postcards?

Do not use postcards that are

- Coated
- Warped
- Designed for inkjet printers
- Multicolored
- Preprinted or multicolored (may result in printer jamming)

Use postcards that are

- Japanese Post Office standard postcards (3.9x5.8" [100x148 mm]) recommended for laser printers

What should I watch out for when loading transparencies?

Attention

Use only the KONICA MINOLTA-approved transparencies. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media. To order approved transparencies, go to www.q-shop.com.

Do not use transparencies that

- Are coated, such as transparencies designed for most color printers
- Have static electricity that will cause them to stick together

Use transparencies that are

- Monochrome, uncoated transparencies (also known as OHP film)



Refer to page 29 for information about the recommended Q-Media.

General Notes about Media

If you're printing simplex pages, load the media printing-side down in the multipurpose tray, but printing-side up in the other trays. The top of the sheets of media should be toward the back of the printer.

Often, an arrow on the media package label indicates the printing side of the media. If you can't determine which side of the media to print on, remove the media from the tray, rotate the stack 180°, turn the stack over, and then place it back in the tray.

Attention

Do not allow media to go above the fill limit mark inside the tray or the media may not be fed correctly.

Media Trays

Tray Location	Media Tray	Sheet Capacity for Letter/A4-sized Media
Printer	Upper (standard) tray	500
	Multipurpose	100
High-Capacity Input Feeder (1x500)	Optional Tray (1x500)	500
High-Capacity Input Feeder (2x500)	Optional Tray 1 (2x500) Optional Tray 2 (2x500)	1,000 (500 sheets each)
Notes:	You may rename these trays for your convenience. See the <i>Crown Books</i> in PDF on the <i>Software Utilities</i> CD-ROM for more information.	

Media Sizes and Print Area

What sizes of media can I use?

Your printer supports full-color printing on all approved media sizes.

Media	Media Size		Media Type in Printer Driver*	Input Source**	Auto-duplex***
	Inches	Millimeters			
A4	8.27x11.70	210.0x297.0	****	U/M/H	Yes
A4 Transp.	8.27x11.70	210.0x297.0	Transparency	U/M/H	No
A5	5.93x8.28	148.0x210.0	****	U/M/H	Yes
B5 (ISO)	6.93x9.84	176.0x250.0	Envelope	M	No
B5 (JIS)	7.16x10.11	182.0x257.0	****	U/M/H	Yes
Custom Paper Sizes	3.5 to 8.5 x 5.5 to 35.4	88.9 to 215.9 x 139.7 to 900	Plain Paper	M	No
Env #10	4.13x9.50	105.0x241.0	Envelope	M	No
Env C5	6.37x9.01	162.0x229.0	Envelope	M	No
Env C6	4.49x6.38	114.0x162.0	Envelope	M	No
Env Chou #3	4.72x9.25	120.0x235.0	Envelope	M	No
Env Chou #4	3.54x8.07	90.0x205.0	Envelope	M	No
Env DL	4.33x8.66	110.0x220.0	Envelope	M	No
Env Monarch	3.88x7.50	98.0x191.0	Envelope	M	No
Executive	7.25x10.51	184.0x267.0	****	U/M/H	Yes
Folio	8.50x13.00	216.0x330.0	****	U/M/H	Yes
Japanese Postcard	3.94x5.83	100.0x148.0	Postcard	M	No
Kai 16	7.28x10.24	185.0x260.0	****	M	Yes
Kai 32	5.12x7.28	130.0x185.0	****	M	Yes
Legal	8.5x14.0	216.0x356.0	****	U/M/H	Yes
Letter	8.5x11.0	216.0x279.0	****	U/M/H	Yes
Letter Transp.	8.5x11.0	216.0x279.0	Transparency	U/M/H	No
Statement	5.5x8.5	140.0x216.0	****	M	Yes

* The multipurpose tray media type set in the printer driver overrides the media type set in the printer's configuration menu.

** U=Upper (standard) media tray (500 sheets)
M=Multipurpose media tray (100 sheets)
H=High-capacity input feeder media trays (1x500 and 2x500 sheets)

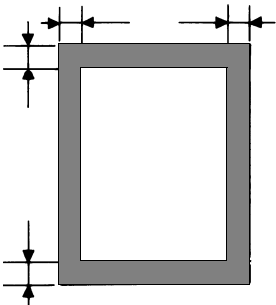
*** Autoduplex is available only on a magicolor 3300 DN or on a magicolor 3300 EN with an optional duplex kit installed.

**** Choices are Plain Paper, Glossy Plain, Thick 2, or Thick 3. See "What media types are supported?" on page 23. Thick 3 can be printed only from the multipurpose tray.

What is the imageable (printable) area

Each media size has a specific imageable area, the maximum area on which the printer can print clearly and without distortion.

This area is subject to both hardware limits (the physical media size and the margins required by the printer) and software constraints (the amount of memory available for the full-page frame buffer). The imageable (printable) area for all media sizes is the page size minus 0.157"/4 mm from all edges of the media.



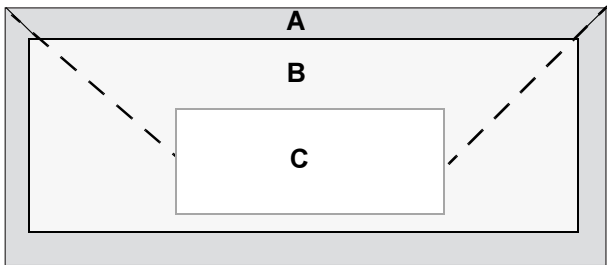
All media is fed in portrait (short edge first) orientation, and all media is output to the 250-sheet output tray on top of the printer.

What is the difference between a nonprintable and a nonguaranteed area?

There is a 0.157"/4 mm nonprintable border for all edges on all media sizes and types. Only envelopes have a nonguaranteed area.



Print orientation is determined by your application.



A	Nonprintable area 0.157"/4 mm
B	Nonguaranteed area*
C	Guaranteed area*
* Varies with envelope type	

Page Margins

Margins are set through your application. Some applications allow you to set custom page sizes and margins while others have only standard page sizes and margins from which to choose. If you choose a standard format, you may lose part of your image (due to imageable area constraints). If you can custom-size your page, use those sizes given for the imageable area for optimum results.

Image Alignment

If for any reason, you need to change the image alignment, you can do so in several different ways:

- Adjust the margins or page size through your application (recommended method).
- Use the printer's control panel (Administration/Engine/Image Alignment menu).
- Use the PostScript translate and scale operators to reduce image size and change its placement on the page (requires PostScript programming knowledge).

Output Tray

The single face-down output tray has a capacity of 250 sheets of 20 lb (75 g/m²) bond paper. It is possible to load up to 1,100 sheets of media in the printer (with an optional 1x500 HCIF installed) or 1,600 sheets of media (with an optional 2x500 HCIF installed), but don't forget the output tray has a limit.

Media

- Try printing your data on a plain sheet of paper first to check placement.
- All media is fed on the short edge.
- Test any stock thicker than 28 lb bond (105 g/m²) to ensure that its performance is acceptable. You should test the number of sheets of thick stock a media tray can hold to ensure that its performance is acceptable.
- Select **Single User Mode** or **Network Mode** (job modes) to specify how media type requests are handled. For more information, refer to the *Crown Books* in PDF format on the *Software Utilities* CD-ROM.
 - In **Single User Mode**, you can select the media type and size from the drivers. The driver will overwrite any settings on the printer.
 - In **Network Mode**, if special media is not selected in both the driver and from the printer's control panel, the printer uses plain paper settings.
- Select **print quality** to control the speed of printing, the fuser temperature, and the amount of toner gloss.
- Select the **media type**.

Why have different print qualities?

The specific **print quality** that is best depends upon your particular needs. For example, you can control the the amount of toner gloss.

Which print quality is best?

Print Quality	Resolution: Dots per Inch (dpi)	Speed	Comment
Standard	600x600	Full	If getting your jobs printed in a timely manner is most important.
Quality	1200x1200	Full	If getting your jobs printed with more gloss and better quality is most important.
Fine	1200x1200	Half	If getting your jobs printed with more gloss and best quality is most important.

How do I choose print quality?

In the Windows printer driver (Features tab, Resolution [DPI] option), select Quality.

You have the choice to customize the printing. For example, printing a glossy (shinier) image on plain paper is less expensive, and you don't have to load two media types in your trays.

Test any stock to ensure that its performance is acceptable.

What media types are supported?

Media Type Selection	Duplexing Supported***	Weight
Plain Paper	Yes	16–28 lb bond (60–105 g/m ²)
Glossy Plain (the image is glossy, not the media)		
Thick 2	**	105–162 g/m ²
Thick 3*	No	163–216 g/m ²
Envelope*†		N/A
Label Stock*		N/A
Postcard*†		N/A
Transparency		N/A
N/A Not applicable		
<p>* Printed from the multipurpose tray only.</p> <p>† Cannot be manually selected; automatically selected when an envelope or postcard media size is selected; identified in the driver as Printer Default.</p> <p>** Duplexing is supported only up to 28 lb (105 g/m²) bond.</p> <p>*** Duplexing is available only on a magicolor 3300 DN or on a magicolor 3300 EN with an optional duplex kit installed.</p>		

What is the difference between “glossy plain” paper and “coated stock”?

- The “Glossy Plain” media type refers to the amount of gloss the toner has when it is on the page. The image is glossy, not the media.
- Coated stock is media that has a coating (shiny or otherwise) which may not withstand the fusing temperature (between 316° F/158° C and 356° F/180° C, depending on the media). Coated stock cannot be printed on the magicolor 3300.

Since it may be difficult to tell whether media has a coating, check with printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

Attention

Using unsupported media will result in damaging the printer and voiding your warranty.

How do I select the media type?

In the Windows printer driver (Paper tab, Media Type option), select Plain Paper.

Plain Paper

Media Type	Plain paper Glossy plain	
Input	Tray	Upper Multipurpose High-capacity input feeder (optional trays)
	Capacity	Upper: 500 sheets* of 20 lb bond (75 g/m ²) paper; capacity for other weights varies accordingly. Multipurpose: 100 sheets of 20 lb bond (75 g/m ²) paper; capacity for other weights varies accordingly. High-capacity input feeder (each tray): 500 sheets* of 20 lb bond (75 g/m ²) paper; capacity for other weights varies accordingly.
Orientation	Upper or optional tray	Face up
	Multipurpose tray	Face down

Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
Weight	16–28 lb bond (60–105 g/m ²)
Duplexing	Supported up to 28 lb bond (105 g/m ²).
Warning	Using unsupported media such as ink jet paper will result in damaging the printer and voiding your warranty.
Notes	*For A5-size media, load up to 350 sheets only. Printing a glossy (shinier) image on plain paper (Glossy Plain media type) is less expensive.

Special Note about Custom (and Oversized) Media

When printing on media that is longer than 14"/355.6 mm, use the multipurpose tray extender and support the media with your hands underneath while it feeds through the multipurpose tray.

Input	Tray	Multipurpose tray only
	Capacity	Up to 50 sheets, depending on the thickness of the media
Orientation	Face down	
Weight	Varies	
Print Mode to Select	Plain Paper	
Duplexing	Not supported	
Notes	<ul style="list-style-type: none"> ■ Width: 3.5"/88.9 mm up to 8.5"/215.9 mm ■ Length: 5.5"/139.7 mm up to 35.4"/900 mm ■ On media that is longer than 14"/355.6 mm, the printer pauses for a calibration after every page. 	

Thick Stock

Media Type	Thick 2 Thick 3	
Input	Tray	Thick 2—all input sources
		Thick 3—multipurpose tray only
	Capacity	Up to 50 sheets, depending on the thickness of the media

Orientation	Upper or optional tray	Face up
	Multipurpose tray	Face down
Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.	
Weight	Thick 2	100–159 g/m ²
	Thick 3	160–216 g/m ²
Duplexing	Thick 2 up to 105 g/m ² is supported.	
	Thick 2 over 105 g/m ² and Thick 3 are not supported.	
Notes	<ul style="list-style-type: none"> ■ Test all thick stock to ensure acceptable performance. ■ 43 lb (163 g/m²) bond is also referred to as 90 lb index stock. ■ Test any stock such as rigid cardboard (maximum 216 g/m²) to ensure that the image does not shift. ■ Do not mix thick stock with any other media in the media trays, as this will cause printer jamming. ■ Do not duplex envelopes and postcards. 	

Envelopes

Media Type	Envelope (Cannot be manually selected; automatically selected when an envelope media size is selected; identified in the driver as Printer Default.)	
Input	Tray	Multipurpose tray only
	Capacity	Up to 100, depending on the thickness of the envelopes
Orientation	Face down	
Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.	
Duplexing	Not supported	

Glossy Media

Glossy Stock

Media Type	Glossy Plain Paper—see “Plain Paper” on page 24. Thick 2 or Thick 3—see “Thick Stock” on page 25.
Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
Duplexing	Not supported over 28 lb (105 g/m ²)
Notes	See “What is the difference between “glossy plain” paper and “coated stock”?” on page 24.

Glossy Toner

For all media types, in the print quality option on the Features Tab in the printer driver, Quality has more toner gloss than Standard, and Fine has more toner gloss than Quality.

Label Stock

Media Type	Label stock	
Input	Tray	Multipurpose tray only
	Capacity	Up to 50 sheets, depending on the thickness of the labels
Orientation	Face down	
Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.	
Duplexing	Not supported	

Notes	<ul style="list-style-type: none"> ■ Format label data within your application. Try printing your data on a plain sheet of paper first to check placement. ■ Avoid using labels with exposed adhesive; it may stick to the fuser, causing labels to peel off and media jams to occur. ■ Adhesive label stock is supported only in letter or A4 sheets. ■ A label consists of a face sheet (the printing surface), adhesive, and a carrier sheet <ul style="list-style-type: none"> — The face sheet must follow the plain paper specification. — The face sheet surface must cover the entire carrier sheet, and no adhesive should come through on the surface. ■ You can print continuously with label paper. However, this could affect the media feed, depending on the media quality and printing environment. If problems occur, stop the continuous print and print one sheet at a time. ■ Check your application documentation for other information on printing labels.
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Postcards (Japanese size)

Media Type	Postcard (Cannot be manually selected; automatically selected when a postcard media size is selected; identified in the driver as Printer Default.)	
Input	Tray	Multipurpose tray only
	Capacity	Up to 100 sheets, depending on the thickness of the postcards
Orientation	Face down	
Approved Media	Use only media approved for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.	
Duplexing	Not supported	

Notes	<ul style="list-style-type: none"> ■ Use only Japanese Post Office standard postcards (3.9"x5.8" [100x148 mm]) recommended for laser printers. ■ If the postcard is warped, press on the warped area to flatten it before putting it in the multipurpose tray. ■ Using preprinted multicolored postcards may result in printer jamming.
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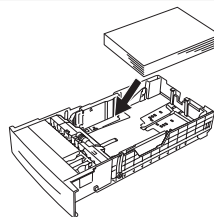
Transparencies (Uncoated Only)

Media Type	Transparency	
Input	Tray	All input sources
	Capacity	Up to 100 sheets, depending on the thickness of the transparencies
Orientation	Upper or optional tray	Face up
	Multipurpose tray	Face down
Approved Media	<p>Use uncoated transparencies (also known as OHP film). We recommend</p> <ul style="list-style-type: none"> ■ Q-Media Transparency Media for the magicolor 3300 series (letter and A4 sizes only) ■ Only media recommended for laser products. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media. (<i>Often, you can't tell by looking at an unprinted transparency or by looking at the outside of the package which transparencies are acceptable.</i>) To order approved transparencies, go to www.q-shop.com. 	
Media Size	Only letter and A4 sized transparencies are supported.	
Duplexing	Not supported	
Warning	Using unsupported transparency media such as coated color transparencies will result in damaging the printer and voiding your warranty.	

Notes	<ul style="list-style-type: none"> ■ Use uncoated transparencies. You may print colored text and/or images on monochrome transparencies. ■ Remove transparency media as soon as possible from the output tray to avoid buildup static. ■ Do not handle transparencies too much. Do not fan large quantities of transparencies before loading. If you touch the face of transparencies with your bare hands, print quality may be affected. ■ You can print continuously with transparencies. However, this could affect the media feed, depending on the media quality, static buildup, and printing environment. If you have problems loading a large number of transparencies at a time, try loading only 1–10 sheets. For the 500-sheet media trays, try loading about 100 pages of plain paper first in the tray to give more height to the transparency stack to reach the feed rollers.
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Loading Media

Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

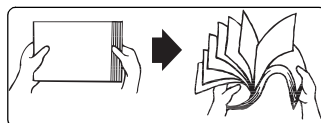


How do I prepare and load the media?

Preparing the Media



Don't unwrap the paper above the printer, as this might cause paper particles to fall into the printer. Don't fan large quantities of transparency media.



- 1 Take off the top and bottom sheets of a ream of paper.
- 2 Holding a stack of approximately 500 sheets at a time, fan the stack to prevent static buildup in the paper before inserting it in a tray.

Loading and Printing Media

Refilling an Upper or Optional Media Tray

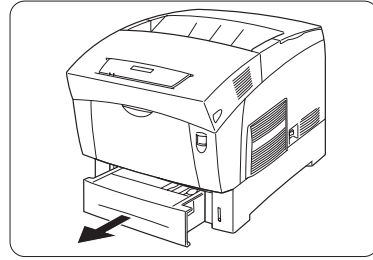


The illustrations show a standard upper media tray; however, instructions are the same for a high-capacity input feeder media tray.

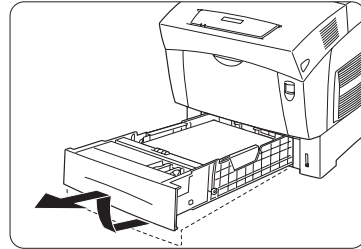
Attention

Except for transparencies, do not mix media of different sizes, types, or weights in the same tray, as this will cause printer jamming.

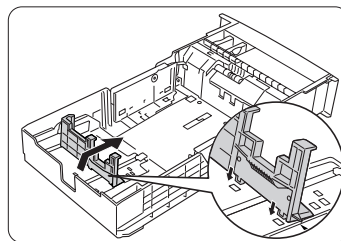
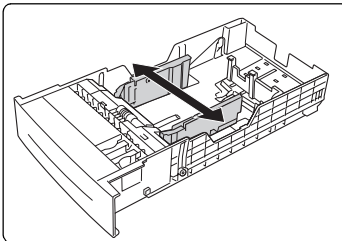
- 1 Slide open the media tray until it stops.



- 2 Using two hands, lift it slightly to remove it from the printer and place it on a flat surface.
- 3 Remove any media remaining in the tray.



- 4 If necessary, adjust the two side media guides and the end media guide to the proper positions.

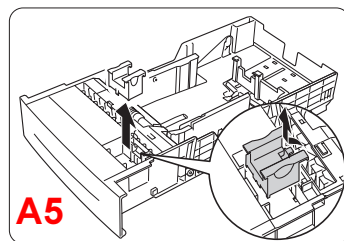


⚠ Attention

The end media guide must be in direct alignment with the media size mark in the bottom of the media tray. If the guide is not in the proper hole, automatic paper size detection will not work.

5 To set the tray for A5 paper, use the provided A5 spacer.

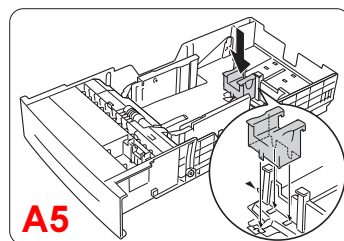
- a** Lift the A5 spacer from its storage place in the media tray.
- b** Gently lift the end media guide to position the guide in the proper media size hole.



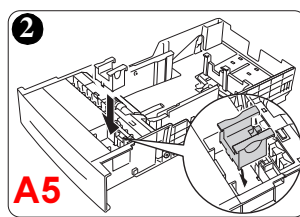
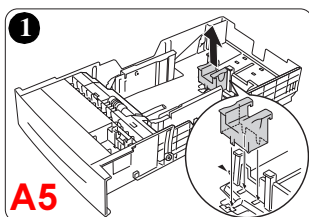
- c** Insert the spacer into its slot and load the A5 media.



Make sure that both the end media guide and A5 spacer have clicked into place.



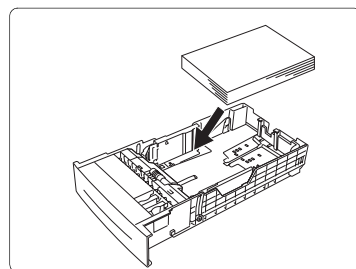
- d** To return to other approved media sizes, remove the A5 spacer from the slot, and then replace it in the tray.



6 Load the media (plain or glossy) face-up with its top toward the back of the printer.

Often, an arrow on the media package label indicates the printing-side of the media. If you can't remember which side of the media to print on, remove the media from the tray, rotate the stack 180°, turn the stack over, and then place it back in the tray.

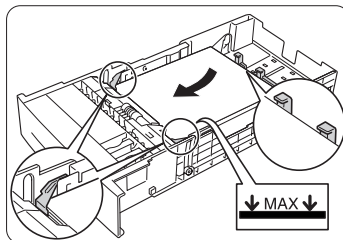
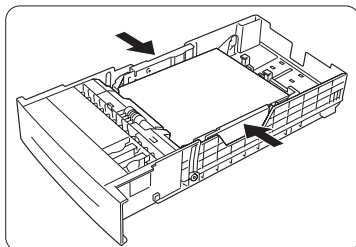
A fill limit mark is provided on the inside of the tray. The upper and optional media trays hold 500 sheets of 20 lb bond (75 g/m²) paper.



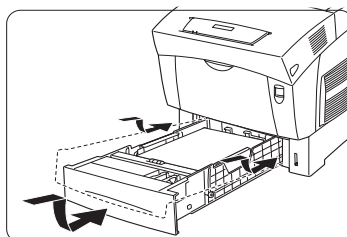
- 7 If you have removed media from the tray, stack it with the new media, even the edges, then reload it.

Attention

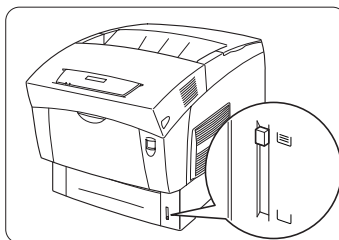
Readjust the media guides after inserting the media. Improperly adjusted guides may cause poor print quality, media jams, or printer damage. The paper should fit easily between the guides. Make sure the paper corners are not bent. Do not overfill the tray.



- 8 Slide the media tray back into the printer.



Check the gauge to make sure the tray is registering the loaded media. Use this gauge to determine when the tray needs to be refilled.

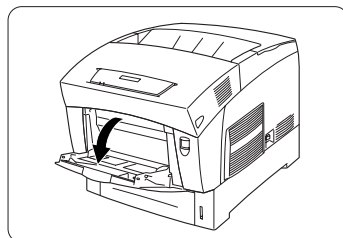


Refilling a Multipurpose Media Tray

- 1 Take off the top and bottom sheets of a ream of paper. Holding a stack of approximately 100 sheets at a time, fan the stack to prevent static buildup in the paper before inserting it in a tray. Don't fan large quantities of transparency media.

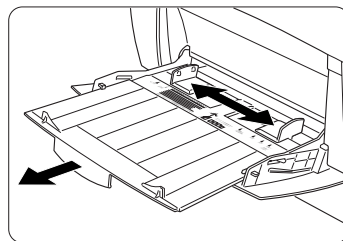
- 2 Open the multipurpose tray.

Do not place heavy objects on the multipurpose tray.



- 3 Adjust the media guides to the width of the media.

The tray extender supports long media.

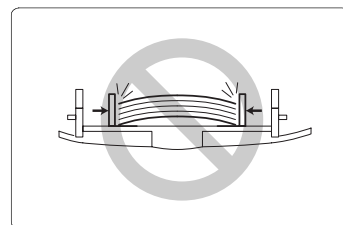


Attention

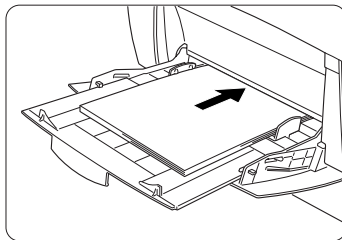
Make sure the media fits easily between the guides. Improperly adjusted guides may cause poor print quality, media jams, or printer damage.



Make sure the guides are snug enough to keep the media straight, but not so tight that it buckles.



- 4 Place the media into the multipurpose tray with the printing-side up.



Using Media Other Than Plain Paper

Attention

For information about media recommended for your printer, go to printer.konicaminolta.net/support, then click on the Answer Base.



Attention

Although your printer was designed for occasional printing on a wide range of media types, it is not intended to print exclusively on a single media type except plain paper. Continuous printing on media other than plain paper (such as envelopes, labels, thick stock, or transparencies) may adversely affect print quality or reduce engine life.

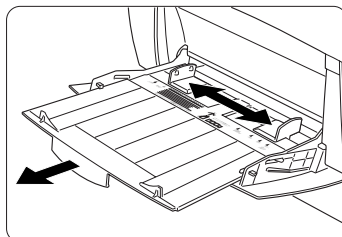
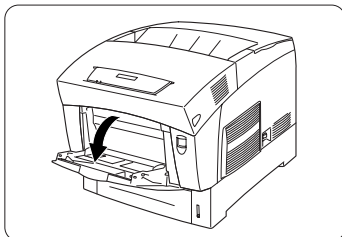
How do I load and print envelopes?



Envelope printing is supported only from the multipurpose tray.

- 1 In the printer driver (Paper tab, Media Type option), select Envelope.
- 2 Select the size of envelope, either
 - a Press the MP Size  key and scroll to the required envelope size and select it, or
 - b On the control panel, press the Menu  key and select Operator Control/Multipurpose Sz, and scroll to the required envelope size, and select it.
- 4 Place the envelopes on a flat surface, and flatten them by pressing down the corners.
- 5 Flex the envelope stack (including the edges) to remove any stiffness.
- 6 Correct any bent corners, and then tap the envelopes on a flat surface to align them.

- 7 Open the multipurpose tray and adjust the media guides to the length and width of the envelopes.

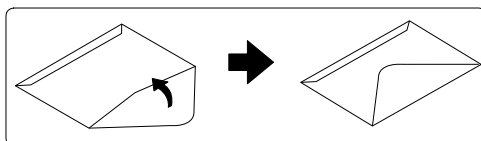


⚠ Attention

Improperly adjusted guides may cause poor print quality, media jams, or printer damage.

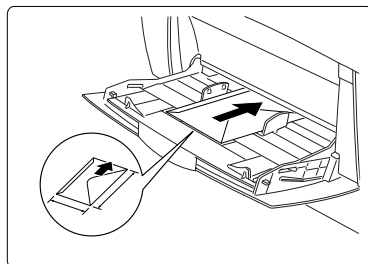
- 8 Fold the flaps.

Make sure the adhesive is dry.



- 9 Place the envelope stack into the multipurpose tray with the printing-side down.

Print envelopes on the front address side only. Some parts of the envelope consist of three layers of paper—the front, back, and flap. Anything printed in these layered regions may be lost or faded.



Check your application documentation to determine if the flap should be placed on the left or on the right. You can also print a single envelope to check the orientation before printing multiple copies.

- 10 Recheck the media guides to make sure they are adjusted to the width of the envelopes.
- 11 Print the envelopes.

- 12** Open the flap of each envelope immediately (before it cools) after the envelope is delivered to the output tray.



Because the envelopes pass through heated rollers, the gummed area on the flaps may seal. Using envelopes with emulsion-based glue avoids this problem.



How do I load and print glossy stock?

Refer to “Loading and Printing Media” on page 31.

How do I load and print labels?





Label printing is supported only from the multipurpose tray in letter or A4 media sizes.

- 1** In the printer driver (Paper tab, Media Type option), select Label Stock.
- 2** Select the size of label.
 - a** Press the MP Size  key and scroll to the required label size and select it, or
 - b** On the control panel, press the Menu  key and select Operator Control/Multipurpose Sz. Scroll to the required label size and select it.
- 4** Load the label media face down in the multipurpose tray.
- 5** Adjust the media guides to the width of the label media.
- 6** Print the labels.

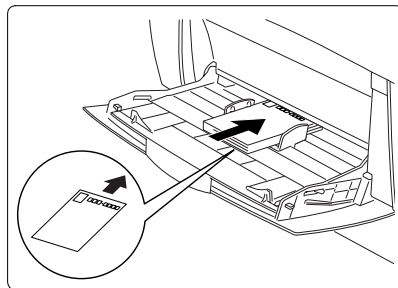
How do I load and print postcards?



Postcard printing is only supported from the multipurpose tray.

- 1** In the printer driver (Paper tab, Media Type option), select Postcard.
- 2** Select postcard.
 - a** Press the MP Size  key and scroll to Postcard and select it, or
 - b** On the control panel, press the Menu  key and select Operator Control/Multipurpose Sz. Scroll to Postcard and select it.
- 4** Place the postcards on a flat surface, and flatten the corners by pressing down them.

- 5 Load the postcard media printing-side down in the multipurpose tray.
- 6 Adjust the media guides to the width of the postcards.
- 7 Print the postcards.



How do I load and print thick stock?

Attention

Do not mix thick stock with any other media in the same tray, as this will cause printer jamming.




Most thick stock printing is supported from any inputbin. However, media type "Thick 3" can be printed only from the multipurpose tray.


- 1 In the printer driver (Paper tab, Media Type option), select Thick 2 (105–162 g/m²).
- 2 Remove any media in the media tray.
- 3 Load the new media.
- 4 Slide the media tray back into the printer.
- 5 Print the thick stock.

How do I load and print transparencies?

Attention

Use only transparency media approved for this printer. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

- 1 In the printer driver (Paper tab, Media Type option), select Transparency and (Paper tab, Paper Size option), select either Letter or A4.
- 2 Select the size of transparency in one of the following ways:
 - **Multipurpose Tray**—Press the MP Size  key and scroll to the required transparency size and select it, or

- **All input trays**—On the control panel, press the Menu  key and select Operator Control/Multipurpose Sz. Scroll to the required transparency size and select it.

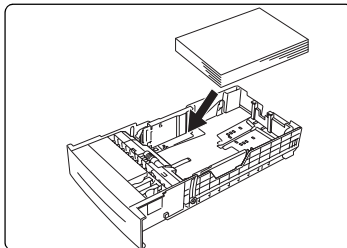


Do not fan transparencies. Fanning transparencies will build up static electricity.

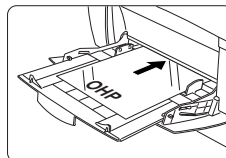
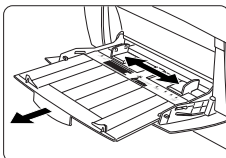
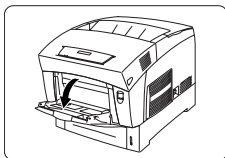
3 Load the media tray.

- **Upper and Optional Trays**

Put media face side down in the upper or optional trays.



- **Multipurpose Tray**—Open the multipurpose tray, adjust the media guides to the width of the transparencies, and then place the transparencies into the tray with the printing side up.



Attention

Improperly adjusted guides may cause poor print quality, media jams, or printer damage.

4 Print the transparencies.

Immediately remove the printed transparencies from the output tray.

System Memory (RAM) Requirements

Basic Functionality

Size	Monochrome				Color			
	Simplex		Duplex		Simplex		Duplex	
	S/Q	F	S/Q	F	S/Q	F	S/Q	F
Letter/ A4	256 MB (Base memory)							
Legal								
Notes:	S = Standard print quality (600x600 dpi, full speed) Q = Quality print quality (1200x1200 dpi, full speed) F = Fine print quality (1200x1200 dpi, half speed)							

Maximum Performance

	Monochrome				Color			
	Simplex		Duplex		Simplex		Duplex	
Size	S/Q	F	S/Q	F	S/Q	F	S/Q	F
Letter/A4	256 MB (Base memory)							
Legal								
Notes:	S = Standard print quality (600x600 dpi, full speed) Q = Quality print quality (1200x1200 dpi, full speed) F = Fine print quality (1200x1200 dpi, half speed)							

Duplexing

Select paper with high opacity for duplex (2-sided) printing. Opacity refers to how effectively paper blocks out what is written on the opposite side of the page. If the paper has low opacity (high translucency), then the printed data from one side of the page will show through to the other side. For best results, print a small quantity to make sure the opacity is acceptable.



Only up to 28 lb bond (105 g/m²) plain paper can be aut duplexed.

How do I manually duplex?

Manual duplexing is available on all magicolor 3300 printers.



Media jams may occur if the printed sheet(s) reinserted are not entirely flat.

- 1 In the printer driver (Paper tab), select Simplex, then double-click OK.
- 2 In the Print Document screen, select All.
- 3 Select and print the Odd-Numbered Pages.
- 4 Remove the media, flip it over, and select and print the Even-Numbered Pages.

How do I aut duplex?

Autoduplexing is available only on the magicolor 3300 DN or on the magicolor 3300 EN with an optional duplex kit installed.



Refer to the tables in “System Memory (RAM) Requirements” on page 41 for information on how much memory is required for duplex printing. Very high coverage pages may revert to 600 dpi when duplex printing if enough memory is not installed. With letter media, two sheets are in the media path; with legal, only one is. Therefore, it requires more memory to print the two sheets of letter media.

Attention

Duplexing envelopes, glossy stock heavier than 28 lb bond (105 g/m²), labels, postcards, thick stock heavier than 28 lb bond (105 g/m²), transfer media, and transparencies is not supported.

- 1 To print duplex (both sides of the sheet), load the media with the **top** of the media toward the back of the tray. When printing from the
 - Upper or optional trays, load the media printing-side up.
 - Multipurpose tray, load the media printing-side down.

In autoduplexing, the back side is printed first and the front side is printed last.
- 2 Set the driver—for example: in the Layout tab, Duplex Options, select Long Edge (flipped horizontally as in a loose-leaf notebook), or Short Edge (flipped vertically as on a clipboard) as the Duplex option.
- 3 Click OK.

Where can I get more information about KONICA MINOLTA-approved media?

Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

See the *Service & Support Guide* for a complete listing of support telephone numbers.

Color Printing


3

Introduction

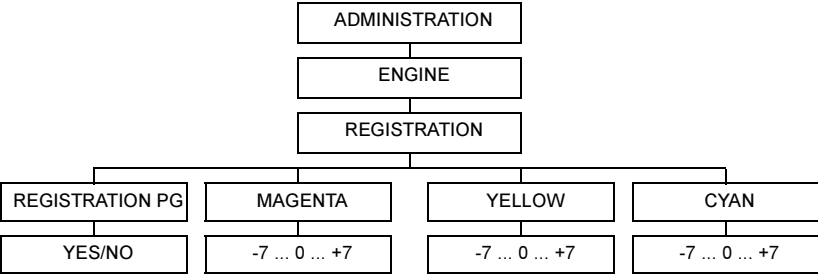
Your printer features advanced color laser technology that produces inexpensive and durable color prints at 1200x1200 dpi on plain paper, envelopes, labels, thick stock, and transparencies.

Color Registration

Anytime you notice shadowing on your printed documents and whenever you replace the imaging unit, adjust the side (scan direction) color registration using the following control panel sequence.

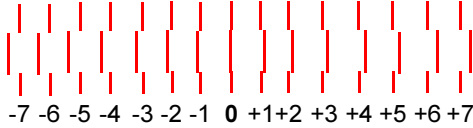
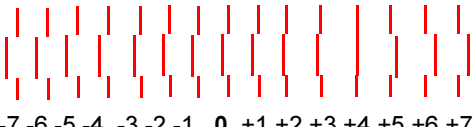
 *The printer automatically adjusts the registration in the top-to-bottom (feed) direction.*

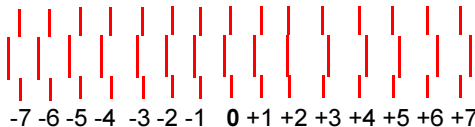
The following illustration shows the options available in the Administration/Engine/Registration menu.



To verify and/or change the side-to-side color registration, use the following control panel sequence.

Press this key . . .	(until) the message windows displays . . .
Online	IDLE (and the Online button is off)
Menu	CONFIGURATION OPERATOR CONTROL
Next (➡)	CONFIGURATION ADMINISTRATION
Select	ADMINISTRATION COMMUNICATIONS
Next (➡)	ADMINISTRATION ENGINE
Select	ENGINE ALIGNMENT
Next (➡)	ENGINE REGISTRATION

Press this key . . .	(until) the message windows displays . . .
Select	REGISTRATION REGISTRATION PG
Select	REGISTRATION PG YES
Select	REGISTRATION REGISTRATION PG
<p>When the Side Color Registration Page prints, note the number below each of the three color swatches that identifies the set of lines that align the straightest.</p>  <p>■ If the straightest lines are all at the “0” position (as in the illustration above) for all three colors, you do not need to adjust the registration. Press Online twice to return the printer to online and IDLE.</p> <p>■ If the straightest lines are in a position other than “0” (+4 in this example), continue with these instructions.</p> 	
Next (➡)	Press the Next key until the color you want to adjust is in the message window. For example, REGISTRATION MAGENTA
Select	Press Select to see the current registration setting for this color. For example, MAGENTA +4
Next (➡) or Previous (⬅)	Press the Next or Previous key until the registration number of the color to be adjusted is set at the baseline of “0.” For example, MAGENTA 0

Press this key . . .	(until) the message windows displays . . .
Select	0 IS SELECTED and then REGISTRATION MAGENTA
Next (➡) or Previous (⬅)	REGISTRATION REGISTRATION PG
Select	REGISTRATION PG YES
Select	REGISTRATION REGISTRATION PG
<p>Wait for another Side Color Registration Page to print. Note the number below each of the three color swatches that identifies the set of lines that align the straightest.</p> <p>■ If the straightest lines are all at the “0” position for all three colors, you do not need to adjust the registration. Press Online twice to return the printer to online and IDLE.</p> <p>■ If the straightest lines are in a position other than “0” (+2 in this example), continue with these instructions.</p> 	
Next (➡)	Press Next to go back to the color to be adjusted. For example, REGISTRATION MAGENTA
Select	MAGENTA 0
Next (➡) or Previous (⬅)	Press the Next or Previous key until the registration number of the straightest line is displayed. For example, +2 the illustration above. MAGENTA +2
Select	+2 IS SELECTED and then REGISTRATION MAGENTA

Press this key . . .	(until) the message windows displays . . .
Next (➡) or Previous (⬅)	REGISTRATION REGISTRATION PG
Select	REGISTRATION PG YES
Select	REGISTRATION REGISTRATION PG
Another Side Color Registration Page prints. Confirm that the color registration is correct. Repeat the process for the other colors, if necessary.	
Online (twice)	IDLE (and the Online button is on).



The printer automatically saves each number as you progress through the choices using the Next or Previous key. The printer does not have to be restarted for the changes to take effect.

PRISMLASER™ Technology

How does PRISMLASER work?

PRISM (Photo-Reactive Image Splitting Module) is an all-in-one imaging unit technology where all four color toners may be printed in one pass. The photo-reactive image goes through an image-splitting module where the colors are divided.



Color Management and Control

The magicolor 3300 offers a host of color screening, matching, and calibration tools for both the beginner and professional color user.

KONICA MINOLTA Color Technology

Color management does not mean all devices will match exactly. It does ensure the closest possible color transformation. The magicolor 3300 technology offers four methods for color matching across devices:

- Automatic color correction
- Supplied ICC printer profiles
- Built-in color rendering dictionaries (CRDs)
- Supplied PANTONE®* Color matching tables

*Pantone, Inc.'s check-standard trademark for color reproduction and color reproduction materials.

The magicolor 3300 color technology automatically optimizes color output to produce professional quality, colorized documents without the use of sophisticated manual optimization techniques.

The following is a summary of KONICA MINOLTA automatic color correction features:

- **Ease of use across applications:** With automatic color correction, it's as easy to get great color from a PowerPoint presentation as it is from a desktop publishing application, such as QuarkXPress. The magicolor 3300's color matching methods are simple for both novice and professional color users to navigate.
- **Single-button control:** Whether accessing through the printer driver, or from the printer's front panel, single-button controls enable automatic correction of uncalibrated RGB or CMYK color files.
- **Printer-resident CMS:** Because automatic color correction is built into the printer, it works well in all computing environments and with most design, publishing, and office applications.
- **Industry-standard profiles:** The magicolor 3300 uses industry-standard ICC profiles for compatibility with popular input and output devices.
- **Supports host-based color management systems:** Easily disable automatic color correction when using host-based ColorSync or ICM color matching.
- **Profiles for common monitors and output devices:** The magicolor 3300 offers default color matching for a variety of common monitors and printing presses.
- **Download device profiles:** For custom color matching, the magicolor 3300 supports downloaded (to disk only) ICC profiles.
- **Support for Internet standard:** The magicolor 3300 uses sRGB for Internet-standard default color matching.
- **Individual page element correction:** The magicolor 3300 separately color corrects (matches) graphics, text, and images on a single page using printer-resident CRDs.

Further Information

For further information about KONICA MINOLTA color management, refer to the *Crown Books*.

Replacing Consumables

4

Introduction

Item	Page
"What is a consumable ?"	page 52
"What are sheets, faces, and pages ?"	page 52
"When do consumables have to be replaced ?"	page 53
"What is the life expectancy of consumables"	page 54
"How do I order consumables?"	page 56
"Where can I get more information ?"	page 56
"How should I handle toner cartridges?"	page 57
"How do I replace a toner cartridge ?"	page 58
"How do I replace the transfer unit ?"	page 60
"How do I replace the imaging unit ?"	page 62
"How do I replace the fuser unit ?"	page 66
"How do I replace the media feed roller(s) ?"	page 68

Consumable Life Expectancies

What is a consumable?

A consumable is an item that needs to be replaced at regular intervals. For the magicolor 3300, consumables include:

- Fuser unit
- Imaging unit
- Media feed roller
- Toner cartridges
- Transfer unit

What are sheets, faces, and pages?

A **sheet** of media has two sides and can be printed either **simplex** (one-sided) or **duplex** (two-sided). A simplex sheet, also referred to a **face** or a **page**, is a single pass of the media past the printer's imaging unit while a duplex page consists of two passes of the media past the imaging unit.

The number of sheets printed shown on the startup page may differ from the sheets printed and faces printed statistics in CrownView and on the consumables statistics page (Operator Control/Consumables/Print Statistics). The numbers on the startup page refer to number of sheets/faces printed during the lifetime of the printer.

The numbers in CrownView (a printer-based application for accessing printer configurations, status, and consumables usage information) and on the consumables statistics page refer to the number of sheets/faces printed to date during the current consumables tracking period (Administration/Consumables/Start Period menu).

When do consumables have to be replaced?

Attention

Failure to follow instructions as outlined in this manual could void your warranty. Use of consumables not manufactured by KONICA MINOLTA or use of non-supported print media may cause damage to your printer and void your warranty. If KONICA MINOLTA printer failure or damage is found to be directly attributable to the use of non-KONICA MINOLTA consumables, KONICA MINOLTA will not repair the printer free of charge. In this case, standard time and material charges will be applied to service your printer for that particular failure or damage.

Item	This item needs replacing after...	Comment
Toner cartridge	<COLOR> TONER EMPTY displays in the message window. See "How do I replace a toner cartridge?" on page 58.	After you replace a toner cartridge, its statistics are automatically reset.
Transfer unit	REPLACE TRANSFER UNIT displays in the message window. See "Replacing the Transfer Unit" on page 60.	After replacing the transfer unit, reset the statistics on the control panel (Operator Control/Consumables/Item Replaced/Transfer Unit) menu.
Imaging unit (includes four OPCs and four developers)	REPLACE IMAGING UNIT displays in the message window. See "How do I replace the imaging unit?" on page 62.	After you replace an imaging unit, its statistics are automatically reset.
Fuser unit and media feed roller(s)	REPLACE FUSER UNIT displays in the message window. See "How do I replace the fuser unit?" on page 66.	Replace the fuser and the media feed roller(s) at the same time. Reset the statistics on the control panel (Operator Control/Consumables/Item Replaced/Fuser) menu.

What is the life expectancy of consumables?

Attention

The stated life expectancy of each consumable based on printing under specific operating conditions, such as media type (paper), page size (simplex, letter/A4), coverage (normal 5% coverage), and job size (average 4-page jobs). These parameters provide optimal consumable life.

The actual life expectancy will vary (or be reduced) based on printing under specific operating conditions and other printing variables, such as intermittent printing (for example, one-page jobs), ambient temperature, humidity, media type, page size, duplexing (a duplex page is equivalent to two simplex pages), and content of material printed (for example, text or graphics).

Starter Toner Cartridges

The printer ships with a full set of starter toner cartridges. At 5% coverage, you can expect to print approximately 4,000 letter/A4 simplex pages (faces) with the starter black toner cartridge and approximately 3,000 letter/A4 simplex pages (faces) with the starter yellow, magenta, and cyan toner cartridges. (However, many factors also affect toner life expectancy. See the notes at the end of the following table.)

Replacement Toner Cartridges

The following table lists the approximate life expectancy of replacement toner cartridges at various percentages of coverage.

Coverage	Number of Simplex Pages (Faces)	
	Black	Yellow, Magenta, Cyan
5%	9,000	6,500
10%	4,500	3,250
15%	3,000	2,167
20%	2,250	1,625
25%	1,800	1,300
30%	1,500	1,083
35%	1,285	928
40%	1,125	813
45%	1,000	722
50%	900	650

Coverage	Number of Simplex Pages (Faces)	
	Black	Yellow, Magenta, Cyan
55%	776	560
60%	750	542
65%	696	503
70%	644	465
75%	600	433
80%	563	407
85%	529	382
90%	500	361
95%	473	342
100%	450	325
<p>Toner cartridge life is directly related to the number of rotations of the OPC. Longest unit life is achieved with continuous printing, which requires a cleaning rotation after every fourth page of an average-size job. Intermittent printing with small job sizes requires a cleaning rotation after each one-page simplex job, and therefore impacts OPC life.</p> <p>A toner cartridge contains enough toner to print letter/A4-size pages at the percent coverage stated. However, other factors also affect toner life.</p>		

Transfer Unit

Transfer Unit (with built-in waste toner box)	Approximately 25,000 simplex pages @ 5% coverage.
--	---

Imaging Unit

Number of Pages per Job	Maximum Simplex Pages	or	Percent Toner Coverage (Four-Page Average)	Maximum Simplex Pages
3	26,000		25%–30%	20,000
4 (Average Size)	30,000		20%–25%	23,000
5 and Above	30,000		Less Than 20% (average)	30,000
Notes: *The imaging unit life is dependent on the average number of pages or the toner coverage, whichever comes first . For example, if you print four-page simplex jobs at 5% coverage, the maximum is 30,000 pages. If you print four-page simplex jobs, and your black (or any color) toner has exceeded a total of 35% coverage, your maximum is 15,000 pages. The highest coverage of color will lead the life of the imaging unit, not the average of four colors. <i>A simple display of pages remaining on your imaging unit life is in your CrownView Statistics. For more information, see the Crown Books in PDF on the Documentation CD-ROM.</i>				

Fuser Unit and Media Feed Roller(s)

Fuser Unit and media feed roller(s)	Approximately 100,000 simplex pages (average 4 pages/job)
-------------------------------------	---

How do I order consumables?

Choosing the right consumables for your printer not only increases its reliability and performance, but also minimizes the risk of damage. For example, only KONICA MINOLTA toner cartridges are designed to meet the exact specifications of your KONICA MINOLTA printer, giving maximum performance, efficiency, and long life.

Toner cartridges (either single cartridges or in four-toner Toner Value Kits) and other consumables for your printer are available from your local vendor or Q-SHOP (www.q-shop.com).

Where can I get more information?

To access consumables usage information, use the Operator Control/Consumables/Print Statistics menu on the control panel, or use the CrownView printer web page.

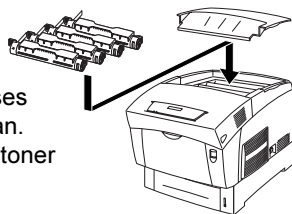
For further information about the consumables statistics page and replacement menus, refer to the *Crown Books in PDF on the Software Utili-*

ties CD-ROM. Consumables for your printer are available from your local vendor or Q-SHOP (www.q-shop.com).

If you need more assistance, information can be found at printer.konicaminolta.net/support (click on Answer Base).

Replacing a Toner Cartridge

Characters and images are created in your laser printer through a process that applies toner to the photosensitive OPCs (Organic Photo Conductors) inside your imaging unit. Your printer uses four toner cartridges: black, yellow, magenta, and cyan. Handle the toner cartridges carefully to avoid spilling toner inside the printer or on yourself.



When a toner cartridge runs low, **<COLOR> TONER LOW** displays in the message window. Printing continues even though the warning appears. However, the color gradually fades, so replace the toner cartridge as soon as possible. Approximately 100 sheets after detecting that toner in a cartridge is low, the printer displays **<COLOR> TONER EMPTY** in the message window, and the printer stops.

How should I handle toner cartridges?

Keep toner cartridges

- Away from open flames.
- In their packaging until you're ready to install them.
- In a cool, dry location away from sunlight (due to heat).

The maximum storage temperature is 95° F/35° C and the maximum storage humidity is 80% without condensation. If the toner cartridge is moved from a cold place to a warm, humid place, condensation may occur, degrading print quality. Allow the toner to adapt to the environment for about one hour before use.

- Level during storage.

Do not store cartridges on their ends or turn them upside down; the toner inside the cartridges may become caked or unequally distributed.

- Away from salty air and corrosive gases such as aerosols.

How do I replace a toner cartridge?

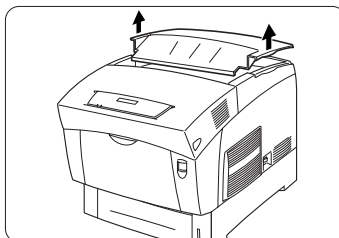


The toner is nontoxic. If you get toner on your hands, wash them in cool water and mild neutral detergent. If you get toner on your clothes, lightly dust them off as much as possible. If some toner remains on your clothes, use cool, not hot water, to rinse the toner off, provided your clothing is washable.

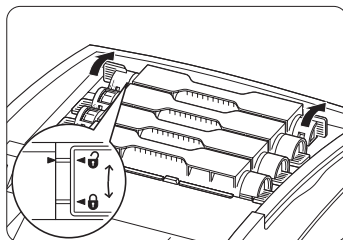
WARNING!

If you get toner in your eyes, wash it out immediately and consult a doctor. Material Safety Data Sheets (MSDS) information can be found at printer.konicaminolta.net/support (click on Answer Base).

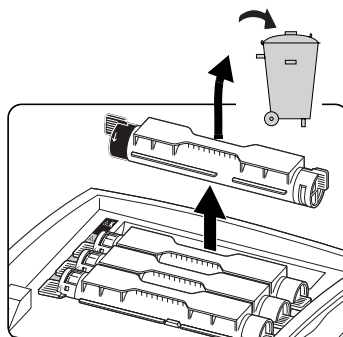
- 1 Check the message display to see which color toner is out.
- 2 Remove the top cover.



- 3 Gently rotate the toner levers to the unlocked (backward) position.



- 4 Remove the empty toner cartridge. Place the used cartridge in a plastic bag to avoid toner spillage and discard the empty cartridge.



WARNING!

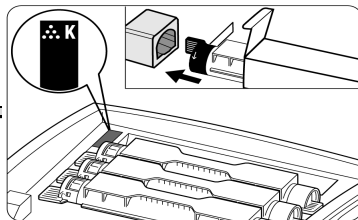
Dispose of the used toner cartridge according to your local regulations. Do not dispose of it by burning.

- 5 Remove the new toner cartridge from its box.

Attention

A colored label on each toner cartridge corresponds to a colored label to the left of the cartridge slots.

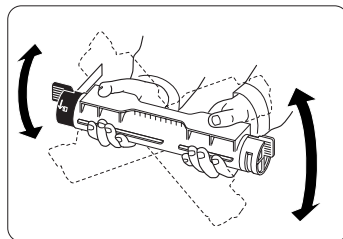
Always install the toner cartridge in the slot with a label of the same color.



- 6 Holding the cartridge with both hands, gently shake it seven or eight times to distribute the toner.

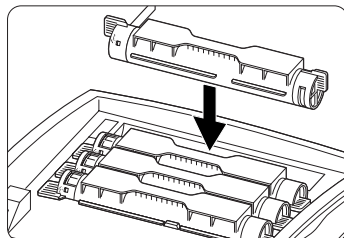


The toner cartridge should be shaken only at this point, before installation and removal of the toner seal (in step 9).

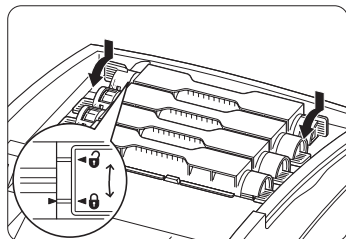


- 7 Align the toner cartridge with the cartridge guides. Gently push the cartridge into the printer.

The cartridge should install easily.



- 8 Gently rotate the the toner levers to the locked (forward) position.



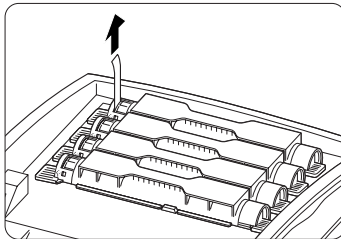
- 9 Pull the toner seal straight up.

Attention

Pulling the seal to the front or side may damage the cartridge.



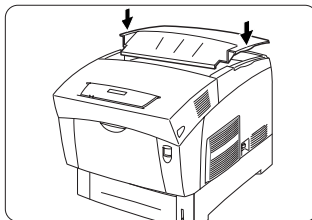
If the toner seal didn't pull completely out because it was pulled with too much force or it was not pulled straight up while installing toner, call Technical Support. Refer to the Service & Support Guide or www.konicaminolta.net/printer/ to locate the office nearest you.



- 10 Replace the top cover.

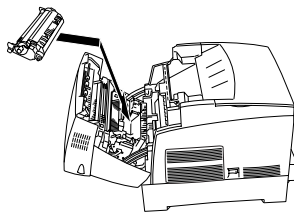


You do not need to reset the consumables usage monitoring system when you replace a toner cartridge



Replacing the Transfer Unit

The transfer unit interfaces with the roller in the imaging unit.



How do I replace the transfer unit?

- 1 Turn off the printer.

Attention

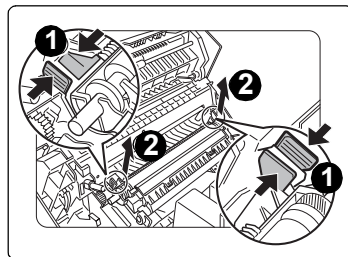
Do not touch black transfer rollers. They are extremely sensitive to hand oils and scratches, both of which reduce print quality. This type of damage is not covered by the product warranty.

If you need more room to work in, open the imaging unit cover.

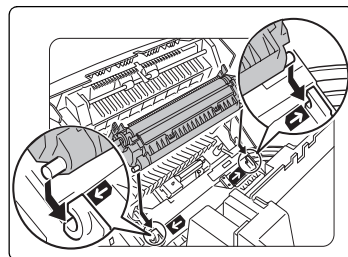
- 2 Grip the tabs at both ends of the transfer cartridge ① and gently lift it ② out of the printer.

Attention

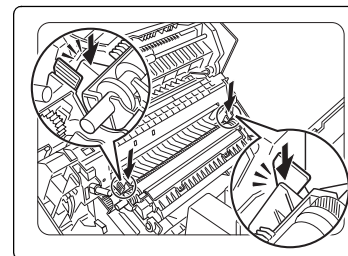
Lift the roller carefully to prevent toner from spilling out.



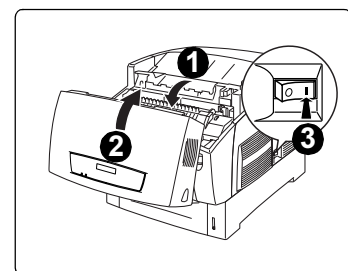
- 3 Unpack a new transfer cartridge and insert the knobs on both ends of the cartridge into the U-shaped guides inside the printer.



- 4 Lock the transfer cartridge into the printer by pushing down on the base of the tabs until you hear a click.



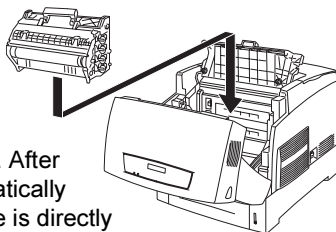
- 5 If you opened the imaging unit cover, close it ①.
- 6 Close the front cover ②.
- 7 Turn on the printer ③.
- 8 In the Operator Control/Consumables/Item Replaced/Transfer Unit menu choose **Yes** to reset the consumables usage monitoring system.



You must manually reset the consumables usage monitoring system to ensure accurate consumables monitoring.

Replacing the Imaging Unit

The imaging unit contains 4 OPCs (Optical Photo Conductors), 4 developers, and an imaging unit transfer roller that forms the image that is developed and transferred to the media. When the imaging unit is worn out, the message `REPLACE IMAGING UNIT` appears. After the imaging unit is replaced, the printer automatically resets the consumables count. Imaging unit life is directly related to the number of rotations of the OPCs. Longest unit life is achieved with continuous printing or minimum 4-page job size. Intermittent printing with small job sizes requires a cleaning rotation after each one-page simplex job, and therefore impacts OPC life.



Attention

The OPCs are extremely sensitive to bright light, direct sunlight, and touch. Always leave the imaging unit in its protective package until you're ready to install it. Any exposure to light should be avoided and limited to less than two minutes, or permanent damage could result.

If you suspect the OPCs are damaged due to exposure to light, put the entire imaging unit in a dark place to recover. Depending on the amount of exposure, recovery may take up to two hours. Recovery time is dependent on the amount of exposure sustained, and recovery is not guaranteed. Any damage resulting from mishandling of the OPCs will void the warranty of the OPCs.

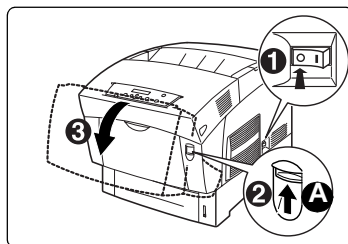
How do I replace the imaging unit?

WARNING!

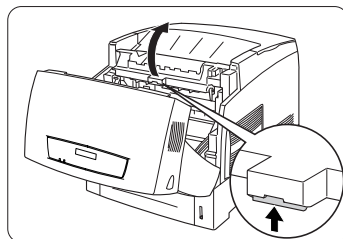
The fuser unit is hot and can cause severe burns. When the printer's front cover is opened, the fuser unit temperature drops gradually. Wait one hour after opening the front cover.



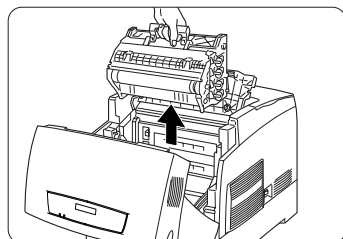
- 1 Turn off the printer ①.
- 2 Open the front cover (button A) ②,③.



- 3 Open the imaging unit cover.



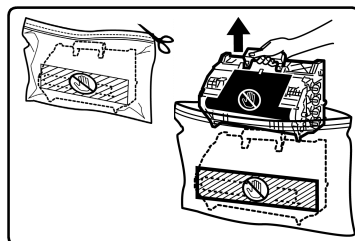
- 4 Remove the used imaging unit.



WARNING!

Recycle the used imaging unit by following the instruction sheet included in the new imaging unit carton. Do not dispose of used imaging units by burning.

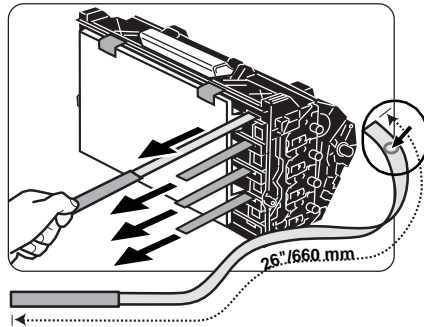
- 5 Remove the new imaging unit from its protective bag.



- 6 Holding the imaging unit horizontally, carefully pull the tabs straight out and completely away from the unit.

Attention

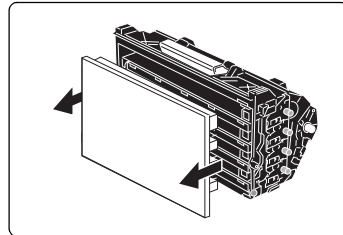
Do not twist the tab as you are pulling it. If any tab doesn't pull completely out (you must be able to see the circle imprinted on the end), the imaging unit must be replaced.



- 7 Carefully remove the protective cover.



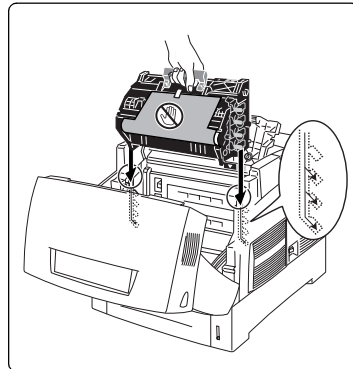
*We **strongly** suggest that you save the packaging materials in case you ever need to move or ship the printer.*



- 8 Gently guide the imaging unit straight into the printer, following the arrows on the printer to seat the pins.

Attention

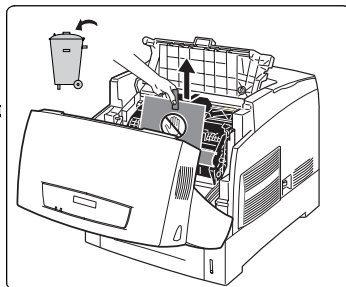
You can damage the unit if it is not aligned correctly.



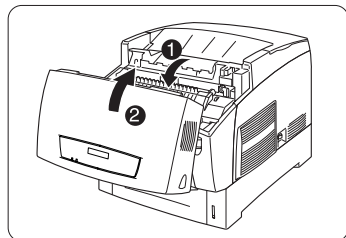
- 9 Remove the black protective sheet and dispose of it.

Attention

Do not touch black transfer rollers. They are extremely sensitive to hand oils and scratches, both of which reduce print quality. This type of damage is not covered by the product warranty.



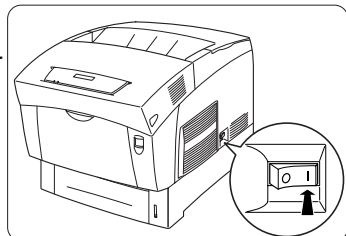
- 10 Close the covers ①, ②.



- 11 Turn on the printer.



You do not need to reset the consumables usage monitoring system when you replace an imaging unit.



After approximately 6 minutes warmup (assuming normal temperature and humidity), your printer prints a startup page and displays “IDLE” on the message window.

This 6-minute warmup happens only when a new imaging unit has been installed. Normal warmup time when the printer is turned on is approximately 1.5 minutes.

Replacing the Fuser Unit

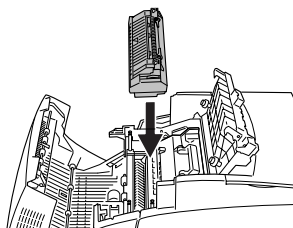
WARNING!

The fuser unit is hot and can cause severe burns. When the printer's front cover is opened, the fuser unit temperature drops gradually. Wait one hour after opening the front cover.

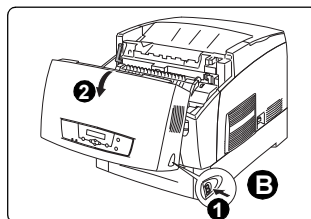


How do I replace the fuser unit?

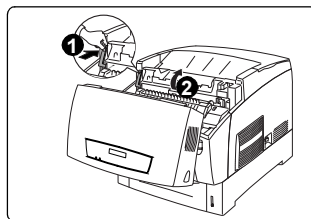
The fuser fuses the toner onto the media. Replace the fuser unit (fuser and media feed rollers) when the control panel displays the message `REPLACE FUSER UNIT`.



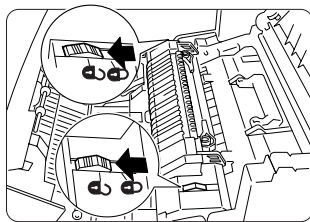
- 1 Turn the printer off.
- 2 Open the front cover (button B).



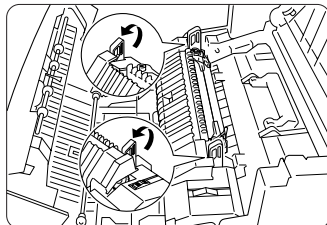
- 3 Pull up the lever ① to relieve pressure on the fuser unit.
- 4 Open the imaging unit cover ②.



- 5 Unlock the fuser unit by sliding the two side locks forward.



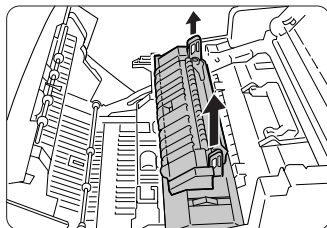
- 6 Lift up both levers of the fuser unit.



- 7 Grip the unit's levers, and gently lift it out of the printer.

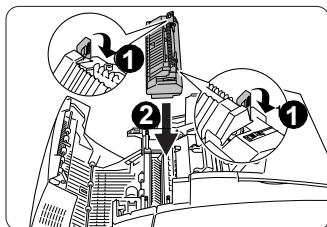


Dispose of the used fuser according to your local regulations.

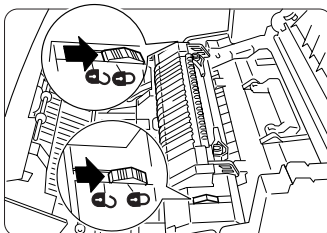


- 8 Unpack a new fuser unit, lift up both levers ①, grip the fuser unit by the levers, align it with the slots in the printer, and slowly lower it ②.

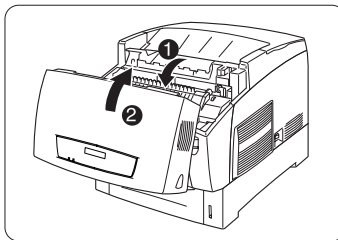
- 9 Completely push down both levers of the fuser unit.



- 10 Lock the fuser unit by sliding the two side locks backwards.

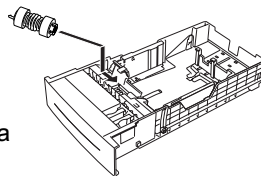


- 11 Close the covers ①, ②.
- 12 Continue with the media feed roller(s) replacement. "How do I replace the media feed roller(s)?" below.



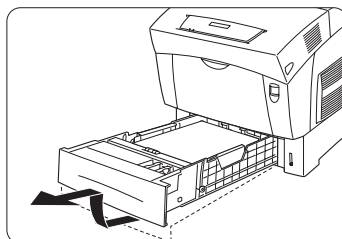
How do I replace the media feed roller(s)?

The media feed rollers feed media from the media tray(s) into the printer. When the media feed rollers deteriorate, media may not feed correctly from the media tray, resulting in media jams. Replace the media feed roller in each 500-sheet media tray each time you replace the fuser unit.



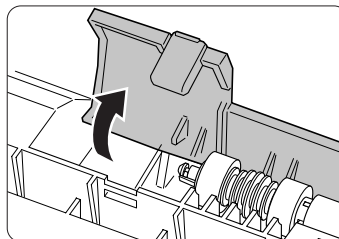
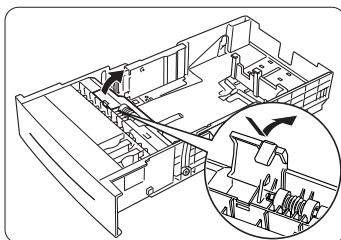
Three media feed rollers are included with the fuser unit. If you do not have a high-capacity input feeder (HCIF), you will have one or two rollers left over.

- 1 Pull the media tray out of the printer until it stops.

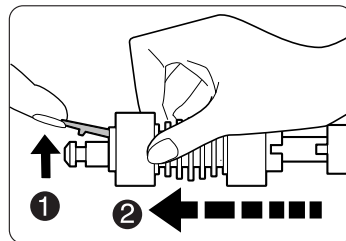


- 2 Hold the tray with both hands, lifting slightly, and remove it from the printer.

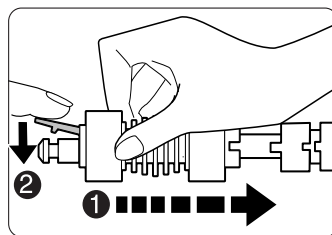
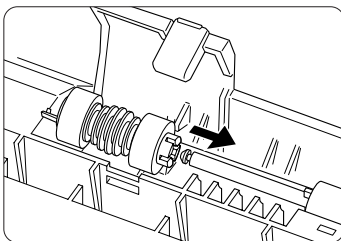
Push the tabs of the media feed roller cover to open the cover.



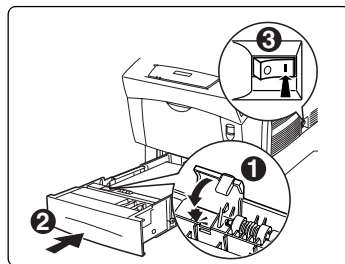
- 3 Lift the clip at the end of the media feed rollers ①, and remove the media feed rollers ②.



- 4 Align the new media feed rollers' axis with the shaft in the media tray as illustrated and slide the shaft through the roller until the clip locks into the groove at the end of the shaft.



- 5 Close the media feed rollers cover ①.
- 6 Hold the media tray with both hands, align it with the opening in the printer and gently insert it.
- 7 Push the media tray completely back into the printer. ②
- 8 If you have a high-capacity input feeder (HCIF), repeat steps 1–8 for each media tray.
- 9 Turn the printer on. ③
- 10 For both the fuser and the media feed rollers, in the Operator Control/Consumables/Item Replaced/Fuser menu, choose **Yes** to reset the consumables usage monitoring system.



You must manually reset the consumables usage monitoring system to ensure accurate consumables monitoring.

Maintaining the Printer

5

Introduction

"How do I handle the printer?"	page 72
" When does the printer need cleaning?"	page 74
"What cleaning materials should I use?"	page 74
"How do I clean the density sensor ?"	page 76

Handling the Printer

How do I handle the printer?

- Handle the printer with care to preserve its life. Abuse may cause damage.
- Read all caution and warning labels carefully, making sure to follow any instructions contained in them. These labels are located on the inside of the printer's covers and the interior of the printer body.
- Do not tilt the printer more than 10° in any direction while moving it.



For best output quality and longest consumables life, keep the printer on a hard, flat, level (within $\pm 5^\circ$) surface. A surface can be tested for levelness with a standard round pencil. If the pencil rolls, the surface is not level.

- Do not tap paper stacks on the printer.
- Do not oil, lubricate, or disassemble the printer.
- Do not touch the transfer roller cartridge, electrical contacts, gears, or laser beam devices. Doing so may damage the printer and cause the print quality to deteriorate.
- Keep media in the output tray at minimum level. If the media stacks too high, the printer may experience media jams, excessive media curl, or built-up static. Remove transparency media as soon as it's printed.
- Handle toner carefully.
- Do not use partially full toner cartridges if they have been removed from the printer and stored for a period of time. Take care to avoid toner spillage caused by shaking or bumping the toner cartridge.



The toner is nontoxic. If you get toner on your skin, wash it off with cool water and neutral detergent. If you get toner on your clothes, lightly dust them off as much as possible. If some toner remains on your clothes, use cool, not hot water, to rinse the toner off, provided your clothing is washable.

WARNING!

If you get toner in your eyes, wash it out immediately with cool water and consult a doctor. Material Safety Data Sheets (MSDS) information can be found at printer.konicaminolta.net/support (click on the Answer Base).

- Lift the printer from the bottom only, using the carrying grips. Make sure that two people are available to lift the printer when moving it.
- Do not place anything on the top of the printer.
- Do not open any cover of the printer **during** printing.
- Close the printer covers gently, and never expose the printer to vibrations.

Do not leave the printer's covers open for any length of time, especially in well-lit places; light may damage the imaging unit.

Attention

The OPCs in the imaging unit are extremely sensitive to bright light, direct sunlight, and touch. Always leave the imaging unit in its protective box until you're ready to install it. Any exposure to light should be limited to less than two minutes, or permanent damage could result. Handle the unit carefully so you don't touch the black surface of the transfer roller.

- Do not cover the printer immediately after using it. Turn it off and wait until it cools down. When the front cover is opened, the fuser temperature drops gradually (one hour wait time).

Cleaning the Printer

What are the printer's internal cleaning cycles?

The image unit performs an automatic cleaning rotation after every page of one-page simplex jobs and pages longer than 14"/355.6 mm, and between pages of multipage jobs, depending on the amount of processing required between pages. Cleaning cycles also occur at intervals (as shown below) depending on the number of simplex pages printed. The printer pauses for approximately 30 seconds to do an automatic internal cleaning cycle during long print jobs.

Image Unit Print Count	Printer Pauses Every x Simplex Pages
0–5,119	48

Image Unit Print Count	Printer Pauses Every x Simplex Pages
5,120–20,479	32
20,480–25,599	20
25,600–30,720+	16
Note: The cleaning cycle interval is more frequent as the imaging unit ages.	

When does the printer need cleaning?

This item needs cleaning...	After...	By...
Printer exterior	Every month, or as necessary	User
Density sensor	ADC SENSOR DUSTINESS WARNING appears in the message window.	

What cleaning materials should I use?



Attention

Do not vacuum the printer; vacuuming could cause static electricity to build up and damage sensors.

Make sure any parts removed during cleaning are replaced before you plug in the printer.

Use	Avoid
Exterior	
A soft dry cloth to clean the control panel.	Sharp or rough implements (such as wire or plastic cleaning pads); any liquid.
A soft damp cloth to clean the outside of the printer.	Sharp or rough implements (such as wire or plastic cleaning pads).
Mild neutral detergent to clean the outside of the printer if stains remain. (Always test any cleaning solution on a small area of your printer to check the solution's performance).	Abrasive or corrosive solutions that contain solvents (such as alcohol or benzene); aerosol or pump-sprayed cleaners.
Interior	
A soft dry cloth or cotton swab to clean the density sensor.	Vacuuming. Pulling media too hard and tearing it. Sharp implements (such as tweezers)

WARNING!

Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning.

- Be careful when cleaning the inside or removing paper jams, as the fuser unit and other internal parts may become very hot. Either clean the density sensor before use, or allow time after unplugging the printer to allow the fuser unit to cool down.

WARNING!

The fuser unit is hot and can cause severe burns. When the printer's front cover is opened, the fuser unit temperature drops gradually. Wait one hour after opening the front cover.



WARNING!

Do not spill water or detergent into the printer; the printer will be damaged and an electric shock may occur.

Attention

Never spray cleaning solution directly on the printer's surface; the spray could penetrate through the air vents of the printer and damage the internal circuits.

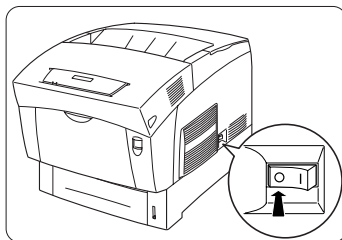
- Be careful when cleaning the inside or removing paper jams, as the fuser assembly and other internal parts become very hot. Open the front cover, and let the interior of the printer cool before handling the inside of the printer.
- Read all caution and warning labels carefully, making sure to follow any instructions contained in them. These labels are located on the printer's interior.

For printer storing and shipping instructions, refer to printer.konicaminolta.net/support.

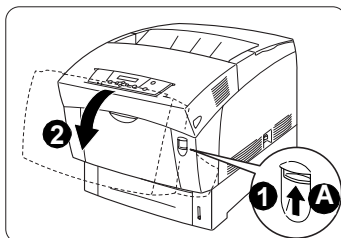
How do I clean the density sensor?

The printer's transfer roller contains a density sensor to detect the density of media passing by. When the sensor gets dirty or dusty, print quality will degrade. When that happens, use the following instructions to clean the density sensor.

- 1 Turn off the printer.



- 2 Open the front cover (button A)
①, ②.

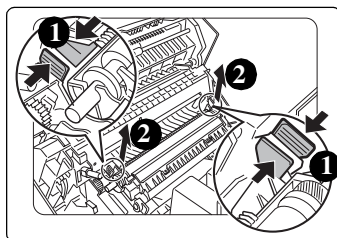


- 3 Grasp the two tabs ① on the transfer roller to lift it straight up ② out of the printer.

Be careful not to spill toner into the printer.

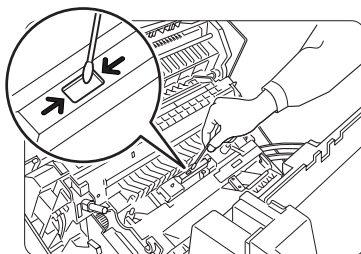
⚠ Attention

Do not touch or scratch the black surface of the transfer roller or the density sensor window.

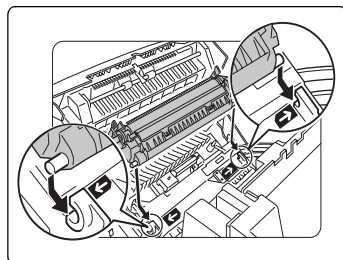


- 4 With a clean, dry cloth or cotton swab, gently wipe the density sensor.

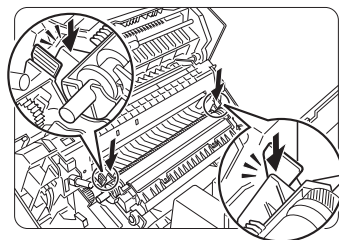
Do not use force to clean the sensor window.



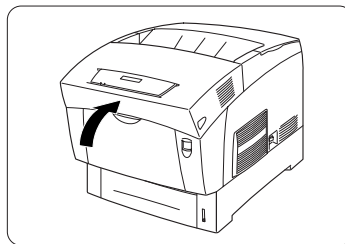
- 5 Replace the transfer roller by inserting the pins at both ends of the transfer roller into the U-shaped bearings inside the printer.



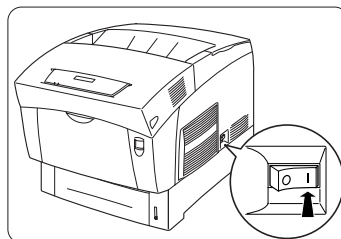
- 6 Push down on the two tabs until they click to lock the transfer roller cartridge into the printer.



7 Close the cover.



8 Turn on the printer.



Troubleshooting

6

Introduction

This chapter explains automatic jam recovery, discusses how to locate, remove and prevent media jams, presents tables of common status messages, and actions you should take when a specific problem occurs, and provides information to aid you in resolving printer problems you may encounter, or at least guide you to the proper sources for help. You'll also find a problem checklist and the information you'll need to have before placing a service call if one becomes necessary.

Printing a Status Page

There are three kinds of status pages:

- **Standard**—A one-page overview of the most common printer settings used to confirm that your printer is printing.
- **Demo**—A standard status page with the addition of three graphics.
- **Advanced**—Information about printer parameter settings, fonts, and emulations available. The document may have many pages, depending on the fonts installed. Print an advanced status page in case you need to restore any current settings.

Select the type of status page you want to print through the Administration/Special Pages/Status Page Type menu. Then print it in one of the following ways:

- On the printer's control panel press the **Print Status?** button.
- Use the printer's Administration/Special Pages/Print Status menu.

Direct PDF File Printing

our printer has the ability to print PDF files directly just as it does for PostScript and PCL files. This can be a time-saving feature. Direct printing removes the need to open the file in an application, such as Acrobat Reader, then print the file via a PostScript or PCL driver. Your printer supports PDF version 1.3 and below. The PDF file can be sent to the printer using any method (lpr, ftp, etc.) that is normally used to print PostScript or PCL files.



Direct PDF printing requires an optional internal hard disk.

Adjusting Memory Clients for PDF Printing

The unique structure of PDF files requires that you make some adjustments to your printer's default memory clients. All PDF files contain information at the end of the files that is needed to correctly format them in the printer. Because of this, the entire file must be spooled into the printer before it can be interpreted. In order to spool the entire job into the printer, the Host Input (Spool) memory client may need to be adjusted. To determine the required size for the Host Input memory client, you first need to estimate the maximum file size, add 10% to this number and this becomes your required Host Input memory size. In the event that you experience problems, you may want to increase the Host Input memory size further. The maximum size of PDF files which may be printed on the magicolor 3300 is determined by the amount of installed memory. Direct printing of complex or large PDF files may require additional memory (RAM) and/or a hard disk. We recommend a hard disk for optimum performance when printing large PDF files. Refer to the *Crown Books* on how to adjust the memory clients.

Printing Preformatted Files Using CrownView

Your printer also provides a utility via the CrownView web page for printing PDF files directly from the host using the browser. Users will be presented with a Browse button that, when selected, will enable a file chooser on the host. Users then select the file that they want to send to the printer, and the file is transferred and printed.

Troubleshooting PDF Direct Printing from CrownView

If you are having problems printing large PDF files using direct printing or CrownView from a PC or UNIX, increase the PS Wait Timeout.

Printing large PDF files from your web browser with the KONICA MINOLTA CrownView feature may fail without any indication of an error. The job will appear to start normally, but then flush without printing. The CrownView screen will indicate that the file has printed.

To correct the problem, increase the amount of time allowed before the PS Wait Timer expires. The factory default setting for this timeout is 120 seconds. Doubling the value to 60 seconds in the Administration/Communications/Timeouts/PS Wait Timeout menu should correct most problems, or the value can be set to 0 seconds, which effectively makes the timeout period infinite.

Preventing Media Jams

Make sure that...
Media matches the printer specifications.
Media is flat, especially on the leading edge.
The printer is on a hard, flat, level surface.
You have the correct media type selected if you're printing on envelopes, glossy stock (set as Thick 2 or Thick 3), labels, thick stock, or transparencies.
You store media in a dry location away from moisture and humidity.
You always adjust the media width regulation guides in the media tray after inserting the media (a guide that is not properly adjusted can cause poor print quality, paper jams, or printer damage).
If you're printing simplex pages, make sure you load the media printing side down in the multipurpose tray, but printing side up in the other trays. Often, an arrow on the media package label indicates the printing side of the media. If you can't determine which side of the media to print on, remove the media from the tray, rotate the stack a half-turn, turn the stack over, and then place it back in the tray.
Avoid...
Media that is folded, wrinkled, or excessively curled.
Double feeding (<i>remove the media and fan the sheets—they may be sticking together</i>).
Fanning transparencies since this causes static.
Loading more than one type/size/weight of media in a tray at the same time.
Overfilling the media input trays.
Allowing the output tray to overfill (the face-down output tray has a 250-sheet capacity—jamming may occur if you allow media to accumulate more than 250 sheets at a time).
Buildup of transparencies in the output tray. This causes static electricity.

Automatic Jam Recovery

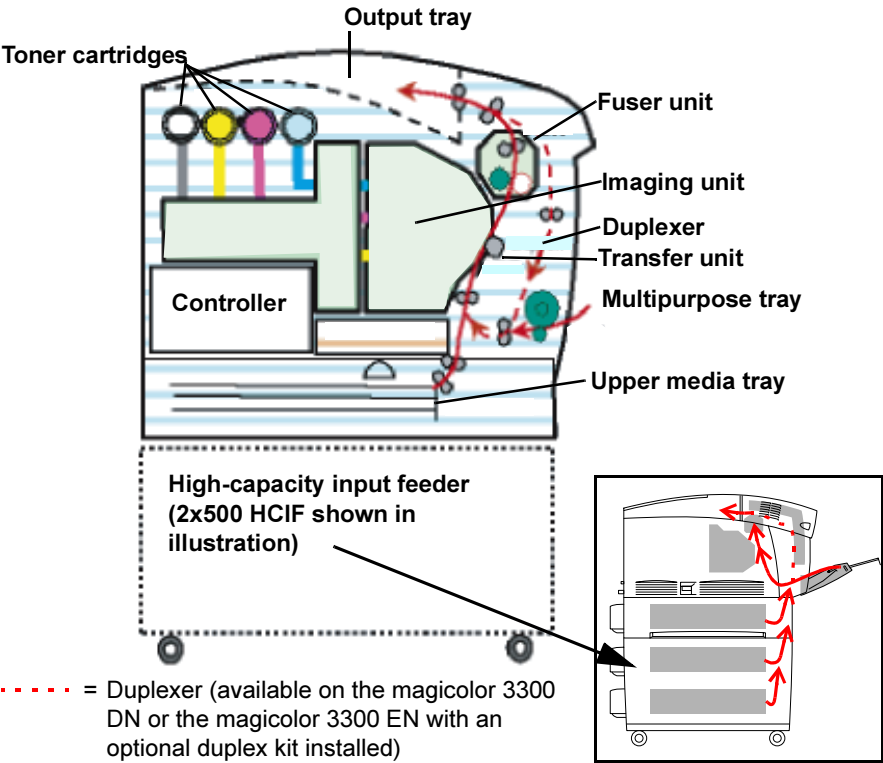
The printer provides automatic jam recovery (when enabled through the Administration/Engine/Page Recovery menu). After you remove any jammed media, printing automatically resumes from the page the printer stopped at when the jam occurred.



For automatic jam recovery to work, it is necessary to leave the printer turned on when you remove the jammed media. After the jam is cleared, open and close the front door before printing. Printing will not resume until you do this.

Understanding the Media Path

Understanding the printer's media path will help you locate media jams. The media tray is located at the bottom front of the printer. The media is picked from the tray, passed under the imaging and transfer units, passed through the fuser, and delivered via the paper exit unit to the media exit tray, which is the top of the printer.



Understanding Media Jam Status Messages

When a jam occurs, the message window on the control panel displays one of four messages: MEDIA JAM DUPLEX, MEDIA JAM FEED, MEDIA JAM FUSER, or MEDIA JAM REGISTRATION. Frequent jams in any area indicate that area should be checked, repaired, or cleaned. Frequent jams may happen if you're using the wrong weight print media.

Message	Location of Jam	Access	Page Reference
MEDIA JAM DUPLEX	Duplex area	Button B	page 88
MEDIA JAM FEED	Multipurpose tray	Multipurpose tray	page 89
	Tray 1	Upper media tray	page 90
	(Optional) Tray 2 or Tray 3	HCIF media tray(s)	page 92
	Output tray	Output tray	page 93
	A misfeed jam may be as simple as a sheet of media not being picked, or it may be that the media was picked but not fed properly.		
MEDIA JAM FUSER	Near fuser unit	Button A	page 93
MEDIA JAM REGISTRATION	The registration rollers below the imaging unit	Button A	page 95
MISMATCH JAM	Near the transpar- ency sensor	Button A	page 95

Clearing Media Jams

- To avoid damage, always remove jammed media gently, without tearing it. Any pieces of media left in the printer, whether large or small, can obstruct the paper path and cause further jams.
- To avoid damage to rollers, always remove jammed media gently.
- Do not reload media that has jammed.

Attention

The image is not fixed on the media before the fusing process. If you touch the printed surface, the toner may stick to your hands, so be careful not to touch the print face when removing the jammed media. Make sure not to spill any toner inside the printer.

Unfused toner can dirty your hands, clothes, or anything else it gets on.

If you accidentally get toner on your clothes, lightly dust them off as much as possible. If some toner remains on your clothes, use cool, not hot water, to rinse the toner off, provided your clothing is washable. If toner gets on your skin, wash it off with water or a neutral detergent.

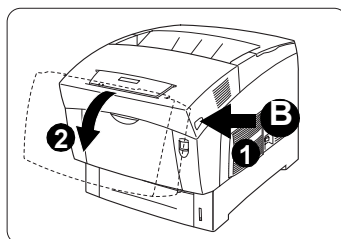
WARNING!

If you get toner in your eyes, wash it out immediately with cool water and consult a doctor. Material Safety Data Sheets (MSDS) information can be found at printer.konicaminolta.net/support (click on the Answer Base).

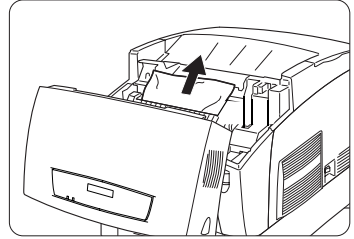
If, after clearing the media jam, the jam message in the control panel window persists, open and close the front cover. This should clear the jam message.

Media Jam Duplex

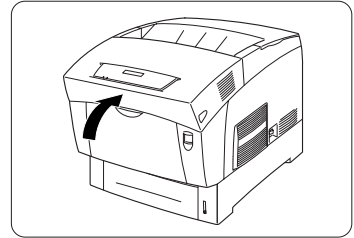
- 1 Open the front cover (button B)
①, ②.



- 2 Remove the jammed media.



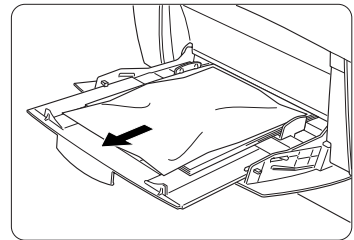
- 3 Close the front cover.



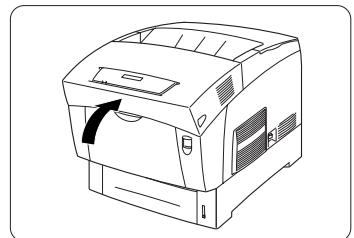
Media Jam Feed

Multipurpose Tray Jams

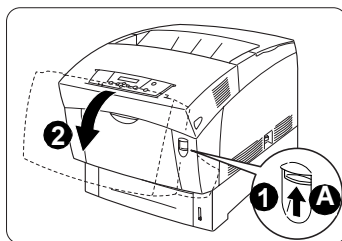
- 1 Remove the jammed media from the multipurpose tray.



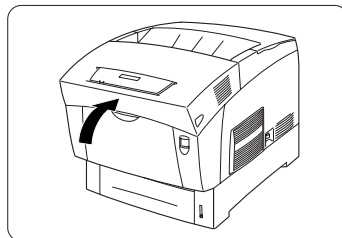
- 2 Close the multipurpose tray.



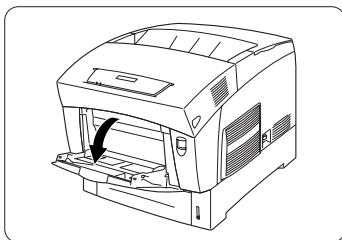
- 3 Open the front cover (button A)
①, ②.
- 4 Check for media scraps inside the printer.



- 5 Close the front cover.

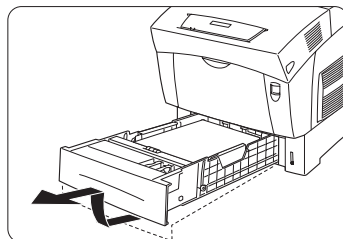


- 6 Open the multipurpose tray and replace its media.

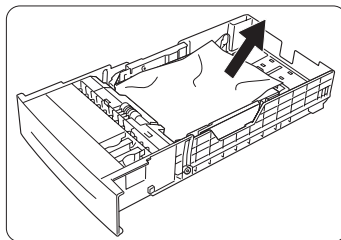


Upper Media Tray Jams

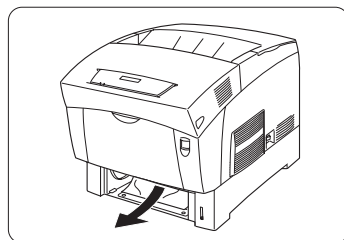
- 1 Remove the media tray.



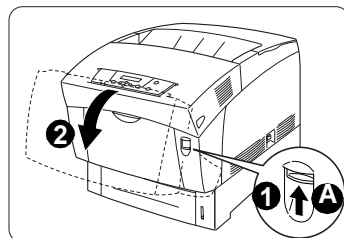
- 2 Pull out the jammed media.
Even up the front edges of the media currently in the tray.



- 3 Remove any remaining media from the printer.



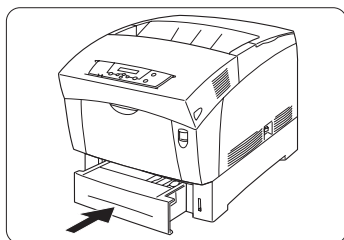
- 4 Open the front cover (button A
①, ②).
5 Check for any media scraps inside
the printer.
6 Close the printer's cover.
7 Reinsert the media in the tray
printing face up.



⚠ Attention

Make sure the media doesn't exceed the media limit mark. Check to see if the media width guides are correct.

- 8 Slide the tray(s) back into the
printer.
The media jam display is cleared.

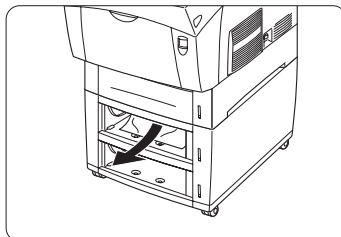
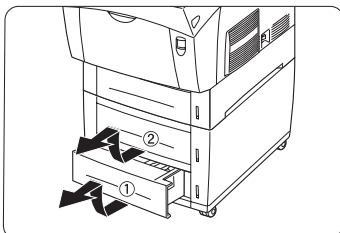


HCIF Media Tray(s) Jams

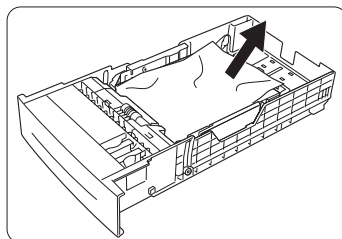


The illustrations in this section show a 2x500 high-capacity input feeder, but the same procedures can be used for a 1x500 high-capacity input feeder.

- 1 Remove the media tray(s) and pull out the jammed media.

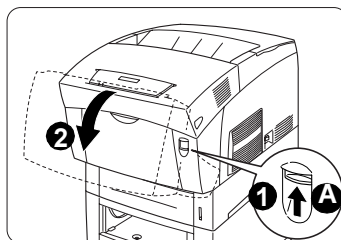


- 2 Pull out the jammed media in the tray(s).



- 3 Open the front cover (button A) ①, ②.

- 4 Check for any media scraps inside the printer.



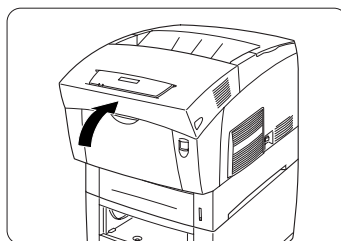
- 5 Close the front cover.

- 6 Reinsert the media in the tray.

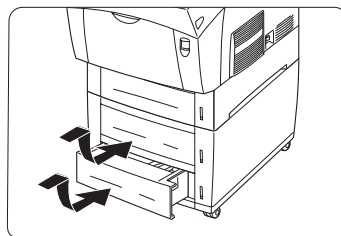
Even up the front edges of the media currently in the tray.

Ensure that the media is lying flat in the tray(s).

Make sure the media doesn't exceed the media limit mark. Check to see if the media width guides are correct.



- 7 Slide the tray(s) back into the printer.



Output Tray Jams

Remove jammed media from the output tray by gently pulling it toward you. If, after clearing the media jam, the jam message in the control panel window persists, open and close the front cover. This should clear the jam message.

Media Jam Fuser

The MEDIA JAM FUSER message covers both the jams near the imaging unit and the fuser unit.

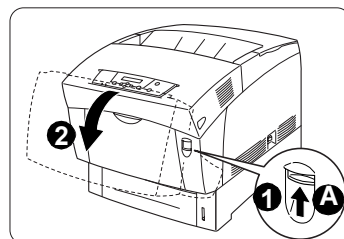
WARNING!

The fuser unit is hot! Do not remove a jam in this area until the fuser unit cools.



Near Imaging Unit

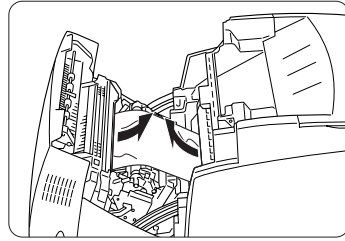
- 1 Open the front cover (button A)
①, ②.



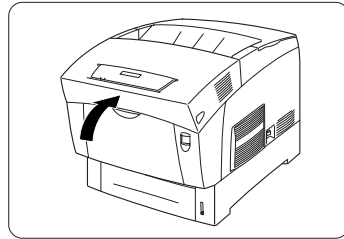
- 2 Remove the jammed media.
Remove any torn pieces of paper still in the printer.

Attention

Be careful not to touch the transfer drum while removing jammed media.



- 3 Close the front cover.

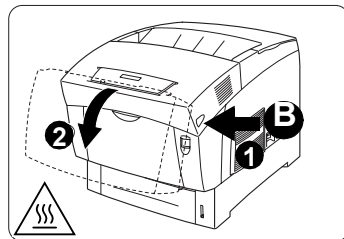


Near Fuser Unit

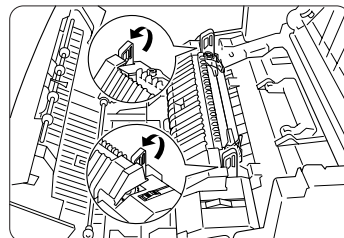


Media that hasn't fully passed through the fuser contains unfused toner that can dirty your hands, clothes, or other items. If you get toner on your hands, wash them in cool water and neutral detergent. If you get toner on your clothes, lightly dust them off as much as possible. If toner remains on your clothes, use cool, not hot water, to rinse the toner off, provided your clothing is washable.

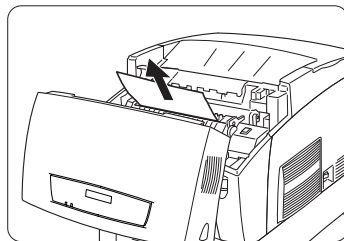
- 1 Open the front cover (button B)
①, ②.



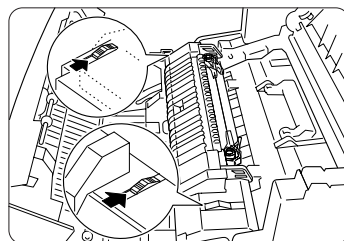
- 2 Lift both fuser unit levers.



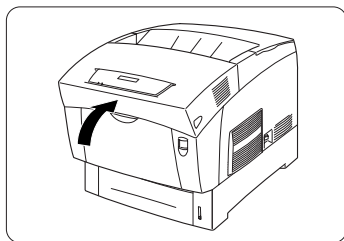
- 3 Remove the jammed media by pulling it toward you.



- 4 Push both fuser unit levers completely back.
- If the jammed media was not visible or if you had difficulty removing it, repeat the instructions in “Near Imaging Unit” on page 93.*



- 5 Close the front cover.

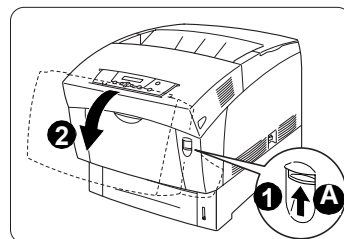


Media Jam Registration and Mismatch Jams

A registration jam occurs when the media does not pass through the registration sensor in the registration roller unit below the imaging unit.

A **MISMATCH JAM** may occur if the transparency sensor in the printer detects the wrong media type.

- 1 Open the front cover (button A)
①, ②.
- 2 Locate the registration rollers (one is black and one is metallic).



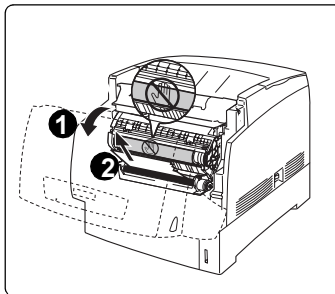
- 3** Remove the jammed media from the registration rollers ①.

Remove any torn pieces of paper still in the printer ②.



Attention

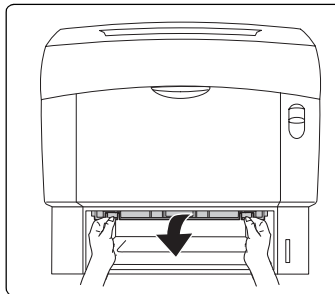
Be careful not to touch the transfer drum while removing jammed media.



- 4** If the jam message is still displayed, remove each media tray.

a Release the two hooks securing the chute assembly inside the tray compartment.

b Turn the chute assembly 90° toward the rear of the printer.



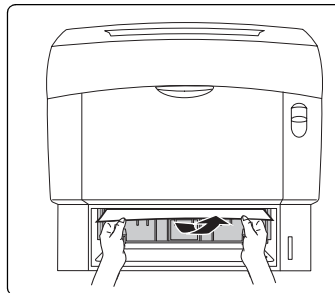
c Remove the jammed media.

d Close the chute assembly.

e Repeat for all media trays, if necessary.

- 6** Slide the tray(s) back into the printer.

- 7** Close the front cover.



Solving Problems

General Problems

Symptom	Cause	Solution
The toner tab didn't pull completely out.	The toner tab was not pulled straight up or it was pulled with too much force while installing toner.	Call Technical Support. Refer to the <i>Service & Support Guide</i> or www.konicaminolta.net/printer/ for the office nearest you.
No lights or messages appear on the control panel.	There is no power supply to the AC outlet.	Make sure there is power supplied to the AC outlet.
	The power cord is not plugged in securely into both the power outlet and the printer.	Turn the printer off, plug in the power cord securely, and then turn the printer back on.
	The printer is not turned on.	Turn on the printer.
	The line voltage from the power outlet doesn't match the printer's power requirements.	Make sure the line voltage matches the printer's power requirements. Refer to appendix A in the <i>User's Guide</i> .
The Online indicator is on and the message in the display is "IDLE," but no startup page prints.	You did not wait long enough.	The printer takes approximately 6 minutes to warm up the first time. Be sure you wait long enough for a startup page before suspecting a problem. <i>This 6-minute warmup only happens when a new imaging unit has been installed. Normal time to warm up from a cold start is approximately 30 seconds.</i>
The startup page comes out skewed.	The media guides are not accurately set in the media tray.	Reset the media guides.
You can't print a status page.	The tray does not have media.	Check that the media trays are loaded with media, in place, and secure.
	There is a media jam.	Check for jammed media.
	A cover is not closed.	Make sure all covers are closed securely.

Symptom	Cause	Solution
The printer is not receiving data from the computer. (<i>The Data indicator doesn't blink after a file is sent.</i>)	The printer is not on line.	Put the printer on line and verify that the message window displays IDLE.
	The emulation has been changed from ESP to an emulation that doesn't match the file you are sending.	Change the emulation back to ESP (Administration/Emulations/ESP Default menu). For information about the ESP mode, refer to the <i>Crown Books</i> .
	The port setting is incorrect.	For Ethernet or parallel connections, set the port to Enabled.
	You're printing via USB from a Macintosh using OS X, and PS Protocol is not set to QBinary.	Set PS Protocol to QBinary (Administration/Communications/USB/PS Protocol menu).
The printer is printing codes or not printing at all when in ESP mode.	The printer emulation is not correct.	Reconfigure the port to the specific printer emulation of the file you are trying to print.
	Your ESP timeout is too short.	If a PostScript file prints PostScript statements while the printer is in ESP mode, increase the ESP timeout in the Administration/Communications/Timeouts/ESP Timeout menu.
Error message is displayed.	A unit or tray is not correctly installed.	Handle the message according to the message display.
	The media is jammed.	
	A problem occurred inside the printer.	
Printouts seem faded on one side of the page.	The printer is not on a level enough surface.	Level the printer surface. It should not exceed $\pm 5^\circ$ slant in any direction.
The colors appear to be misregistered.	The side-to-side color registration was not adjusted after the printer was installed.	Adjust the registration in the Administration/Engine/Registration menu on the control panel. Refer to "Color Registration" in chapter 3, "Color Printing."
The wrong number of collated copies of a document is printed.	When you are printing multiple copies of a 1-page document and Collate is selected in the Macintosh driver, the number of copies printed is incorrect.	Disable the Collate option in the Macintosh driver.

Media Jams and Media Transport Problems



Frequent jams in any area indicate that area should be checked, repaired, or cleaned. Repeated jams may also happen if you're using unsupported print media.

Symptom	Cause	Solution
Several sheets go through the printer together.	The front edges of the media are not even.	Remove the media and even up the front edges, then reload it.
	The media is moist from humidity.	Remove the moist media and replace it with new, dry media.
	Too much static electricity is present.	Do not fan large quantities of transparency media.
Printer pulls media from the wrong tray.	Selected tray is out of media, and tray chaining is activated.	Choose Off in the Operator Control/Chain Inputbins menu. Load media in the correct tray.
	Printer has not recognized a custom size in the MPT tray and pulls the media from the upper tray.	Set Custom Size in the Operator Control/Multipurpose Sz menu.
Media jam message stays on.	Front cover needs to be opened and closed again to reset the printer.	Open and close the printer's front cover again.
	Some media remains jammed in the printer.	Recheck the paper path and make sure you have removed all of the media jams.

Symptom	Cause	Solution
Media is jamming.	The wrong media tray is used.	Envelopes, labels, postcards, and Thick 3 can be printed only from the multipurpose tray.
	The media is not correctly positioned in the tray.	Remove the jammed media and reposition the media properly in the tray.
	The number of sheets in the tray exceeds the maximum allowed.	Remove the excess media and reload the correct number of sheets in the tray.
	The width regulation guides are not correctly adjusted to the media size.	Adjust the regulation guides in the tray to match the size of the media.
	Warped or wrinkled media is loaded in the tray.	Remove the warped or wrinkled media and replace it with new media.
	The media is moist from humidity.	Remove the moist media and replace it with new, dry media.
	Unsupported media (wrong size, thickness, coating, type, etc.) is being used.	Use media that is approved for your printer. Refer to "Media" on page 21.
	The recommended transparency (OHP) or label paper is facing the wrong way in the tray.	Load the transparencies or labels according to the manufacturer's instructions.
	Coated transparency media has been used.	Use uncoated transparency media that is approved for your printer.
	Multiple sheets of transparency (OHP) media are collecting static electricity in the tray.	Remove the OHP media and load it in the tray one sheet at a time. Do not fan large quantities of transparencies before loading them.
	Transparency (OHP) media being fed from the upper or optional trays is not feeding correctly.	Try loading about 100 pages of plain paper first in the tray to give more height to the transparency stack to reach the feed rollers.
	Media is jammed in the chute assembly.	Remove the media from the chute assembly. Refer to the instructions on page 95.

Symptom	Cause	Solution
Duplex unit jams.	The wrong media is being used.	Use media that is approved for your printer. Refer to “Media” on page 21.
		Plain paper and stock up to 28 lb bond (105 g/m ²) can be auto-duplexed. For heavier weights, manual duplexing is required. To manually duplex, remove the media, flip it over, and reload it.
		We recommend not mixing media types in your media tray. For the exception, see “Transparency (OHP) media being fed from the upper or optional trays is not feeding correctly.” on page 100.
		Do not duplex envelopes, glossy stock heavier than 28 lb bond (105 g/m ²), labels, thick stock heavier than 28 lb bond (105 g/m ²), or transparencies.
	Media may still be jammed.	Recheck the paper path and make sure you have removed all of the media jams. Open and close the front door to reset the printer.
	If you are manually duplexing, media jams may occur if the printed sheet(s) reinserted are not entirely flat.	Remove the jammed media, then remove the media from the tray and flatten it out.

Other Problems

Symptom	Cause	Solution
Printer power is not on.	The power cord is not correctly plugged into the outlet.	Set the power switch off (O position), then remove the power cord from the outlet and plug it back in, then set it back to the on (I) position.
	The power switch has not been pressed.	Set the power switch to the on (I) position.
	The power switch is not correctly turned on (I position).	Set the power switch to the off (O) position, then set it back to the on (I) position.
	Something is wrong with the outlet you are using for the printer.	Plug another electrical appliance into the outlet and see whether it operates properly.
	The printer is connected to an outlet with a voltage or frequency that does not match the printer specifications.	Use a power source with the specifications listed in appendix A.
“Printer is not responding” is displayed in the print monitor.	The printer is in energy-saving mode.	It takes a little time for printing to start if the printer is in energy-saving mode. You can change the number of minutes before the printer switches to power-saving mode in the Administration/Engine/Energy Saver menu. If you do not want to use this mode, disable it in the Administration/Engine/Energy Saver Mgt. menu.
	The printer was turned on before it was connected to the Windows XP/2000 PC's parallel port.	Connect the printer to the PC before turning it on or set the Administration/Communications/Parallel menu to either Disabled or Noninteractive.

Symptom	Cause	Solution
Printer takes too long to start when you are replacing the imaging unit.	The printer takes approximately 6 minutes to warm up when a new imaging unit is installed.	Wait. No action needed.
Printer stops and displays one of the following messages: INVALID ID FUSER UNIT INVALID ID IMAGING UNIT INVALID ID TONER CARTRIDGE	The printer has detected a nongenuine KONICA MINOLTA consumable: fuser unit, imaging unit, or toner cartridge.	To resume printing and to prevent permanent damage to your KONICA MINOLTA printer, replace the consumable with a genuine KONICA MINOLTA consumable. If you are already using a genuine KONICA MINOLTA consumable and still receive this error, contact Technical Support. Refer to the <i>Service & Support Guide</i> or www.konicaminolta.net/printer/ .
Not all pages print.	The printer has the wrong kind of cable, or the printer is not configured for the correct cable and port.	Check your cable.
	The Cancel key was pressed.	Make sure no one pressed the Cancel key while your job was printing.
	The media tray is empty.	Check the message window to see if the tray you are using is out of media.
Printer resets or turns off frequently.	The power cord is not properly connected to the AC outlet.	Turn off the unit, confirm that the power cord is properly connected to the AC outlet, and turn the unit back on.
	A system error occurred.	Contact Technical Support with the error information. Refer to the <i>Service & Support Guide</i> or www.konicaminolta.net/printer/ .

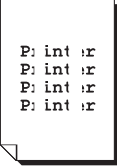

Symptom	Cause	Solution
Printing takes too much time.	The printer is set to a slower printing (Thick Stock or Transparency media types).	It takes more time to print with special media types, such as Transparency or Thick 2. When using regular paper, make sure that the media type is set to Plain Paper in the driver.
	The printer is set to energy-saving mode.	It takes a little time for printing to start in energy-saving mode. If you do not want to use this mode, disable it (Administration/Engine/Energy Saver Mgt menu).
	The printer memory is insufficient.	Add more memory.
	The job is very complex.	Wait. No action needed.
You are experiencing problems duplexing.	Media or settings are not correct.	Make sure that you are using the correct media. Do not duplex envelopes, glossy stock heavier than 28 lb bond (105 g/m ²), labels, postcards, thick stock heavier than 28 lb bond (105 g/m ²), or transparencies.
		Make sure that your document has more than one page.
		In the printer driver (Properties/Layout/Duplex Options), choose Short Edge (flipped as on a clipboard) or Long Edge (flipped as in a loose-leaf notebook). Make sure that you are using correct media.
The printing is on the wrong side of the media.	The printer is set to aut duplexing and you are trying to duplex manually.	If you are manually duplexing, in the printer driver (Properties/Layout) choose Simplex.
	The media is not installed correctly.	From the upper or optional trays, load the media printing-side up, from the multi-purpose tray, load the media printing-side down.
Characters print incorrectly.	The fonts are set incorrectly on your printer driver.	Check your driver (Properties/Fonts tab) to make sure you are using the correct fonts (such as TrueType fonts).


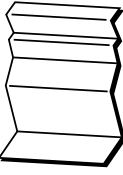
Symptom	Cause	Solution
You hear unusual noises.	The printer is not level.	Put the printer on a flat, hard, level surface not to exceed $\pm 5^\circ$ slant in any direction.
	The media tray is not installed correctly.	Remove the media tray that you are printing from and reinsert it completely into the printer.
	There is a foreign object stuck inside the printer.	Turn off the printer and remove the object. If you cannot remove it, contact Service. Refer to the <i>Service & Support Guide</i> or www.konicaminolta.net/printer/ .
The printer pauses periodically.	The image unit pauses to perform an automatic cleaning rotation after every page of one-page simplex jobs and pages longer than 14 inches (355.6 mm), and between pages of multipage jobs, depending on the amount of processing required between pages.	Wait. Printer automatically resumes. <i>This process is provided to ensure reliable printer operation with optimum output quality. See "What are the printer's internal cleaning cycles?" on page 73 for more detailed information.</i>
The printer goes into power-saving mode.	The printer automatically switches to power-saving mode after one hour of inactivity (default).	You can change the number of minutes before the printer switches to power-saving mode in the Administration/Engine/Energy Saver menu.
You are unable to access Accounting in CrownView.	The printer is not turned on and IDLE.	Make sure the printer is on and IDLE appears in the control panel. For more information about CrownView, refer to the <i>Crown Books</i> .
	You do not have a hard disk installed.	Install a hard disk.



Symptom	Cause	Solution
The printer is not receiving data from the computer. <i>(The Data indicator doesn't blink after a file is sent.)</i>	The printer is not on line.	Put the printer on line and verify that the message window displays <code>IDLE</code> .
	The emulation has been changed from ESP to an emulation that doesn't match the file you are sending.	Print a status page. For information about the ESP mode, refer to the <i>Crown Books</i> .
	The port setting is incorrect.	For Ethernet or parallel connections, set the port to Enabled.
	When the parallel cable is set to Interactive (the default), and the parallel cable is unplugged then plugged back in, communication was lost.	Set the parallel cable to Non-Interactive mode in the Administration/Communications/Parallel/Mode menu.
Too many status pages print.	Your printer is set to print the multiple-page Advanced Status Page instead of the one-page Standard Status Page.	Select the type of status page through the Administration/Special Pages/Status Page Type menu on the control panel.


Symptom	Cause	Solution
Nothing is printed.	There is a Keypad Locked, a media jam, or other message on the control panel.	Handle according to the message displayed. For example, if the keypad is locked, check to see if the printer's in Network Mode and someone else has opened a telnet session to it.
	The driver is not set correctly.	Select the proper driver media setting.
	The imaging unit is old or damaged.	Remove the imaging unit and check for damage. If necessary, replace it.
	The media is moist from humidity.	Adjust the humidity for paper storage. Remove the moist media and replace it with new, dry media.
	The AC outlet's voltage or frequency that does not match the printer specifications.	Use a power source with the proper specifications.
	Several sheets are being fed at the same time.	Remove the media from the tray and check for static electricity. Fan plain paper and other media (but do not fan large amounts of transparencies), and replace it in the tray.
	Media is not set properly in the media tray(s).	Remove the media, tap it to straighten it out, return it to the media tray, and realign the media guides.
	Media is jammed inside the printer.	Remove any jammed media from the printer.
	There is not enough memory or your PS Wait Timeout is incorrect to print directly from PDF.	Increase your memory and the PS Wait Timeout. See "Direct PDF File Printing" on page 82.



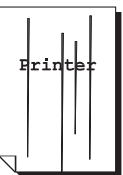
Printing Quality



Symptom	Cause	Solution
Vertical white lines appear in image. 	The imaging unit, transfer roller, or fuser unit are misinstalled, old, or damaged.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
Image is too light; there is low image density. 	The media is moist from humidity.	Remove the moist media and replace with new, dry media.
	One or more toner cartridges are defective.	Remove the toner cartridges and check for damage. If necessary, replace them.
	The imaging unit is old or damaged.	Remove the imaging unit and check for damage. If necessary, replace it.
	Media type may be set incorrectly.	Envelopes, glossy stock (set as Thick 2 or Thick 3), labels, and thick stock have to be set in the correct mode. See "Media Sizes and Print Area" on page 19.
	The printer is connected to an outlet with a voltage or frequency that does not match the printer specifications.	Use a power source with the proper specifications.
	Driver settings are not correct.	Confirm that you are using the correct driver settings.
	Media is the wrong size.	Check with your documentation to confirm the correct media size and type.
	Unsupported media is being used.	Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

Symptom	Cause	Solution
Irregular print or mottled image appears. 	The media is moist from humidity or having water spilled on the paper supply.	Remove the moist media and replace it with new, dry media.
	The transfer roller or fuser unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See "What media types are supported?" on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
Media is wrinkled. 	The media is moist from humidity or having water spilled on the paper supply.	Remove the moist media and replace it with new, dry media.
	The transfer roller or fuser unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See "What media types are supported?" on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

Symptom	Cause	Solution
Blotted printing occurs.	The media is moist from humidity or having water spilled on the paper supply.	Remove the moist media and replace it with new, dry media.
	The transfer roller or fuser unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See "What media types are supported?" on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
	The media is too dry.	Remove the dry media and replace it with new media. Store media wrapped and in a relative humidity of at least 30%.
	The transfer roller or fuser unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See "What media types are supported?" on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.

Symptom	Cause	Solution
Smudges or shadows occur around images with dense black printing.	The media is too dry.	Remove the dry media and replace it with new media. Store media wrapped and in a relative humidity of at least 30%.
	The transfer roller or fuser unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See “What media types are supported?” on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
Entire sheet is printed in black or color.	The imaging unit is old or damaged.	Remove the imaging unit and check for damage. If necessary, replace it.
	The printer is connected to an outlet with a voltage or frequency that does not match the printer specifications.	Use a power source with the proper specifications.
The image comes off when rubbed.	The media is moist from humidity.	Remove the moist media and replace it with new, dry media.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See “What media types are supported?” on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
	The media type may be incorrectly set.	Envelopes, glossy stock (set as Thick 2 or Thick 3), labels, and thick stock have to be set in one of the Thick Stock modes.

Symptom	Cause	Solution
Image defects or smudges occur in same place on every page. 	The imaging unit, transfer roller, or fuser unit is old or defective.	Remove the items and check for damage. If necessary, replace them.
	The media path is dusty or dirty.	Print several blank sheets of media.
Abnormal areas (black or white spots) appear. 	The imaging unit may be old or damaged.	Remove the imaging unit, and check for damage. If necessary, replace it.
	Unsupported media is being used.	Use KONICA MINOLTA-approved media. See “What media types are supported?” on page 23. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.
Vertical streaking appears. 	The imaging unit, transfer roller, or fusing unit may be misinstalled or defective.	Confirm the proper installation of the items, and check them for damage. If necessary, replace them.

Symptom	Cause	Solution
<p>Colors are not registering properly; colors are mixed or have page-to-page variation.</p> 	<p>The color registration or calibration is not correct.</p>	<p>At setup, and any time the printer is moved, adjust the side-to-side (scan direction) color registration. See “Color Registration” on page 46.</p>
<p>The image is offset or slanted.</p> 	<p>Media is not set properly in the media tray(s).</p>	<p>Remove the media, tap it to straighten it out, return it to the media tray, and realign the media guides.</p>
	<p>Unsupported media is being used.</p>	<p>Use KONICA MINOLTA-approved media. See “Media Sizes and Print Area” on page 19 for a complete list of approved media. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media.</p>
	<p>Media is jammed inside the printer.</p>	<p>Remove any jammed media from the printer.</p>
	<p>The printer is not level.</p>	<p>Put the printer on a flat, hard, level surface not to exceed $\pm 5^\circ$ slant.</p>
	<p>The paper path is not clean.</p>	<p>Remove any tape or adhesive that may have become lodged in the paper path.</p>
	<p>Transparency (OHP) media being fed from the upper or optional trays is not feeding correctly.</p>	<p>Try loading about 100 pages of plain paper first in the tray to give more height to the transparency stack to reach the feed rollers.</p>

Status, Error, and Service Messages

Status, error, and service messages are displayed in the control panel message window. They provide information about your printer and help you locate many problems. When the condition associated with a displayed message has changed, the message is cleared from the window. Refer to the *Crown Books* for further information.



Status messages are not displayed while the printer is off line.

Status and Error Messages

This message...	means...	do this...
<COLOR> TONER EMPTY	The <COLOR> toner cartridge is empty.	Replace the toner cartridge. Open and close the printer's front door. Reset the consumables count in the Operator Control/Consumables/Item Replaced/<COLOR> Toner menu.
<COLOR> TONER LOW	The <COLOR> toner cartridge is low. Printing continues even though the warning appears. Approximately 100 letter/A4 pages (at 5% coverage) after detecting that toner in a cartridge is low, the printer displays <COLOR> TONER EMPTY in the message window, and the printer stops.	The color gradually fades, so replace the toner cartridge as soon as possible. Do not send very large print jobs after the TONER LOW message is displayed. Reset the consumables count in the Operator Control/Consumables/Item Replaced/<COLOR> Toner menu.
<COLOR> TONER MISSING	The <COLOR> toner cartridge is not installed properly.	Install the indicated toner cartridge.

This message...	means...	do this...
<N> CCITT <ERROR>	The specified number <N> of a CCITT message <ERROR> has been reported.	Place a service call to the vendor from whom you purchased the printer. If you cannot get service from your vendor, see the <i>Service & Support Guide</i> for additional contact information.
<X> LIFE LOW	The indicated item <X> is low, such as the fuser or transfer unit.	Replace the indicated item. If necessary, reset the consumables count in the Operator Control/Consumables/Item Replaced menu. <i>The imaging unit will automatically reset its consumables count.</i>
<X> MISSING	The indicated item <X> is missing, such as the fuser or transfer unit.	Replace the indicated item. If necessary, reset the consumables count in the Operator Control/Consumables/Item Replaced menu. <i>The imaging unit will automatically reset its consumables count.</i>
ACC DISABLED	The accounting option selected is now in effect.	No action needed.
ACC ENABLED		

This message...	means...	do this...
<p>ACC FILE 95% FULL</p> <p>ACC FILE 90% FULL</p> <p>ACC FILE 85% FULL</p> <p>ACC FILE 80% FULL</p>	<p>The Job Accounting File is 80, 85, 90, or 95% full.</p>	<p>This message should be taken care of immediately because it may be masking another problem.</p> <p>Once the accounting message is cleared, can you see <code>IDLE</code>? If <code>IDLE</code> is not there, you will see another error message displayed. Attend to the message that appears.</p> <p>If you want accounting enabled, copy the job accounting and paper accounting files to floppy disk(s), or transfer them to your host computer using ftp (if available). Then reset the accounting files so that new jobs can be accepted. If you don't want to use accounting, you can disable it.</p>
<p>ACC FILES GOT REMOVED</p>	<p>The accounting option is disabled and the accounting files are empty. After a reset, the files are removed. This prevents you from wasting disk space with empty accounting files.</p>	<p>No action needed.</p>
<p>ACC FILES NOT EMPTY SHRUNK TO %D</p>	<p>An attempt to reduce the size of the accounting files has been made unsuccessfully because the size of files is bigger than the space required.</p>	<p>Reset the accounting files.</p>

This message...	means...	do this...
ACC <X> FILE FULL	The job or paper accounting file is full (<X> identifies the file).	This message should be taken care of immediately because it may be masking another problem. If you want accounting enabled, copy the job accounting and paper accounting files to floppy disk(s), or transfer them to your host computer using ftp (if available). Then reset the accounting files so that new jobs can be accepted. If you don't want to use accounting, you can disable it.
ADC SENSOR DUSTINESS <X>	The Automatic Density Control (ADC) sensor is dusty and an error or warning has been indicated.	Clean the density sensor. See "How do I clean the density sensor?" on page 76.
ADJUST <INPUT> BIN	The <INPUT> (specified tray) is not inserted correctly.	Adjust the tray.
CALIBRATING	The printer is performing an automatic cleaning rotation.	No action needed.
CANCEL <N>	One or more of the print jobs <N> in the print queue are being canceled.	Press Select for all jobs with a printing, interpreting, spooled, or terminating status to be completely removed from the system.

This message...	means...	do this...
CANCELLING JOB	The Cancel key has been pressed, and the print job in the print queue is being canceled.	Press Select and the job in the print queue will be canceled.
CMM ERROR <X>	The color profile requested is not on the printer.	Install the correct CMM profile or request another CMM profile from the application.
CREATED FILE	The accounting file has been created.	No action needed.
CREATING XXXXXXXXXXXXXX FILE, WAIT...	The specified accounting file is created when accounting is enabled and the files are not in existence or these files are created following a Reset Accounting (XXXXXXXXXXXXXX represents the Job Accounting or Paper Accounting file).	Wait. No other action needed.
DISK ERROR	This is an internal hard disk error.	
END JOB	The Cancel key has been pressed and the End Job option selected.	Press Select to provide an end-of-job indicator for a print job that does not have one.

This message...	means...	do this...
ENERGY SAVER	The printer is in energy saver mode to reduce power consumption during periods of inactivity. When a print job is received, the printer returns to normal power within 90 seconds. While in “deep sleep,” the printer’s message window will not display operator status such as door- and tray-open messages. The printer remains in “deep sleep,” until a print job is received, or until the printer is manually switched from offline to online.	No action needed.
EXTENDED ACC FILE SIZE BY <%D> KB	The <%D> (size of the non-empty accounting file) has been increased successfully.	No action needed.
FRONT COVER OPEN	The cover is open and must be closed.	Close the cover.
FUSER LIFE LOW	The fuser unit life is low.	Replace the fuser unit and media feed roller. Reset the consumables count in the Operator Control/Consumables/Item Replaced/Fuser menu.
FUSER UNIT MISSING	The fuser is not fully seated.	Make sure the fuser is fully seated.
IDLE	The printer is on line, but no jobs are in process.	No action needed.

This message...	means...	do this...
IMAGING UNIT LIFE LOW	The imaging unit life is low.	Replace the imaging unit. <i>The imaging unit will automatically reset its consumables count.</i>
IMAGING UNIT MISSING	The imaging unit is missing.	Make sure that the imaging unit is correctly installed.
INITIALIZING	The printer is initializing.	Wait. No other action needed.
	The printer is warming up and getting ready to go on line.	Wait. No other action needed.
INVALID <X>	The item <X> is not valid, such as disk selected or paper information.	Make sure you are inputting or choosing the valid information or value.
INVALID ID <X>	The printer has detected a nongenuine KONICA MINOLTA consumable (toner cartridge, fuser unit, or imaging unit).	To resume printing and to prevent permanent damage to your KONICA MINOLTA printer, replace the consumable with a genuine KONICA MINOLTA consumable. If you are using a genuine KONICA MINOLTA consumable and still receive this error, contact Support. Refer to the <i>Service & Support Guide</i> or check www.konicaminolta.net/printer/ .

This message...	means...	do this...
MEDIA JAM DUPLEX	Media has jammed in the duplexer.	Locate and remove the jam. Open and close the front door to reset the printer.
MEDIA JAM FEED	Media has jammed while being pulled from the specified tray.	
MEDIA JAM FUSER	Media has jammed leaving the fuser area.	
MEDIA JAM REGISTRATION	Media has jammed in front of the imaging unit.	
MEDIA TYPE MISMATCH	The media detected in the tray doesn't match the media size or type setting.	Change the media in the tray or change the media size or type setting.
MISMATCH JAM	Media has jammed near the transparency sensor.	Locate and remove the jam. Open and close the front door to reset the printer.
OUTPUT BIN FULL	The media has exceeded the limit (such as over 250 sheets of 20 lb [75 g/m ²] bond) in the output bin.	Remove the media from the output bin.
PRINTING STATUS	A status page is printing.	Wait until after the status page prints and the message clears.
PUT <SIZE> PAPER IN <ANY> BIN	The Operator Control/Chain Inputbins is set to Off and the displayed tray is empty. Refill it with the specified size media. <SIZE> is the media size detected by the engine, and <ANY> is the empty tray.	Refill the tray with the specified size media.

This message...	means...	do this...
PUT <TYPE MEDIA> IN <INPUT> BIN	Operator Control/Chain Inputbins is set to On and a chained tray is empty.	Refill the tray with the specified type media.
PUT <X> IN INPUT <Y>	The <X> specified media is not in the input tray <Y>.	Refill the tray with the specified type media.
REPLACE <X>	The specified item <X> needs to be replaced, such as the fuser unit, the transfer unit, and the imaging unit.	Replace the specified item.
RESETTING ACC TO INITIAL STATE	The accounting files have been reset.	No action needed.
RESETTING ACCOUNTING	The reset accounting operation is in process.	Wait. No other action needed.
SYS UPDATE ERROR <X>	The indicated error <X> has been reported.	Verify the update file and send it again or check with printer.konicaminolta.net/support (click on Answer Base) for the latest code update.
TRANSFER UNIT MISSING	The transfer unit isn't installed correctly.	Remove and reinstall the transfer unit.
WAITING FOR IDLE	An active job is in process. Access to the menu is not allowed until the job is finished.	Wait until the print job is finished and the printer goes idle.
WARMING UP	The printer is warming up and getting ready to go online.	Wait. No other action needed.

Service Messages

A service message sometimes occurs as a result of an unusual combination of events, not because of an actual problem. When the printer stops and a service message displays in the message window, turn the printer off and then back on. This often clears the service message indicator, and printer operation resumes. Always try this before making a service call.

Service calls should be placed to the vendor from whom you purchased the printer. If you cannot get service from your vendor, see the *Service & Support Guide* for additional contact information.

This service message...	means...	do this...
CALL FOR SERVICE <X>	An error has been detected with the item indicated <X> in the service message.	Reboot the printer. This often clears the service message indicator, and printer operation can resume. If the condition persists, contact your local vendor or check the <i>Service & Support Guide</i> or www.konicaminolta.net/printer/ for information on KONICA MINOLTA-authorized service providers.

HP-GL Error Codes and PCL Error Codes

The following tables list error codes that could appear on the printer message window when running the HP-GL, PCL or PCLXL emulation.

HP-GL	
Error Code	Description
0	Not enough memory for job.
1	Too many transformations.
2	Math error.
3	Job aborted.
4	Instruction not recognized.
5	Wrong number of parameters.
6	Out of range parameter, or illegal character.
7	Not used.
8	Unknown character set.
9	Position overflow.
10	Buffer overflow.
11	Not used.

PCL	
Error Code	Description
0	Not enough memory for job.
1	State lost.
2	Math error.
3	Job aborted.
4	Out of memory for macros.
5	Disk full. Cannot store fonts.
6–13	Internal error 1–8.

PCLXL	
Error Code	Description
0	Not enough memory for job.
1	Math error.
2–7	Internal error 1–6

PostScript Errors

If your printer is having trouble printing when using PostScript emulation, you should turn on the Error Handler in the control panel menu. Error Handler is a diagnostic tool that identifies PostScript errors encountered during a print job.

Menu	Administration/Startup Options/Do Error Handler
Choices	Yes—Load the Error Handler on reboot. No—Don't load the Error Handler on reboot.
Default	No
Notes	Refer to the <i>PostScript Language Reference Manual Third Edition</i> (Adobe Systems Incorporated, Reading, PA: Addison-Wesley, 1999, ISBN 0-201-37922-8) for information on PostScript errors. You must reboot the printer after turning on the error handler for it to take effect.

Additional Assistance

If you've followed all of the instructions in this guide and still have problems you can't solve, check the Answer Base at printer.konicaminolta.net/support for a solution. For current sources of service and support worldwide, refer to the *Service & Support Guide* (on the *Documentation*) CD-ROM or to www.konicaminolta.net/printer/.

Installing Accessories

7

Introduction

This chapter provides information about the following accessories. Contact your local vendor or www.konicaminolta.net/printer/ for purchase information.

Item	Details
BuzzBox (Americas only)	Via parallel connection
Dual In-Line Memory Modules (DIMMs) (two available slots)	64, 128, or 256 MB PC-100 Compliant SDRAM DIMMs, up to a maximum of 512 MB.
Duplex kit (Americas only)	Duplex option and time-of-day clock for magicolor 3300 EN
Emulations, Fonts, Forms, and Other Software	<ul style="list-style-type: none">■ CGM■ PlanetPress (forms-creation utility)■ QFORM■ Custom fonts, forms, and signatures (Americas only)—go to printer.konicaminolta.net/products/fontcenter/index.asp
High-capacity Input Feeder (HCIF) 1x500	With one 500-sheet media tray
High-capacity Input Feeder (HCIF) 2x500	With two 500-sheet media trays
Internal IDE Hard Disk	Up to 2.2 GB
Media Tray, Standard Upper, 250 Sheets	Purchasing extra trays may be convenient when changing media formats and/or when media qualities vary.
Media Tray, HCIF, 500 Sheets	
SC-215 Color Convenience Copier	Optional Automatic Document Feeder (ADF) also available.
Time-of-Day Clock	May be purchased separately or as a part of the duplex kit for the magicolor 3300 EN.
Tray Cover	For the upper and HCIF trays.

Attention

Use of consumables not manufactured by KONICA MINOLTA or use of non-supported print media may cause damage to your printer and void your warranty. If KONICA MINOLTA printer failure or damage is found to be directly attributable to the use of non-KONICA MINOLTA consumables and/or accessories, KONICA MINOLTA will not repair the printer free of charge. In this case, standard time and material charges will be applied to service your printer for that particular failure or damage.



Attention

It's very important to protect the printer controller board and any associated daughterboard or module from electrostatic damage while performing any task involving the controller board.

If an antistatic wrist strap is provided in your printer option kit, attach one end of it to your wrist and the other end to any convenient electrical ground (for example, the bare metal chassis of equipment, as on the back of a computer, that is plugged in but turned off). Never attach the wrist strap to any piece of equipment with an electrical current present. Turn off all power switches first. Plastic, rubber, wood, painted metal surfaces, and telephones are not acceptable grounding points. The printer isn't an acceptable grounding point either because it must be unplugged before you perform this task.

If you don't have an antistatic wrist strap, discharge your body's static electric charge by touching a grounded surface before you handle any printer boards or components and before removing the controller board. Also avoid walking around after grounding yourself.

BuzzBox (Americas Only)

BuzzBox is a printer accessory that warns you with a buzzer and/or a blinking light any time the printer goes off line. This means you're alerted to print job interruptions, such as empty media trays or other consumable issues.

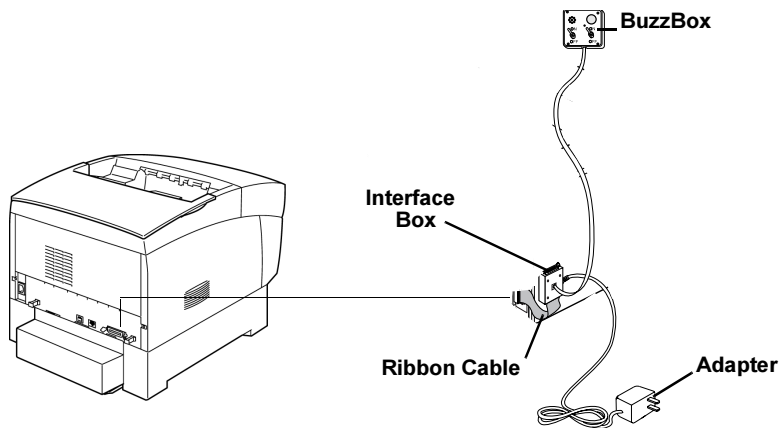
What's in the Kit?

The BuzzBox kit contains the following items:

- BuzzBox
- Interface box
- RJ-11 cable
- Power adapter
- Velcro® attachment

Installing BuzzBox

- 1 If you have a cable attached to the printer's parallel port, unplug it from the printer.
- 2 Attach one end of the parallel cable on the interface box to the printer's parallel port.



The BuzzBox's ribbon cable is designed to be directly attached to the printer's parallel port, not to an adapter or an additional cable.

- 3 Use the RJ-11 cable to connect the BuzzBox to the interface box.

- 4 Choose a good location on the printer to mount the interface box. Make sure that the unit does not
 - interfere with paper exiting the printer.
 - cover any vents, doors, connectors, or labels.
 - cause the BuzzBox ribbon cable to stretch or twist.
- 5 Use the Velcro® attachment provided to mount the BuzzBox where the printer operator can see and/or hear it.

A 14'4.2 m cable is provided, but you can use up to a 500' cable (RJ-11 4-pin or 6-pin).
- 6 Connect the interface box to an electrical outlet.

A 110/220-volt adapter is provided in the US, and a universal power supply is provided outside the US.
- 7 If you unplugged a parallel cable from the printer in step 1, attach the cable to the parallel port on the interface box.
- 8 To test the BuzzBox, make sure its switches are on, then press the printer's Online key to take the printer off line.



You can use the BuzzBox switches to enable or disable the buzzer, the light, or both. When the printer goes off line, the light flashes and the buzzer sounds until the printer is placed back on line or until the light and buzzer switches are turned off.

Using the BuzzBox

- When the BuzzBox lights or buzzes, check the printer message window to find out what has interrupted printing. See "Status, Error, and Service Messages" on page 114 for a list of printer messages and how to respond to them.
- Remember that pressing the Online key to enter the printer configuration menu triggers the BuzzBox alarm.

Dual In-Line Memory Modules (DIMMs)

Dual in-line memory modules (or DIMMs) are compact circuit boards with surface-mount memory chips.

Your printer comes standard with 256 MB SDRAM printer memory. However, you can upgrade it to a maximum of 512 MB of RAM through the installation of additional DIMMs. Two DIMM slots are available. Additional memory must be 64, 128, or 256 MB, PC-100 compliant SDRAM DIMMs.

Additional memory allows you to download more fonts and increase the printer's buffer (area where data sent from the computer is stored while

waiting to be printed). The amount of RAM installed in your printer governs which resolutions can be used with each media size.

You may also need additional memory (DIMMs) for the following:

- To print at maximum performance
- To print complex graphics or complex PostScript documents
- For increased collation performance
- For increased spooling performance

How Much Memory Do You Need?

Check the startup page to make sure the printer has enough RAM installed.

To allocate the default amount of memory to the memory clients, use the Memory/Quick Config menu to choose the correct resolution and paper size for your printing (refer to the *Crown Books* for further information).



Quick Config is not displayed if a hard disk is installed; use Manual Config.

Basic Functionality

Size	Monochrome				Color			
	Simplex		Duplex		Simplex		Duplex	
	S/Q	F	S/Q	F	S/Q	F	S/Q	F
Letter/ A4	256 MB (Base memory)							
Legal								
Notes:	S = Standard print quality (600x600 dpi, full speed) Q = Quality print quality (1200x1200 dpi, full speed) F = Fine print quality (1200x1200 dpi, half speed)							

Maximum Performance

Size	Monochrome				Color			
	Simplex		Duplex		Simplex		Duplex	
	S/Q	F	S/Q	F	S/Q	F	S/Q	F
Letter/A4	256 MB (Base memory)							
Legal								
Notes:	S = Standard print quality (600x600 dpi, full speed) Q = Quality print quality (1200x1200 dpi, full speed) F = Fine print quality (1200x1200 dpi, half speed)							

Installation

Attention

It's very important to protect the printer controller board and any associated circuit boards from electrostatic damage. Before performing this procedure, review the antistatic caution on page 129. In addition, always handle circuit boards by the edges only.

- 1 If you are not to the point when you are able to print an advanced status page (with the control panel's **Print Status?** button) yet, skip to step 2.

If you have previously installed your printer and have confirmed that it is printing, print an advanced status page in case you need to restore any current memory settings after the DIMM installation.

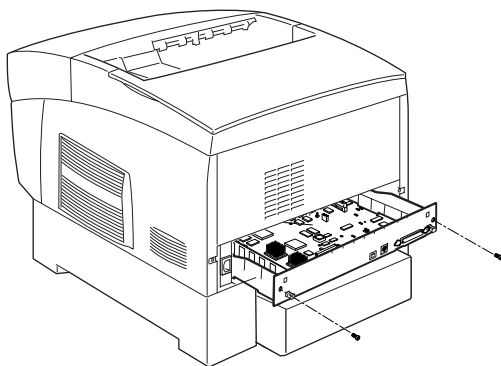


Installing DIMMs automatically restores memory defaults. If your memory settings are specific to your environment, print an advanced status page before installing DIMMs, so you can recover the current memory settings.

- 2 Turn off the printer and disconnect the power cord and all interface cables.
- 3 Remove the controller board from the printer.

Loosen two screws, one on each end of the I/O connector panel, and, using the tab on the lower side of the connector panel, pull the controller board from the printer.

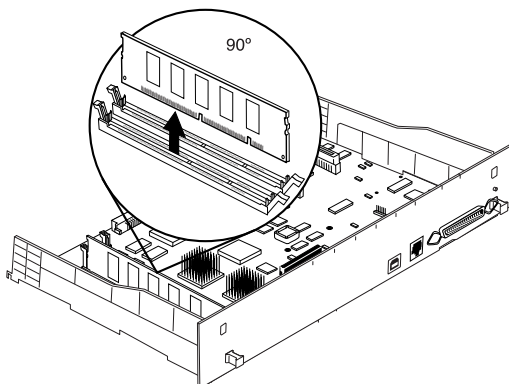
- 4 Position the controller board on a flat surface so the controller board lies flat and the I/O connector panel is facing you.



If you want to install more memory, you have to exchange one or more DIMMs for DIMMs with a greater memory capacity.

- 5** If you need to remove a DIMM before installing one, remove it as follows; otherwise, skip to step 6.

- a** Using both thumbs, pull the latches (one on each side of the DIMM connector) outward.
- b** Lift the DIMM straight out of the DIMM connector.

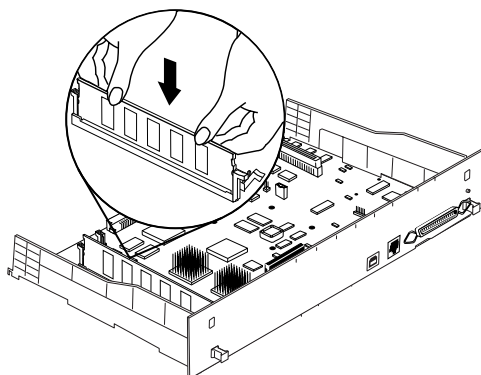


- 6** Insert the new DIMM straight down into the DIMM connector until the latches snap into the locked position.

Observe the keyed side of the DIMM to align it with the connector.

When seated, the DIMM stands upright, firmly in place. If you cannot snap the DIMM into place, do not force it.

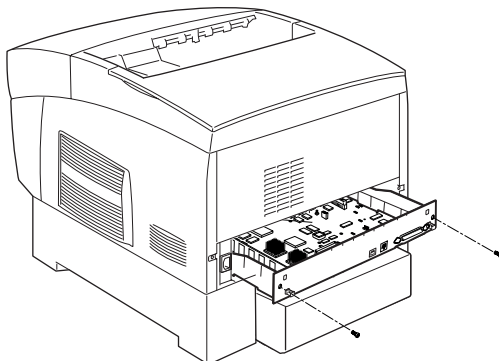
Reposition it, making sure that the bottom of the DIMM is seated completely in the connector.



- 7** Reinstall the controller board into the printer.

Gently slide the controller board into the printer's tracks until it is fully seated, and then tighten the two screws.

- 8** Reconnect all interface cables.



- 9 Reconnect the power cord, and turn on the printer (a startup page should print, if enabled).



In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."

- 10 Verify that the total size of the RAM installed in your printer is listed on the startup page (control panel's Administration/Startup Options/Do Start Page menu) or a status page (control panel's **Print Status ?** button or Administration/Special Pages/Print Status menu).

Duplex Kit (Americas Only)

The duplex kit (designed for the magicolor 3300 EN) consists of a custom integrated circuit chip, which provides duplex printing and time-of-day clock capability. Follow the instructions in "Time-of-Day Clock" on page 147 to install integrated circuit chip.

Emulations, Fonts, and Other Software

Emulations

CGM is available as an optional emulation. This section describes how to download an emulation to the printer's hard disk.



You must have at least one hard disk, internal or external, attached to the printer in order to use an optional emulation. If more than one hard disk is available, the emulation automatically installs itself on the disk with the most free storage space. We recommend that you have at least 4 MB of memory above the base configuration and that you add at least 1 MB memory for each emulation installed. This ensures that the printer can run the emulation without slowing down performance.

Downloading an Emulation via PageScope Net Care

MINOLTA PageScope is a utility which provides access to printer management functions, including status monitoring and network/printer parameter settings. We recommend that you use PageScope to download an emulation. Refer to the PageScope online help on the *Software Utilities* CD-ROM for instructions about downloading applets for telnet and ftp.

CrownView

Many of the configuration choices that can be made at the control panel can also be made via CrownView. See the CrownView online help for information.

Downloading an Emulation via a Parallel Interface

- 1 Turn on the printer, and wait for **IDLE** to display in the message window.
- 2 If your PC is running Windows, change to DOS.
- 3 Insert the emulation CD-ROM or disk in your PC, and change to that drive (for example, if you're using the D drive, type `d:↵`).
- 4 Send the emulation to the printer's hard disk. Type

```
copy filename lpt#↵
```

where *filename* is the name of the installation file and where # is 1 to 3, depending on the parallel port your printer is connected to (usually 1).

- 5 When downloading is complete and the printer returns to idle status, reboot the printer.

The emulation should be listed in the Options section of the printer's startup page, in the Administration/Emulation printer's configuration menu, and on the advanced status page.

Downloading an Emulation via an Ethernet Interface



Before you begin this procedure, your printer and PC (or UNIX workstation) must be connected to an Ethernet network running TCP/IP and have valid IP addresses.

- 1 Turn on the printer, and wait for **IDLE** to display in the message window.
- 2 If your PC is running Windows, change to DOS.
- 3 Insert the emulation CD-ROM or disk in your PC, and change to that drive (for example, if you're using the D drive, type `d:↵`).

If you want to download the emulation from a UNIX workstation, copy the installation file from the emulation CD-ROM or disk to a temporary directory on your UNIX workstation, then change to that directory.

- 4 Open an ftp session on your PC or workstation by typing one of the following commands:

```
ftp printername↵ (for example, ftp pctdev6↵)
```

```
ftp ipaddress↵ (for example, ftp 161.33.130.45↵)
```

- 5 When prompted for a user name and password, press Enter for both.
An ftp> prompt displays.

6 At the `ftp>` prompt, change to binary mode by typing

```
bin↵
```

7 At the `ftp>` prompt, send the emulation file to the printer's hard disk by typing

```
put filename↵
```

where *filename* is the name of the installation file.

The printer's message window reads 1 ACTIVE JOB to indicate that the emulation is being downloaded to the hard disk. The ftp> prompt returns when the emulation has finished loading.

8 At the `ftp>` prompt, end the ftp session by typing

```
quit↵
```

9 When the Disk light stops flashing and the printer's message window reads IDLE for at least 30 seconds, turn the printer off and then on again.

The emulation should be listed in the Options section of the printer's startup page, in the Administration/Emulation printer's configuration menu, and on the advanced status page.



You may want to erase any installation files left on your computer (and/or workstation), and then remove any temporary directories.

Using an Optional Emulation

Refer to the documentation that came with your emulation for configuration and usage instructions.

Fonts, Forms, and Signatures

KONICA MINOLTA Font & Form Center

The KONICA MINOLTA Font & Form Center serves our customers with custom fonts, logos, signatures, and forms. Further information can be found on the web at printer.konicaminolta.net/products/fontcenter/index.asp or by telephone in the Americas at (251) 634-4FONT. The KONICA MINOLTA Font & Form Center

- Maintains a library of PCL and PostScript fonts.
- Develops custom PCL and PostScript fonts.
- Develops PCL, PostScript, and KONICA MINOLTA QUIC signatures.

- Develops PCL, PostScript, and KONICA MINOLTA QUIC logos and graphics.
- Develops QFORM, PlanetPress, and Word forms.
- Archives files at no extra cost.

QFORM

The KONICA MINOLTA QFORM option allows you to use existing lineprinter and forms printing applications on your printer. This printer resident application gives you the ability to store PostScript forms on the printer's hard disk and fill those forms with your application's ASCII print stream.

Features include

- Definition of page formatting and fonts
- Duplexing with binding-margin offsets
- Two-sided forms with text fill-in on front and/or back
- "Gray bar" listing formats
- Automatic page numbering
- ANSI carriage-control recognition
- Single- and multipart forms
- Labels
- Logos and watermarks



KONICA MINOLTA QFORM doesn't support color features.

QFORM allows you to use existing lineprinter and forms-printing applications on your printer. This printer-resident application gives you the ability to store PostScript forms on the printer's hard disk and fill those forms with your application's ASCII print stream.

Refer to the documentation that comes in the QFORM kit for installation and usage instructions.

PlanetPress

PlanetPress is an electronic forms package that allows the creation and modification of business forms, MICR checks, bar codes, and other pre-printed forms. Refer to the documentation that comes in the PlanetPress kit for installation and usage instructions.

Optional Fonts

Optional fonts are available as files on floppy disks or CD-ROMs. An optional internal IDE hard disk must present on your printer before you can download

a font. We recommend that you use the Download Manager for Windows to download fonts. Other methods include downloading via Ethernet, USB, or parallel connections (refer to the *Crown Books* for more information).

If you need assistance, more details can be found at printer.konicaminolta.net/support (click on Answer Base).

CID Fonts

CID fonts are a format of composite (multibyte) Type 1 fonts that address the requirements of Far East markets. CID-keyed refers to the character identifier (CID) numbers that are used to index and access the characters in the font. A CID font consists of a large font file that contains all the character outlines and a small CMap file that contains a list of characters, encodings, and character identifiers. Each CID font can support many character set and encoding combinations. CID fonts Adobe Morisawa, Enfour, and Fontworks are supported on your printer.

High-capacity Input Feeder (HCIF)

The high-capacity input feeder (HCIF) is available in two models:

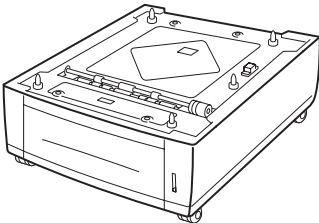
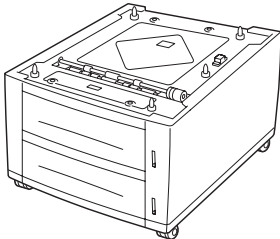
- 1x500—Includes one 500-sheet media tray
- 2x500—Includes two 500-sheet media trays and casters

The HCIF is positioned under the printer, so no extra horizontal space is necessary.



The 1x500 HCIF and printer may be placed either on a table or desk-top or on the floor. However, the 2x500 HCIF is designed to be placed only on the floor.

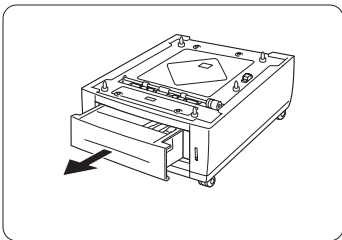
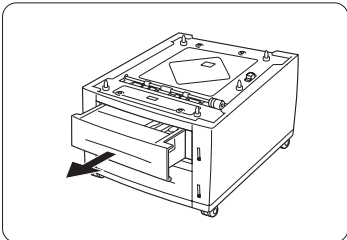

What's in the Kit?

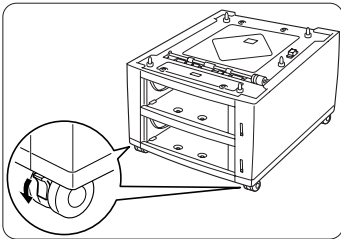
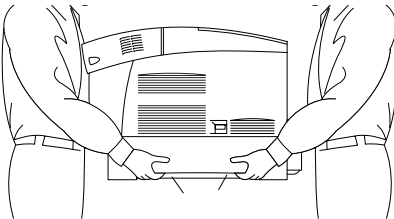
1x500 High-capacity input feeder	2x500 High-capacity input feeder
<ul style="list-style-type: none"> High-capacity input feeder with one media tray (500 sheets) 	<ul style="list-style-type: none"> High-capacity input feeder with two media trays (500 sheets each) 

Installation

WARNING!

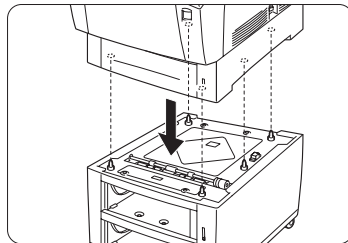
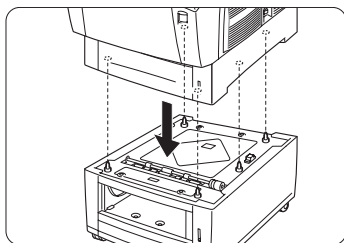
Your printer weighs approximately 77 lbs (35 kg) with consumables. Be sure to have help when lifting and moving it.

1x500 High-capacity input feeder	2x500 High-capacity input feeder
<p>1 Remove the HCIF from the shipping carton, and place it on a table or flat surface near the printer.</p> <div style="display: flex; justify-content: space-around;">   </div>	
<p>2 Remove any tape and packing material from the HCIF.</p> <p> <i>We strongly suggest that you save the packaging materials in case you ever need to move or ship the printer.</i></p>	
<p>3 Slide open the media tray until it stops.</p>	<p>3 Slide open the top media tray until it stops.</p>

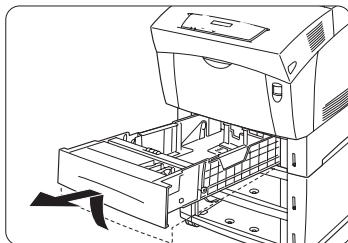
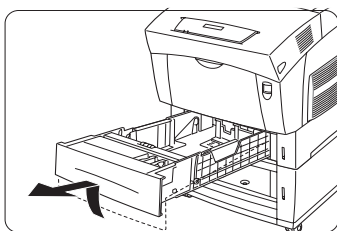
1x500 High-capacity input feeder	2x500 High-capacity input feeder
4 Using both hands, lift it slightly to remove it from the printer.	
5 Remove any shipping tape and spacers.	
6–7 Skip to step 8.	6 Repeat steps 3–5 for the lower media tray. 7 Lock the two casters on the bottom of the HCIF.  ⚠ Attention The casters must be locked so the unit does not roll unexpectedly while in operation.
8 Turn off the printer, and then disconnect the power cord and all interface cables from the printer.	
9 With another person's help, lift the printer. Do not tilt it more than 10° in any direction at any time.	Front 
WARNING! Your printer weighs approximately 77 lbs (35 kg) fully assembled. Be sure to have help when lifting and moving it.	

10 Set the printer on top of the HCIF.

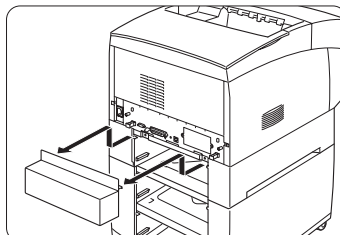
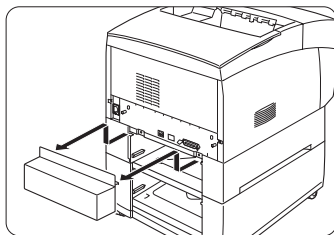
Be sure to align the printer and HCIF as precisely as possible.



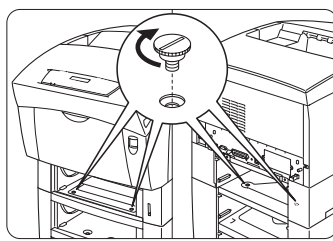
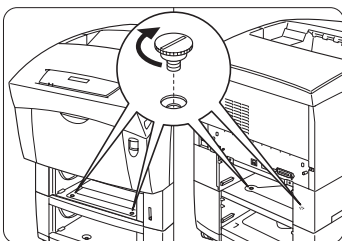
11 Remove the upper media tray.



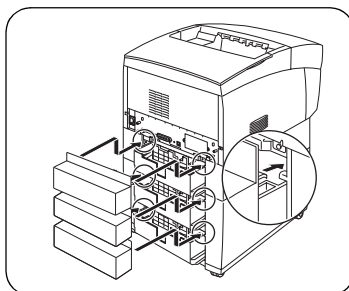
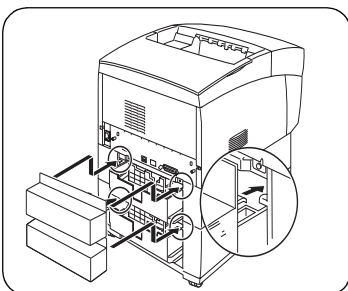
12 Remove the media tray cover from the rear of the printer.



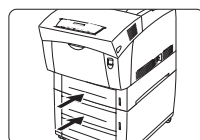
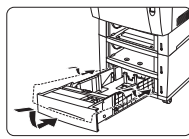
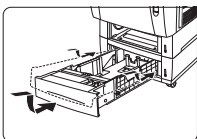
13 Screw in the 4 screws and tighten them.



14 Install all media tray covers.



15 Reinstall the media trays.



If you need to move the printer with the HCIF attached, unlock the casters and then move the unit.

16 Plug the printer in and turn it on.

17 Readjust the printer's color side-to-side registration, if necessary. Refer to chapter 3, "Color Printing," for instructions.

Internal IDE Hard Disk

Attention

Make sure that the printer and all accessories are turned off before installing accessories involving the controller board.

One optional internal IDE hard disk is supported.

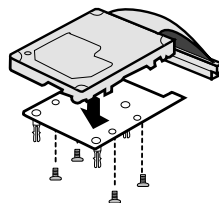


Direct printing of complex or large PDF files may require additional memory and/or a hard disk.

What's in the Kit?

The internal IDE hard disk drive kit includes the following:

- IDE hard disk with ribbon cable attached
- IDE hard disk bracket
- 4 screws



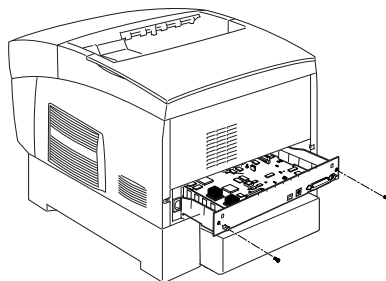
Installation

Attention

It's very important to protect the printer controller board and any associated circuit boards from electrostatic damage. Before performing this procedure, review the antistatic caution on page 133. In addition, always handle circuit boards by the edges only.

When installing or removing a hard disk, make sure that the metal support posts (on the hard disk) do not come in contact with any of the electrical leads on the chips mounted on the controller board. The controller board will not function if any of the leads are broken or shorted together.

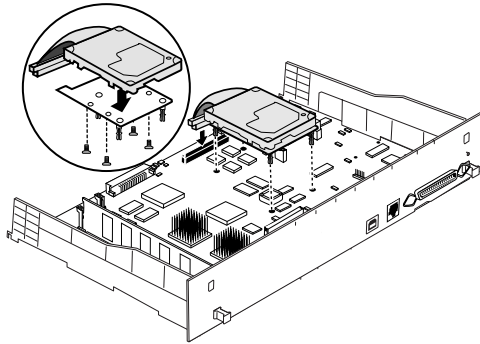
- 1 Turn off the printer, and then disconnect the power cord and all interface cables from the printer.
- 2 Loosen two screws (one on each end of the interface panel) and, using the tab on the lower side of the panel, pull the controller board from the printer.



- 3 Position the controller board on a flat surface so the controller board lies flat and the interface panel is facing you.

- 4 Attach the internal IDE hard disk drive to the hard disk bracket.

Attach the internal IDE hard disk drive to the bracket with the grooved-end of the bracket facing the ribbon cable.



The screw holes in the bottom of the hard disk should match up with the holes on the hard disk bracket.

Fasten the hard disk to the bracket with the screws provided.

- 5 Position the hard disk so that the four support posts face the controller board, the colored stripe on the ribbon cable faces away from you, and the connector is down.
- 6 Insert ribbon cable connector pin 1 (the colored stripe side of the cable) in hard disk connector pin 1.

! Attention

Make sure that the ribbon cable connector and the controller board connector pins are properly aligned. Damage to the controller board could result if the pins are misaligned.

- 7 Press down gently but firmly on the cable connector until it is fully seated.

! Attention

Do not push or pull with the ribbon cable. Use the cable connector.

- 8 Align the support posts with the holes on the controller board, and then press down to secure the hard disk to the controller board.

So that you don't stress the board, press one corner at a time to secure the hard disk to the controller board.

- 9 Reinstall the controller board into the printer.

Gently slide the controller board into the printer's tracks until it is fully seated, and then tighten the two screws.

- 10 Reconnect all interface cables.

- 11 Reconnect the power cord and turn on the printer.



In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."

- 12 When you print a startup page, verify that the hard disk is listed.

Media Trays

The printer comes with a 100-sheet multipurpose tray (tray 1) and a 500-sheet media tray (the standard upper tray—tray 2). The optional 1x500 high-capacity input feeder has one 500-sheet media tray (tray 5), and the optional 2x500 high-capacity input feeder has two 500-sheet media trays (trays 5 and 6). Additional trays may be purchased. Extra trays provide two main benefits:

- Expanded flexibility to switch media size, color, and type without having to unload and load media.
- Increased media-feed capacity.

Keep replacement trays close by, so you can easily change media by slipping one tray out and another in.

SC-215 Color Convenience Copier

Follow the installation instructions included with the SC-215.

Time-of-Day Clock

The time-of-day clock provides time and date information on the startup page and in the accounting data.

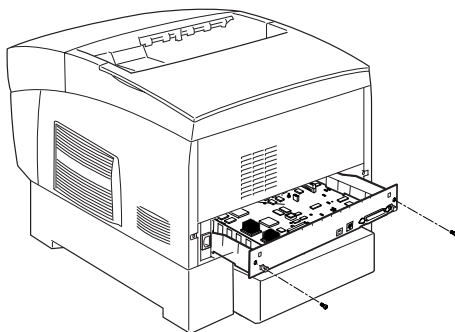
Installation



Attention

It's very important to protect the printer controller board and any associated circuit boards from electrostatic damage. Before performing this procedure, review the antistatic caution on page 129. In addition, always handle circuit boards by the edges only.

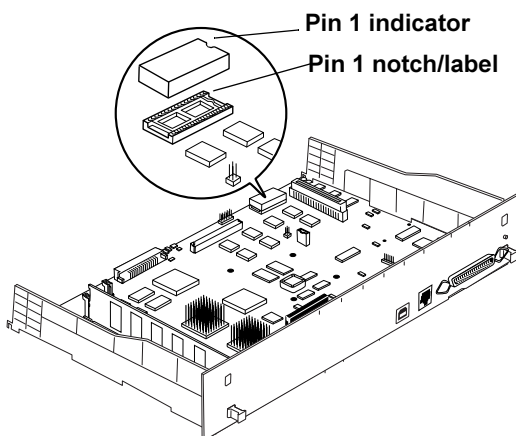
- 1 Turn off the printer, and then disconnect the power cord and all interface cables from the printer.
- 2 Loosen the screws and pull the controller board from the printer.



WARNING!

Because the time-of-day clock includes an internal battery, there is a danger of explosion if the clock is incorrectly installed or replaced. Replace it only with a supported KONICA MINOLTA time-of-day clock. Dispose of any used time-of-day clock in accordance with local laws and regulations.

- 3 Attach the time-of-day clock to the controller board.



⚠ Attention

Make sure that the pins on the time-of-day clock are properly aligned with those in the receiving socket on the controller board. Damage to the time-of-day clock and/or controller board could result if the pins are misaligned.

- a Locate the time-of-day clock socket on the controller board and the pin 1 notch or printed label.
- b Locate the pin 1 indicator mark on the top of the time-of-day clock.
This mark may be a notch or a slight depression on one end of the clock.

- c** Align this indicator mark with the pin 1 notch or printed label on the controller board.
 - d** Gently press down on the time-of-day clock until it's firmly seated.
- 4** Reinstall the controller board.

Gently slide the controller board into the printer's tracks until it is fully seated, and then tighten the screws.

- 5** Reconnect all interface cables.
- 6** Reconnect the power cord and turn on the printer.



In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."

The presence of the clock will be automatically sensed.

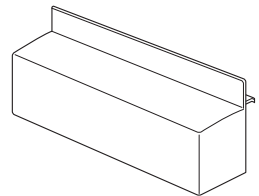
- 7** Print a startup page.

The time-of-day clock is not listed under "Installed Options" on the startup page, but the time does appear as System Date in the Printer Information column.

For instructions about setting the time-of-day clock, refer to the *Crown Books*.

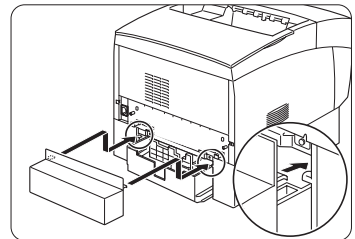
Tray Cover

The tray cover accessory protects the media tray(s) from dust.



Installation

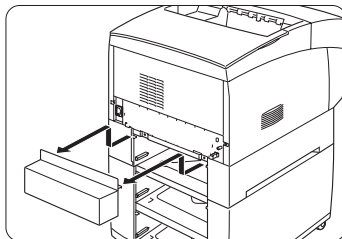
- 1** Hook the tray cover onto the tabs on the rear of the printer.



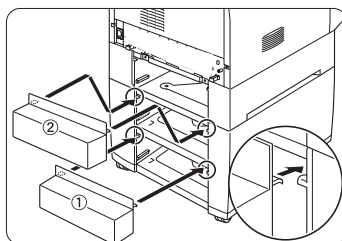
- 2** If you add a high-capacity input feeder, remove the tray cover from the rear of the upper media tray.



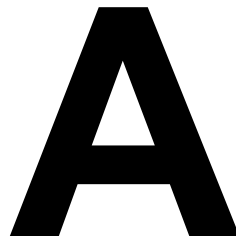
The illustrations in this section show a 2x500 high-capacity input feeder, but the same procedures can be used for a 1x500 high-capacity input feeder.



- 3** Then attach the HCIF tray covers by hooking the tray covers ① and ② at the rear of the printer onto the corresponding tabs.
- 4** Rettach the tray cover onto the upper media tray.



Technical Specifications

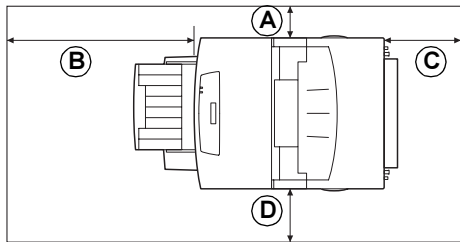


Requirements

Space Requirements

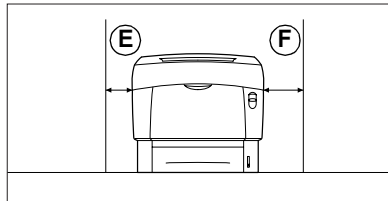
The following illustrations show the amount of space required around the printer for adequate ventilation and for operating the printer, replacing consumables, and removing media jams.

Top View

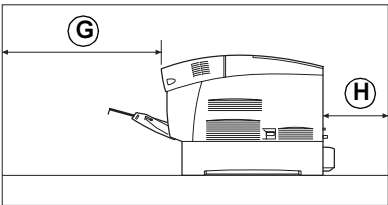


A	4"/100 mm
B	24"/600 mm
C	8"/200 mm
D	6"/150 mm
E	4"/100 mm
F	6"/150 mm
G	24"/600 mm
H	8"/200 mm

Front View



Side View



WARNING!

Obstructing the ventillation grilles could present a fire hazard.

Location Requirements

- On a surface capable of supporting the printer, accessories, consumables, and media.

Component	Weight
Printer	65 lbs (29.5 kg)
Consumables (such as toner, imaging unit)	12 lbs (5.5 kg) (total)

Component	Weight
Media	5.2 lbs (1.9 kg) per ream of 20 lb bond (75 g/m ²) paper
1x500 High-capacity input feeder (HCIF)	32.0 lbs (14.5 kg) (with packaging)
2x500 High-capacity input feeder (HCIF)	49.6 lbs (22.5 kg) (with packaging)

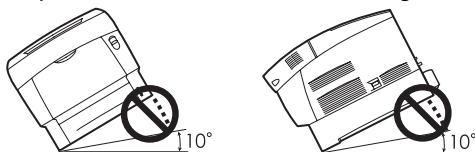
- In a place with the following characteristics:

On a hard, flat, stable, level ($\pm 5^\circ$ or less slant at any point on the machine) surface. A surface can be tested for levelness with a standard round pencil. If the pencil rolls, the surface is not level.
Close to an easily accessible grounded power supply (on an exclusively dedicated power outlet) that meets printer specifications.
Near your computer—at the length 6.5'2 m or less for an IEEE 1284 bidirectional parallel connection.
With enough space to allow adequate ventilation and easy servicing.
With an ambient temperature range of 50°–90° F/10°–32° C and relative humidity range of 15%–85% (noncondensating).
At an altitude of 0–10,170'0–3,100 m.

- In a place away from the following:

Direct sunlight, heating and cooling sources, extreme temperature and humidity changes, wind, dust, open flames, and items that can easily burn.
A connection to the same electrical circuit as high-current machines, noise-generating equipment (such as a copier or air conditioner), and strong magnetic or electromagnetic fields (such as a refrigerator).
Water, water pipes, liquid (drink) containers, and corrosive chemicals or vapors, such as ammonia.
Small, loose metal parts, such as paper clips and staples.

- Do not tilt the printer more than 10° when moving it.



- If the printer is located in a cold room that is rapidly heated, or if the printer is moved from a cold place to a warm, humid place, condensation may occur within the printer, degrading print quality. If this occurs, allow the printer to adapt to the environment for about one hour before use.

- If using a humidifier or water vaporizer in the room with the printer, use only purified or distilled water. Impurities in the water may be released into the air, where they can accumulate inside the printer and cause degraded printer output.

⚠ Attention

Do not connect the groundwire to gas or water pipes or grounding for telephones.

Power Requirements

WARNING!

Connect the power plug to an outlet with the same rated voltage as the printer (120 or 240 V), and fused for at least 15 amperes (4 amperes for 240 V). No other devices should be connected to this outlet, as overheating could cause fire or electric shock. The printer draws 8 A at 120 V, or 4 A at 240 V. Your printer requires a properly grounded AC outlet with a rated line voltage of 120 V or 220–240 V. The grounding terminal on the power cable should be connected to a good earth ground to prevent electric shock and fire.



In compliance with UL guidelines, “The appliance inlet is considered to be the main disconnect device.”

Power	North America	120 VAC 50 Hz 8 amps
	Europe	220–240 VAC 50/60 Hz 4 amps
	Latin America	115/120 VAC 50/60 Hz 8 amps 220–240 VAC 50/60 Hz 4 amps
	Notes: Amperage capacity at least 1.2 times that used by the printer.	
Voltage Fluctuation Rate and Rated Line Voltage	North America	120 VAC ±10%
	Europe	220–240 VAC ±10%
	Latin America	120 VAC ±10% 220–240 VAC ±10%
	Notes: 10% of the rated line voltage for proper operation.	
Frequency Variation Rate	Within 50–60 ±3 Hz	
Fused	For at least 15 amperes (8 amperes for 240 V).	

Printer	Draws 8 A at 110 V or 120 V; or 4 A at 220 V or 240 V.
Maximum Electrical Current	Required during operation is 8 amps for a 120 V system and 4 amps for a 220–240 V system.
Noise-generating Equipment	Should not be connected to the same electrical outlet as the printer.
Grounding	Your printer requires a properly grounded AC outlet.

ENERGY STAR Compliance

The magicolor 3300 basic configuration is compliant with US Environmental Protection Agency (EPA) ENERGY STAR regulations. After a user-configurable period of inactivity, the printer changes to a low-power state (the engine remains on, but the fuser turns off). When a print job is received, the printer returns to normal power.



Engine and Controller Specifications


Print Speed



Maximum Print Speed in Pages per Minute	Print Quality			
	Standard or Quality		Fine	
	Simplex	Duplex*	Simplex	Duplex*
A4	24	15.1	12	7.7
A4 Transparency	—	—	12	—
A4 Thick Stock 2				
A4 Thick Stock 3				
A4-Sized Label Sheet				
A5	26	15.4	13	7.9
A5 Thick Stock 2	—	—	13	7.9
A5 Thick Stock 3			13	—
B5	26	15.4	13	7.9
B5 Thick Stock 2	—	—	13	7.9
B5 Thick Stock 3				—
Custom Paper Size	Varies	—	Varies	—
Envelope	—	—	13	—
Executive	26	15.4	13	7.9
Executive Thick Stock 2	—	—	13	7.9
Executive Thick Stock 3				—
Legal	20	13.5	10	6.9
Legal Thick Stock 2	—	—	10	6.9
Legal Thick Stock 3				—
Letter	26	15.4	13	7.9
Letter Thick Stock 2	—	—	13	7.9
Letter Thick Stock 3				—
Letter-Sized Label Sheet				
Letter Transparency				
Postcard (Japanese)	—	—	13	—
* Duplexing is supported only up to 28 lb (105 g/m ²) bond. Duplexing envelopes, glossy stock over 28 lb (105 g/m ²) bond, labels, thick stock over 28 lb (105 g/m ²), and transparencies is not supported.				

Engine

Engine	Fuji-Xerox Hibana
Standard average duty cycle	3,000 simplex letter/A4 pages per month The duty cycle is affected by the media type and percent coverage.
Printer type	Desktop, tandem, color laser marking engine
Print method	Scanner: Semiconductor laser with rotating mirror Recorder: Black writing electrophotographic Process: Cyan, magenta, yellow, and black toner image transfer to print media Fuser: Heated rollers
Resolution	600 x 600 dpi (default) 1200 x 1200 dpi You may also need additional memory (DIMMs) for the following: <ul style="list-style-type: none">■ To print at maximum performance■ To print complex graphics or complex PostScript documents■ For increased collation performance■ For increased spooling performance
Toner	Type: Chemical-type Packaging: User-replaceable toner cartridges Keyed toner cartridges are available from your local vendor or from www.q-shop.com .
Warm-up	Typical: 1.5 minutes from power on, assuming normal temperature and humidity. After New Imaging Unit Installed: 6 minutes.
Input sources	Standard: 100-sheet (face up) multipurpose tray 500-sheet (face down) upper tray Optional: One 500-sheet (face down) tray in the 1x500 high-capacity input feeder Two 500-sheet (face-down) trays in the 2x500 high-capacity input feeder
Output	250-sheet (face down) output tray on top of printer
Media sizes/weights	See "Media Sizes and Print Area" on page 19.
Media type	Cut-sheet
Notes	The maximum media weight supported for duplex printing is 28 lb bond (105 g/m ²).

Controller

CPU	QED 7065c R5000, operating at 450 MHz
Resident emulations	<p>HP PCL5e/5c/GL-2—PCL5e: LaserJet 4000, PCL5c: Color LaserJet 4500, PCLXL: Color LaserJet 4500), HP/GL-2 (600/1200)</p> <p>HP PCL 6—Color LaserJet 4500 (600/1200)</p> <p>HP-GL—7475A/7550/Draftmaster (600 dpi)</p> <p>Lineprinter—(600 dpi)</p> <p>PDF—Version 1.3 and below</p> <p> <i>Direct printing of complex or large PDF files requires a hard disk and may also require additional memory.</i></p> <p>PostScript—Level 3 (600/1200 dpi)</p>
Optional emulations	<p>CGM</p> <p>QFORM</p>
Fonts	<p>PostScript—145 resident PostScript fonts that can be scaled from 4 points upward and rotated to any angle in 1° increments; all typefaces have multilingual character sets</p> <p>PDF—137 resident PDF fonts</p> <p>HP PCL 5e, 5c—89 resident scalable fonts</p> <p>PCL XL—108 resident scalable fonts and 16 resident symbol sets</p> <p>HP-GL—40 resident HP-GL symbol sets</p> <p>CID Font Support—Support for 4 Type 4 and Type 32 bit-mapped CID fonts</p> <p>Type 1/Type 3 Support—Support for Type 1 and Type 3 host-resident downloadable PostScript fonts</p> <p>TrueType—Support for Type 42 (PostScript format) host-resident downloadable TrueType fonts, support for TrueType fonts in PCL</p>
Standard interfaces	<p>CrownNet Ethernet—10BaseT/100BaseTX</p> <p>Parallel—Centronics/IEEE 1284 bidirectional</p> <p>USB—USB Type B connector</p>

RAM	Type: PC-100 Compliant SDRAM DIMMs Base system RAM: 256 MB Total RAM: Upgradable to 512 MB (through 2 DIMM connectors)
Optional RAM	64, 128, and 256 MB DIMMs  <i>For information about DIMMs recommended for your printer, see the magicolor 3300 Answer Base at printer.konicaminolta.net/support</i>
System software	Softloadable; stored in Flash ROM
Optional Internal IDE hard disk	Up to 2.2 GB; must be PIO Mode 4 compatible  <i>For information about hard disks recommended for your printer, see the magicolor 3300 Answer Base at printer.konicaminolta.net/support</i>
Time-of-day clock	Optional
Job accounting	Crown job accounting; requires an optional internal IDE hard disk drive
Warning function	Optional, BuzzBox (light/buzzer printer warning device); operates over a parallel connection; Americas only

Electrical

Voltage and Power

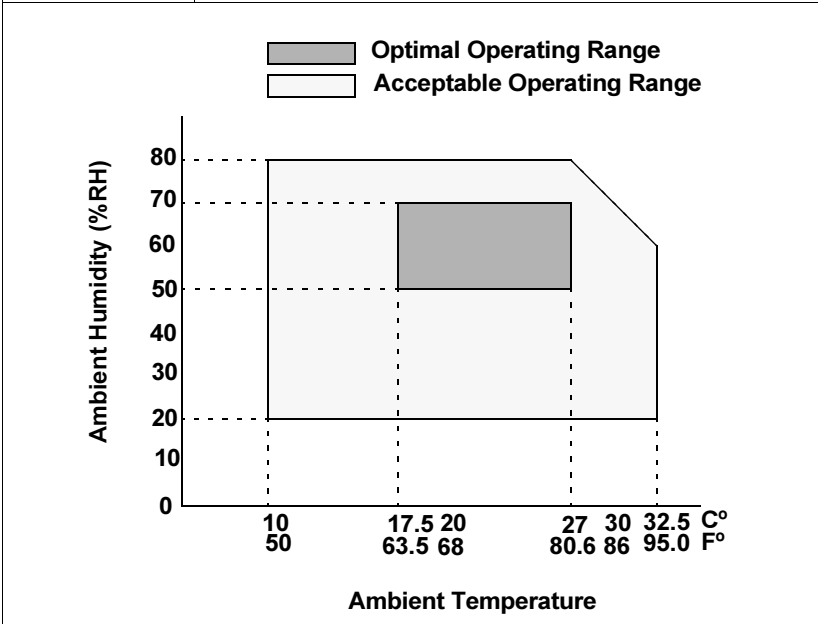
Voltage and frequency	US: 120 volts $\pm 10\%$ at 60 Hz ± 2 Hz International: 220-240 volts $+6/-10\%$ at 50 Hz ± 2 Hz		
Phase	Single		
Power consumption	Mode	Average	Maximum
	Operation	450 watts	850 watts
	Standby	180 watts	850 watts
	Power saver		45 watts
Certification	ENERGY STAR compliant		

Current

Mode	Average	Maximum
Operation (100–120 V)	4 amperes	8 amperes
Operation (220–240 V)	0.75 amperes	4 amperes
Standby Power saver mode (100–120 V)	1.7 amperes	8 amperes
Standby Power saver mode (220–240 V)	0.2 amperes	4 amperes

Environmental

Acoustic noise data by ISO 7779	Measured in Standby: 32.1 dB Regulation: 38 dB Max. Measured in Printing: 55.8 dB Regulation: 57 dB Max.
Relative humidity	Operating: 20-80% RH (noncondensing) Transportation/Storage: 10–90% RH (non-condensing)
Temperature range	Operating: 50-90.5° F (10-32.5° C) Transportation/Storage: 32-95° F (0-35° C)
Altitude	Operating: 0-8202 ft (0-2500 m)
Inclination	Operating: ±5° or less slant at any point around the machine



Physical

	Dimensions	Weight
Main Body	W: 17.3"/439 mm H: 17.5"/445 mm D: 25.1"/638 mm	Unpacked (without consumables): 65 lbs/29.5 kg Unpacked (with consumables): 77 lbs/35 kg Packed to ship: 101.2 lbs/46 kg
1x500 High-Capacity Input Feeder	Packed to ship: W: 29.4"/746 mm H: 12.8"/325 mm D: 22.5"/571 mm	Packed to ship: 32 lbs/14.5 kg
2x500 High-Capacity Input Feeder	Packed to ship: W: 29.4"/746 mm H: 18.7"/476 mm D: 22.5"/571 mm	Packed to ship: 49.6 lbs/22.5 kg

Consumable Life Expectancies

Attention

The stated life expectancy of each consumable based on printing under specific operating conditions, such as media type (paper), page size (simplex, letter/A4), coverage (normal 5% coverage), and job size (average 4-page jobs). These parameters provide optimal consumable life.

The actual life expectancy will vary (or be reduced) based on printing under specific operating conditions and other printing variables, such as intermittent printing (for example, one-page jobs), ambient temperature, humidity, media type, page size, duplexing (a duplex page is equivalent to two simplex pages), and content of material printed (for example, text or graphics).

Starter Toner Cartridges

The printer ships with a full set of starter toner cartridges. At 5% coverage, you can expect to print approximately 4,000 letter/A4 simplex pages (faces) with the starter black toner cartridge and approximately 3,000 letter/A4 simplex pages (faces) with the starter yellow, magenta, and cyan toner cartridges. (However, many factors also affect toner life expectancy. See the notes at the end of the following table.)

Replacement Toner Cartridges

The following table lists the approximate life expectancy of replacement toner cartridges at various percentages of coverage.

Coverage	Number of Simplex Pages (Faces)	
	Black	Yellow, Magenta, Cyan
5%	9,000	6,500
10%	4,500	3,250
15%	3,000	2,167
20%	2,250	1,625
25%	1,800	1,300
30%	1,500	1,083
35%	1,285	928
40%	1,125	813
45%	1,000	722
50%	900	650

Coverage	Number of Simplex Pages (Faces)	
	Black	Yellow, Magenta, Cyan
55%	776	560
60%	750	542
65%	696	503
70%	644	465
75%	600	433
80%	563	407
85%	529	382
90%	500	361
95%	473	342
100%	450	325
<p>Toner cartridge life is directly related to the number of rotations of the OPC. Longest unit life is achieved with continuous printing, which requires a cleaning rotation after every fourth page of an average-size job. Intermittent printing with small job sizes requires a cleaning rotation after each one-page simplex job, and therefore impacts OPC life.</p> <p>A toner cartridge contains enough toner to print letter/A4-size pages at the percent coverage stated. However, other factors also affect toner life.</p>		

Transfer Unit

Transfer Unit (with built-in waste toner box)	Approximately 25,000 simplex pages @ 5% coverage.
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Imaging Unit

Number of Pages per Job	Maximum Simplex Pages	or	Percent Toner Coverage (Four- Page Average)	Maximum Simplex Pages
3	26,000		25%–30%	20,000
4 (Average Size)	30,000		20%–25%	23,000
5 and Above	30,000		Less Than 20% (average)	30,000

Notes: *The imaging unit life is dependent on the average number of pages or the toner coverage, **whichever comes first**. For example, if you print four-page simplex jobs at 5% coverage, the maximum is 30,000 pages. If you print four-page simplex jobs, and your black (or any color) toner has exceeded a total of 35% coverage, your maximum is 15,000 pages. The highest coverage of color will lead the life of the imaging unit, not the average of four colors. *A simple display of pages remaining on your imaging unit life is in your CrownView Statistics. For more information, see the Crown Books in PDF on the Documentation CD-ROM.*

Fuser Unit and Media Feed Roller(s)

Fuser Unit and media feed roller(s)	Approximately 100,000 simplex pages (average 4 pages/job)
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Use of consumables not manufactured by KONICA MINOLTA or use of nonsupported print media may cause damage to your printer and will void your warranty. If KONICA MINOLTA printer failure or damage is found to be directly attributable to the use of non-KONICA MINOLTA consumables and/or accessories, KONICA MINOLTA will not repair the printer free of charge. In this case, standard time and material charges will be applied to service your printer for that particular failure or damage.

To order consumables and accessories, go to www.q-shop.com or check www.konicaminolta.net/printer/ or the *Service & Support Guide* for the KONICA MINOLTA office closest to you.

IPP has two meanings:

- 1 Internet Printing Protocol**—Internet Printing Protocol allows you to print remotely to any IPP-enabled printer through both intranets and the Internet. All printers, including the magicolor 3300, that are shared on a Windows 2000 (and higher)-based server are automatically made accessible by using the Internet Printer Protocol (IPP). This technology allows for electronic distribution of documents via the Internet, and communication between the user and the printer. You can submit jobs, inquire about the status of a printjob, and cancel a job.

Internet printing in Windows 2000 is automatically enabled by installing Microsoft Internet Information Services (IIS). Clients that are running Microsoft Internet Explorer 4.01 (and later) with IPP printing support can print to Internet printers. IPP (which is case-sensitive) is built on top of HTTP, which in turn runs over TCP/IP.

- a** After the driver is installed, select **Start/Settings/Printers/Add Printer**.
- b** Click **Next**; then select Network Printer; then click **Next**.
- c** Select **“Connect to a printer on the Internet or on your intranet”**.
- d** Enter the URL, for example: `http://iphostname:80/printer_name`.
iphostname:80 = printer name in the host table, or the printer IP address. The iphostname is acquired from the System Administrator.

printer_name = the printer name given on the startup or status page (do not include spaces or underscores in the name).



For instructions on changing your default printer name, refer to the Crown Books.

- e** Click **Next** and follow the instructions on the screen.
- f** Print a test page, and verify that the test page printed.

Windows 98/95-based clients can install the add-on Internet printing client from the Windows 2000 Server CD-ROM by using the following command:

`\\clients\win9xipp.cli\wppins.exe`

2 Internet Pull Printing—Internet Pull Printing is a way to download files the printer can interpret already (such as PS, PCL, HPGL) and send them to the printer without having to download them to a computer first.



Internet Pull Printing does not provide an HTML emulation that prints web pages.

To do effective pull printing, you have to be able to access both “http” and “ftp” methods.

Internet Pull Printing is activated through the printer’s web page (CrownView). One of the menu selections you will see on the printer’s browser page is Internet Pull Printing. When the menu item is selected, you are presented with several fields to populate.

- a** No User name is required.
- b** Password is “admin” (all lower case, without the quotes).
- c** URL is the web address of the file you wish to print to the printer, for example: <http://newsite.test.com/testfile.ps>.



The Use Proxy check box and the DNS/PROXY Settings are fields that will best be addressed by your System Administrator according to your network environment.

- d** Once the password and URL have been input, simply select the Pull File button. You should receive a message that lists the URL address and file, saying that it has been queued to print.

Internet traffic will factor into print speed and how fast the job is received.



If you incur any error messages, or your file does not print, contact your System Administrator to discuss the information on the Use Proxy check box and the DNS/PROXY Settings page.

Document Option Commands

This lists the supported Document Option Commands (DOCs) for your printer. The commands are grouped by feature type.

Each command is preceded by either a DOC statement (%%) or an IncludeFeature statement (%%IncludeFeature). See the *Crown Document Option Commands* manual for information on all other commands.

Header/Trailer Page Commands

Print charge number	%%ChargeNumber
Print copyright statement	%%CopyRight:
Print document creator	%%Creator:
Print creation date and time	%%CreationDate:
Print current date	%%Date:
End comments	%%EndComments
Print document owner	%%For:
Print document host	%%Host:
	%%Pages
Job completion notification via email	%%Notify
Select page order	%%PageOrder
Save job for reprinting (proof and print)	%%Reprint:
Print routing information	%%Routing:
Print document title	%%Title:
Print version and revision	%%Version:
Print header page	%%IncludeFeature: header
Print trailer page	%%IncludeFeature: trailer

HP-GL Emulation Commands

Select enhanced resolution	%%IncludeFeature: enhanced
Expand plot	%%IncludeFeature: expand
Select original paper size	%%IncludeFeature: size
Select pen width and color	%%IncludeFeature: pen
Select plotter	%%IncludeFeature: plotter
Scale the image	%%IncludeFeature: scaling
Set origin	%%IncludeFeature: origin

HP PCL 5e Emulation Commands

Fonts	%%IncludeFeature: scalablefonts
Install object	%%IncludeFeature: install
Remove object	%%IncludeFeature: remove
Remove resource	%%IncludeFeature: removeresource
Retain temporary	%%IncludeFeature:

Select default font	retaintemporary
Select default font ID	%%IncludeFeature: font
Reset	%%IncludeFeature: fontid
Select symbol set	%%IncludeFeature: reset
Set carriage return to CR+LF	%%IncludeFeature: symbolset
Set linefeed to CR+LF	%%IncludeFeature: criscrlf
Set number of lines per inch	%%IncludeFeature: lfiscrlf
Set point size	%%IncludeFeature: linesperinch
Resource	%%IncludeFeature: pointsize
	%%IncludeFeature: resource

Lineprinter Emulation Commands

Select font for current job	%%IncludeFeature: font
Set point size for current job	%%IncludeFeature: pointsize
Specify character map type	%%IncludeFeature: map
Number lines	%%IncludeFeature: number
Set tabs	%%IncludeFeature: tabs
Set linefeed to CR+LF	%%IncludeFeature: lfiscrlf
Set carriage return to CR+LF	%%IncludeFeature: criscrlf
Set formfeed to CR+FF	%%IncludeFeature: ffiscrff
Wrap lines	%%IncludeFeature: autowrap
Set number of lines per page	%%IncludeFeature: linesperpage
Set margins	%%IncludeFeature: lpmargins
Set orientation	%%IncludeFeature: lporientation

Document Formatting

Logical page orientation	%%IncludeFeature: pageorientation
Number up printing	%%IncludeFeature: pagegrid
Offset logical page	%%IncludeFeature: pageoffsets
Print borders	%%IncludeFeature: border
Scale logical page	%%IncludeFeature: pagescaling
Print background images	%%IncludeFeature: background
Set printer resolution	%%IncludeFeature: resolution
Print page range	%%IncludeFeature: pagerange
Duplex printing	%%IncludeFeature: duplex
Collate print job	%%IncludeFeature: collate
Logical page size	%%IncludeFeature: pagesize
Select number of copies	%%IncludeFeature: numcopies
Select paper	%%IncludeFeature: input
Select paper	%%IncludeFeature: output
Select orientation	%%IncludeFeature: orientation
Select emulation	%%IncludeFeature: emulation
Logical margins	%%IncludeFeature: margins
New page layout	%%IncludeFeature: newlayout

Select color separations	%%IncludeFeature: colorseparation
Select color or monochrome	%%IncludeFeature: colormodel
Media type (such as thick stock)	%%IncludeFeature: mediatype

Job and Subjob Boundary Commands

Sessions (only via network interface)	%%Sessions
End of document	%%EndOfDocument <ESC>%-12345X

PJL Command

One PJL command is supported by the magicolor 3300—UEL, the Universal Exit Language command. This command, which is available only via the parallel and USB interfaces, signals the printer to exit the current printer language and begin a PJL dialog.

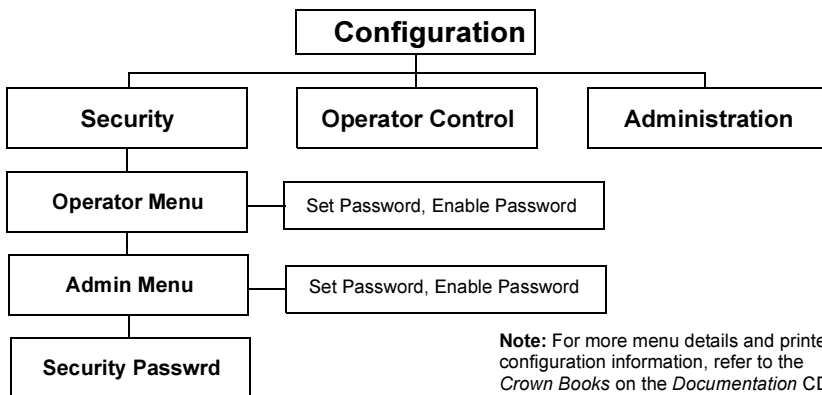
UEL<ESC>%-12345X

Configuration Chart Conventions

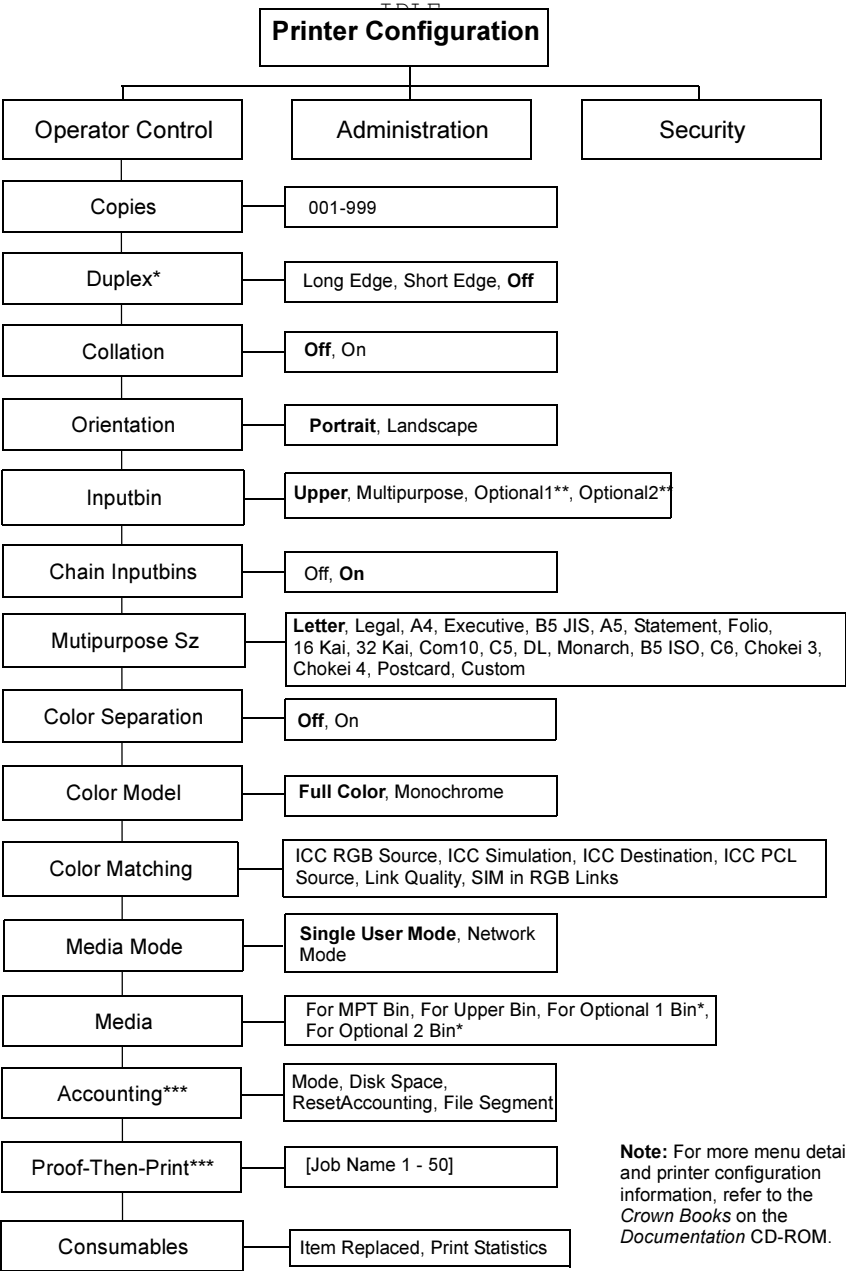
The following conventions are used in the menu charts:

- Some menu choices are marked as optional, indicating that the selection appears in the menu only when the option is installed.
- These charts show only the top-level menus. See the *Crown Books* for detailed information on menu options.

Security Menu



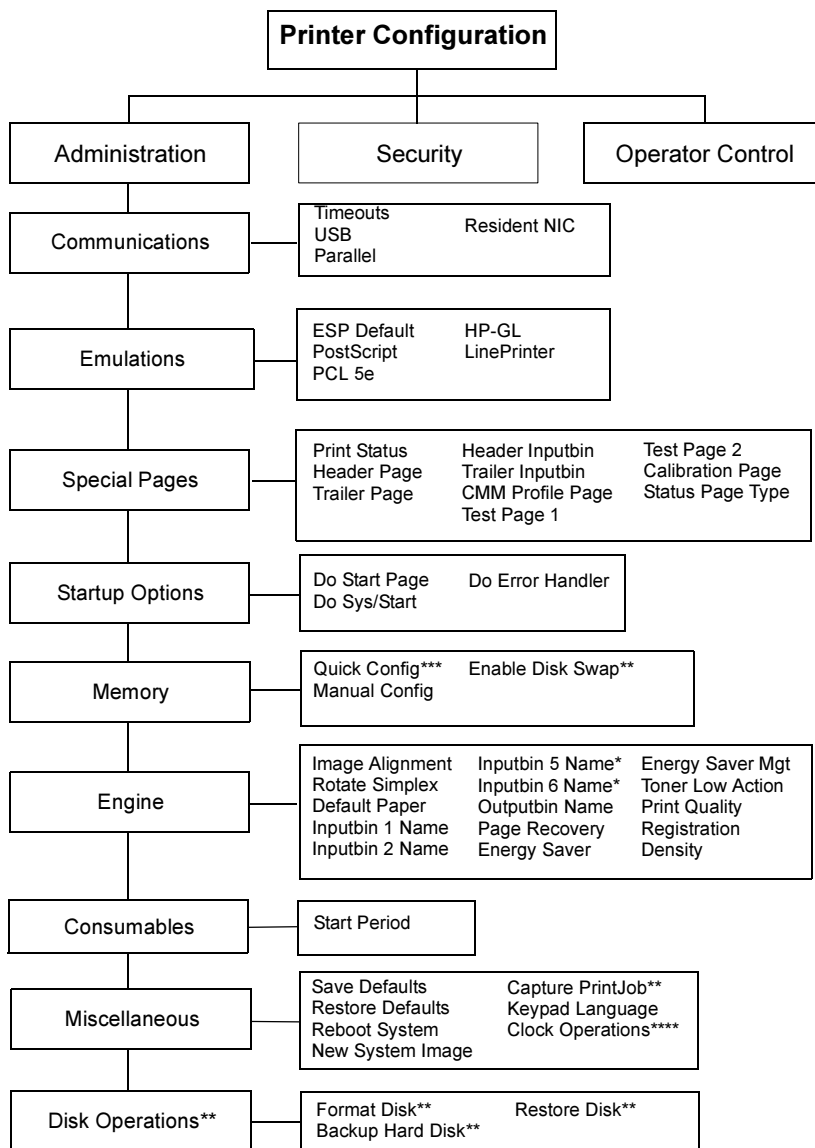
Operator Control Menu



Note: For more menu details and printer configuration information, refer to the *Crown Books* on the *Documentation* CD-ROM.

* Only on a magicolor 3300 DN or on a magicolor 3300 EN with optional duplex kit installed
 ** Only with an optional high-capacity input feeder installed
 *** Only with an optional hard disk installed

Administration Menu



* Optional

** Only with an optional hard disk installed

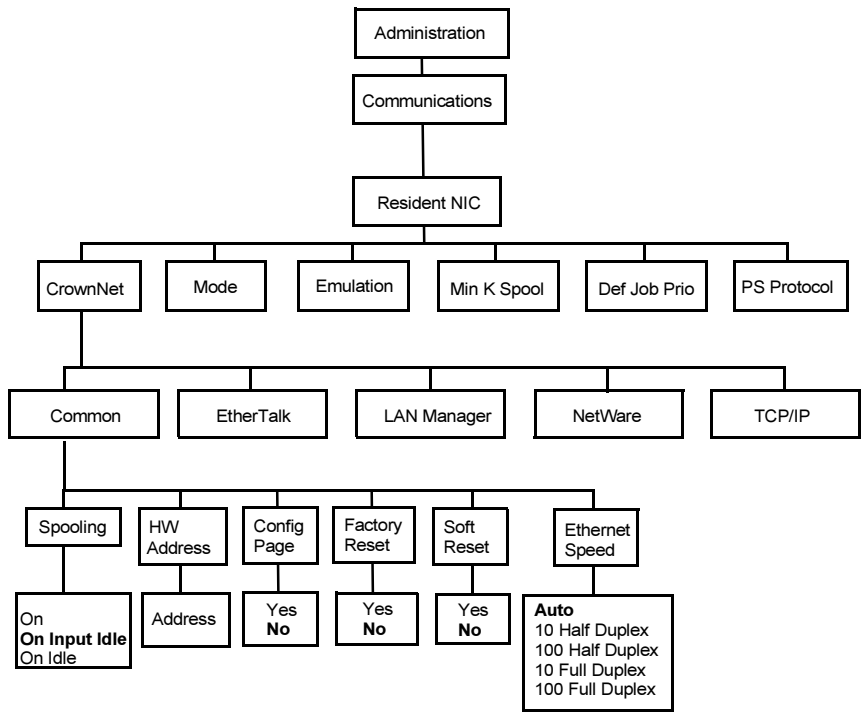
*** Not displayed if a hard disk is installed

**** Only on a magicolor 3300 DN or on a magicolor 3300 EN with optional duplex kit installed

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation* CD-ROM.

Administration/Communications/Resident NIC/ CrownNet Menu

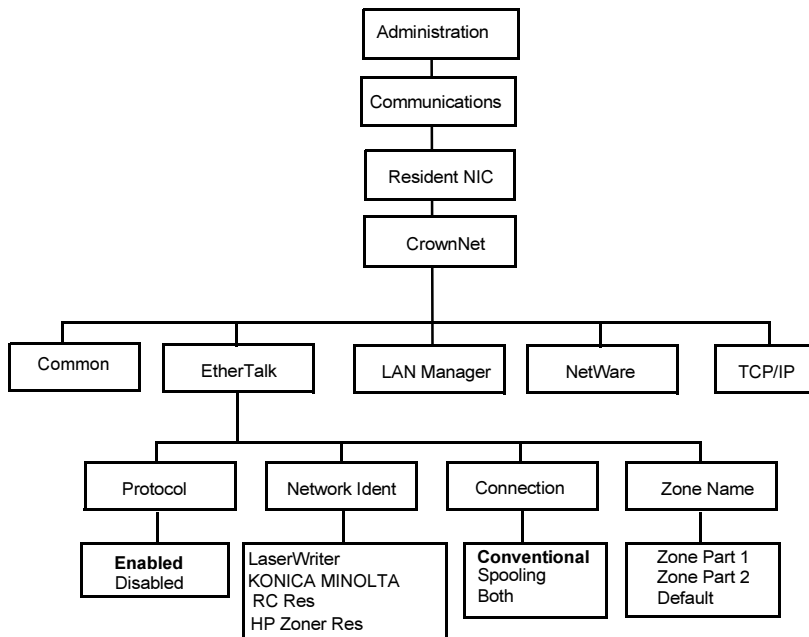
Common Menu



* Optional

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation* CD-ROM.

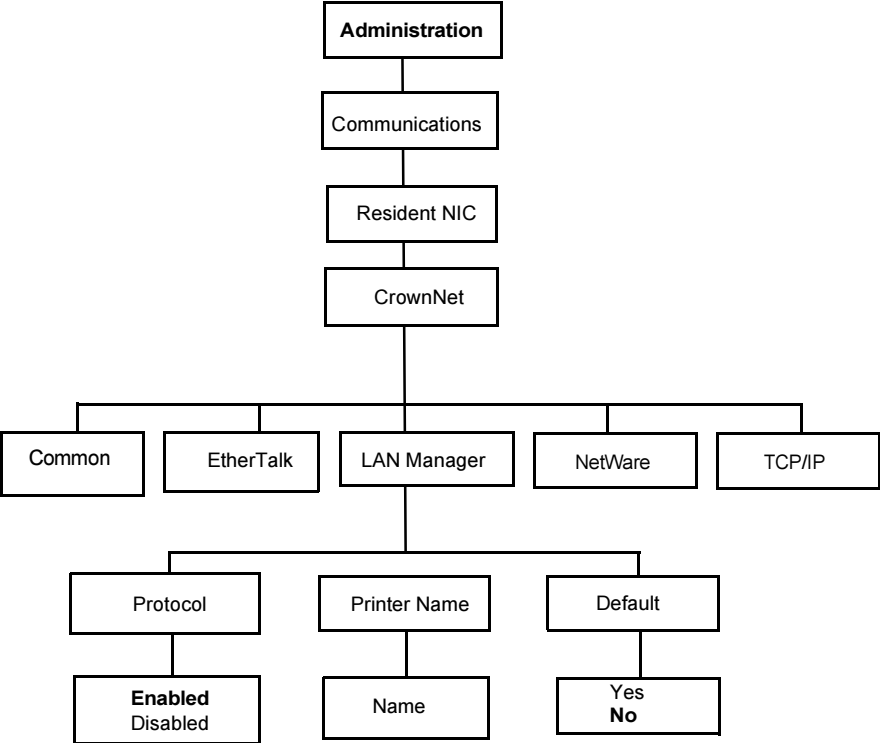
EtherTalk Menu



* Optional

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation* CD-ROM.

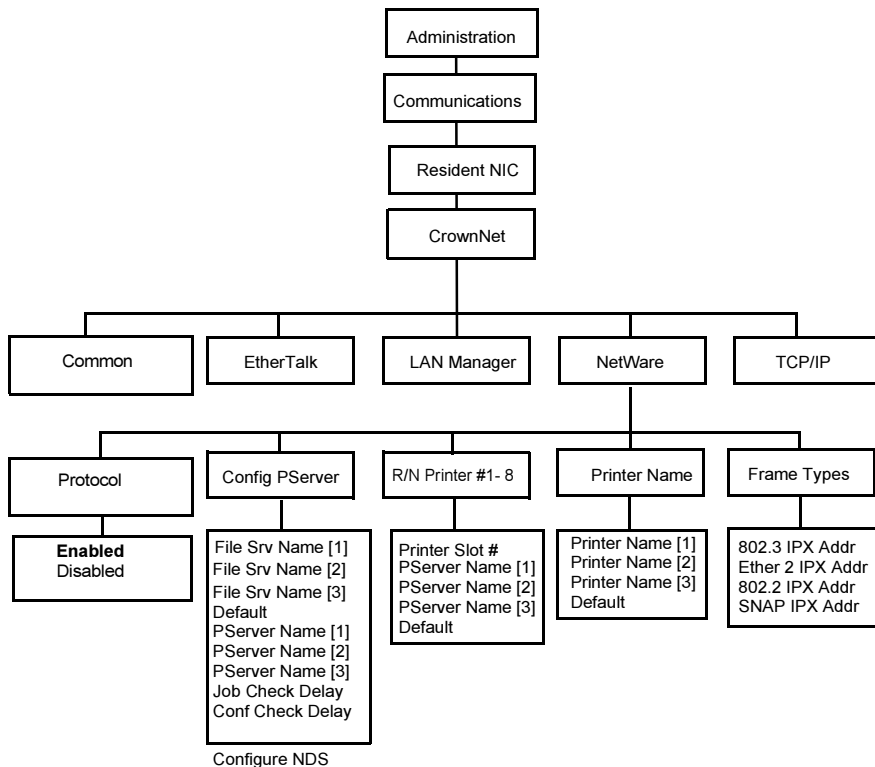
LAN Manager Menu



* Optional

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation* CD-ROM.

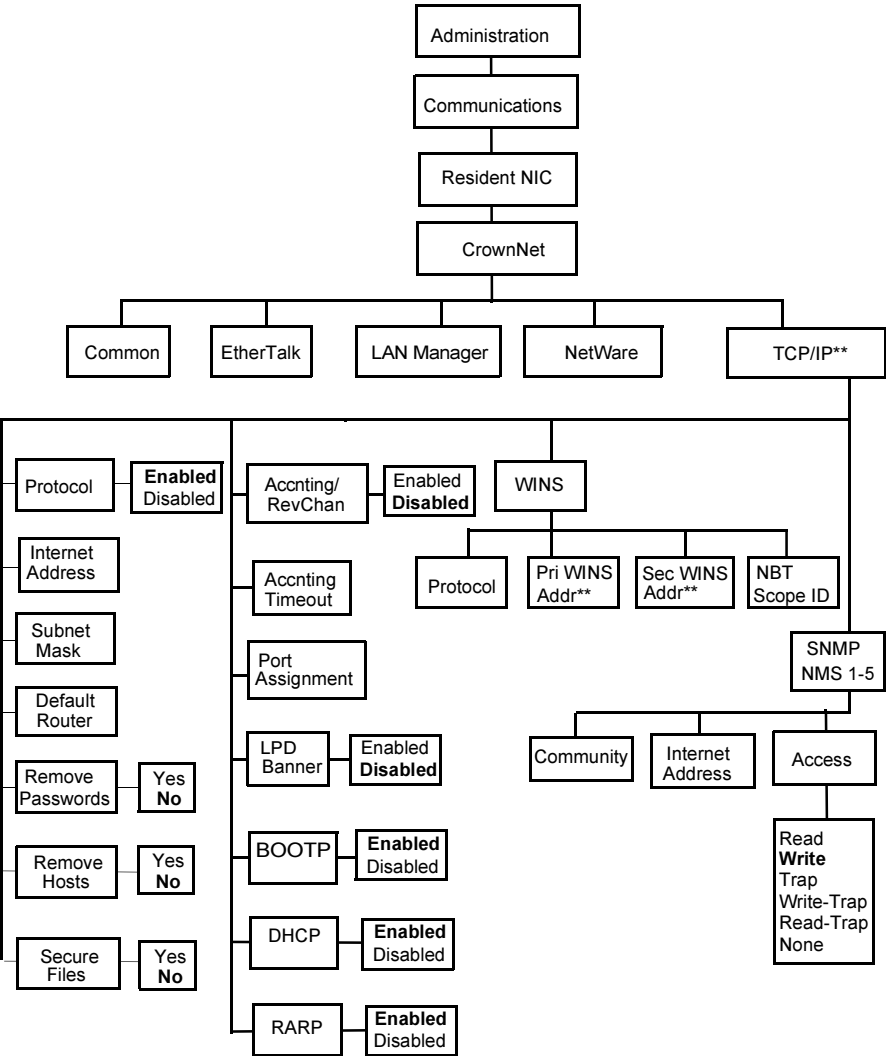
NetWare Menu



* Optional

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation* CD-ROM.

TCP/IP Menu



* Optional
** Pri and Sec WINS Addr are IP addresses of the Primary and Secondary WINS servers (default 0.0.0.0). Default for WINS is disabled. NBT Scope ID is any valid DNS domain name consisting of 2 dot-separated parts, or a "*" (default blank). An empty string (blank value) is ignored.
Bold = Default

Note: For more menu details and printer configuration information, refer to the *Crown Books* in PDF on the *Documentation CD-ROM*.

Regulatory Compliance

CE Marking and Immunity Requirements (EU)	International (EU) IEC 61000-4-2 IEC 61000-4-3 IEC 61000-4-4 IEC 61000-4-5 IEC 61000-4-6 IEC 61000-4-8 IEC 61000-4-11	ESD Radiated Susceptibility Fast Transients Surge Immunity Immunity to Conducted Disturbance Magnetic Field Immunity Voltage Dips and Variations
cTick Mark	ACA (Australia) AS/NZS 3458	ITE
Electro-magnetic Emissions (EMI)	FCC (USA) Title 47 CFR Ch. I, Part 15 Industry Canada (Canada) ICES-003 Issue 3 International (EU) EN 55022 EN 61000-3-2 EN 61000-3-3 EN 300330-2 V1.1.1	Class B Digital Device Class C RF Device Class B Digital Device Class B ITE Harmonic Current Emissions Voltage Fluctuations and Flicker RE (SRD)
Energy Saver	ENERGY STAR (USA and EU)	ENERGY STAR Compliant
Immunity Requirements (EU)	International (EU) EN 55024 EN 301489-3 V1.3.1	Immunity Characteristics RF Immunity Characteristics
Product Safety	UL (USA) cUL (Canada) International (EU)	UL 1950, Third Edition CAN/CSA C22.2 No. 60850-00 EN 60950 and IEC 60950
Laser Safety	CDRH (USA) International (EU)	Title 21 CFR Ch. I, Subchapter J EN 60825-1

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio

frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



A shielded cable is required to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

Attention

Any modifications or changes to this product not expressly approved in writing by the manufacturer responsible for compliance to Federal Regulations could void the user's authority to operate this product within the Laws and Regulations of the Federal Communications Commission.

Canadian Users Notice

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Marking (Declaration of Conformity)

This product complies with the following EU directives: 89/336/EEC, 73/23/EEC, and 93/68/EEC directives.

This declaration is valid for the areas of the European Union (EU) only.

This device must be used with a shielded parallel interface cable and shielded USB interface cable.

The use of non-shielded cables is likely to result in interference with radio communications and is prohibited under 89/336/EEC rules.

Laser Safety

This printer is certified as a Class 1 laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

International Notices

Power Cord

The following power cord requirements are in effect for your 220 V printer.

Minimum	0.75 mm ²
Minimum	H05 VV - F
The male plug is certified in the country in which the equipment is to be installed, and the female plug is an IEC 320 connector.	

Voltage

Attention Norwegian users: This equipment is designed to operate within an IT power system where the line-to-line voltage does not exceed 240 V.

Lithium Batteries

Attention Swiss users: Lithium batteries need to be disposed of in accordance with Annex 4.1 of SR814.013.

Warranty Considerations

Various factors can affect a printer's warranty, such as electrostatic damage, unsupported consumables, and other actions listed on the following page. Read your printer warranty carefully. For information about your warranty, go to printer.konicaminolta.net/support, then click on the Answer Base.

If KONICA MINOLTA printer failure or damage is found to be directly attributable to the use of non-KONICA MINOLTA approved consumables, print media, and/or accessories, KONICA MINOLTA will not repair the printer free of charge. In this case, standard time and material charges will be applied to service your printer for that particular failure or damage.

These Actions Will Result in Voiding Your Warranty	
Print Media	<ul style="list-style-type: none">■ Use of nonsupported transparency (OHP) media, such as coated color transparencies.■ Use of other nonsupported print media, such as ink jet paper. <p>See chapter 2, "Using Media," in the <i>User's Guide</i> for information about media. Check printer.konicaminolta.net/support (click on Answer Base) for currently approved media. To order approved transparency media, go to www.q-shop.com.</p>
Electrostatic Discharge	Failure to protect the printer controller board and any associated daughterboard or module from electrostatic discharge or damage while performing any task involving the controller board.
Instructions	Failure to follow instructions in the printer documentation.
Modifications	Any modifications or changes to this product not expressly approved in writing by the manufacturer responsible for compliance to Federal Regulations could void your authority to operate this product within the Laws and Regulations of the Federal Communications Commission.
Consumables	Use of consumables not manufactured or supported by KONICA MINOLTA. Any damage to the printer or quality problems caused by a refilled toner cartridge use.
Imaging Unit or Transfer Roller	Any damage resulting from mishandling the imaging unit (including its four OPCs) or the transfer roller.
Accessories	Use of accessories not manufactured/supported by KONICA MINOLTA.

Attention

Don't return any merchandise to the manufacturer without calling for a Return Merchandise Authorization (RMA) number (Americas only). Refer to the *Service & Support Guide* or www.konicaminolta.net/printer/ for the Technical Support telephone number where you can obtain an RMA number. If the RMA number is not *prominently* visible on the outside of items returned, KONICA MINOLTA will not accept receipt.

Index

A

Acc disabled message 115
Acc enabled message 115
Acc file x% full message 116
Acc files got removed message 116
Accessories
 BuzzBox 128
 DIMMs 131
 Dual In-Line Memory Modules
 (DIMMs) 128
 Emulations 128
 Fonts 128
 Hard disk 145
 Internal IDE hard disk drive 128
 Media tray 128
 Other software 128
 Time-of-Day Clock 128
Additional memory 131
Administration menu 172

Advanced printing features
 Memory 132
Advanced status page 136
Antistatic protection 129
Autoduplex 42
Automatic jam recovery 85

B

Battery 148
BuzzBox 128, 130
 Adapter 130
 Interface 130
 Kit 130
 Ribbon cable 130

C

Cancel all jobs message 117
Cancel job message 118

Cancelling job

Status message 118

Card

Security 130

Cassette (see tray) 147

Cautions

OPC belt cartridge 73

Class B device 178

Cleaning cycle

Imaging unit cleaning
rotations 55, 163

Internal cleaning cycle 73

Coated stock 24

Codes

Error 124

Color

Color Rendering Dictionaries
(CRDs) 49

Management 49

PANTONE® 49

Profiles 50

QCOLOR Technology 49

See also the CrownBook 50

Common Menu 173

Consumables

OPC belt cartridge 53

Toner 53

Warranty statement 53

Waste toner bottle 53

Continuous printing 36

Control panel messages 114

Controller

Specifications 158

CRDs 49

Created files message 118

Creating x file message 118

D

Deep sleep 119

Default memory 132

DIMMs 131

Direct printing from PDF 82

DOC

See Document Options Commands

Document Option Commands

Header/trailer page 167

HP PCL 5e emulation commands 167

HP-GL emulation commands 167

Job and subjob boundary
commands 169

Lineprinter emulation commands 168

Downloading 136

Emulation 136

Via CrownNet 136

Via Ethernet interface 136

Via parallel interface 136

Drivers 2, 3

Installing for Macintosh 5

Installing for Windows 5

Dual In-Line Memory Modules

See DIMMs 131

Duplex

Printing 42

Manual duplexing 42

Duplexer Jams 88

Duplexing

Manual 42

Memory requirements 41

E

Electrostatic discharge 129

Emulation

Downloading optional 136

End job message 118

Energy saver

Deep sleep 119

ENERGY Star 155

Envelopes

Formatting 26

Loading 38

Printing 26, 38

Environmental requirements 160

Error codes 124

Error message

Bins 121

Error messages 114

ESP 98, 106

Mode 98, 106

Timeout 98, 106

EtherTalk

Menu 174

Extended accounting file size message 119

F

FCC

Class B 178

Compliance 178

FCC

Caution 179

Fonts 138

Downloading disk fonts 138

ftp 137

G

Glossy 24

Glossy plain 24

Glossy stock thick 2 24

Glossy stock thick 3 24

Glossy Thick 1 24

Plain paper 24

Glossy stock 24

H

Hard disk 145

Header/trailer page, Document

Option Commands 167

Host Input 82

Host memory 82

HP PCL 5e

Document Option Commands 167

HP-GL

DOC 167

I

IDE hard disk 145

Idle

Status message 119

Idle message 119

Imageable area

Margins 20

ImageServer 138

Index stock 26

Installation

BuzzBox 130

Drivers and Utilities for Macintosh 5

Drivers and Utilities for NDPS 11

Drivers and Utilities for NetWare 11

Drivers and Utilities for UNIX 11

Drivers and Utilities for Windows 5

Hard disk 145

Linux 11

Macintosh PPDs 5

NetWare 11

NPDS 11

System software 2

UNIX 11

Interfaces 158

International notices

Notices

International 180

IPP

Internet Printing Protocol 165

Internet Pull Printing 165

J

Jam recovery, automatic 85

Jams 100

Duplexer 88

Locating 87

Media path 86

Messages 87

Preventing 84

Removing 88

Status messages 87

Job and subjob boundary, DOC 169

K

Keypad locked message 107

Keys

Security 130

Kit

BuzzBox 130

IDE hard disk 145

PlanetPress 139

QFORM 139

L

Labels

- Continuous printing 28
- Loading 27, 28
- Printing 27, 28

LAN Manager Menu 175

Laser

- Radiation confined 179
- Safety 179

Lineprinter, DOC 168

Lithium batteries 180

Loading

- Envelopes 36
- Thick stock 39

Loading media 31

M

Macintosh

- Installation 5
- PPDs 3

Margins 20

Media 147

- Automatic jam recovery 85
- Clearing media jams 88
- Envelopes 26
- Glossy stock 27
- Index stock 26
- Label stock 27
- Loading 31
- Margins 20
- OHP film 18, 29
- Path 86
- Plain paper 24
- Postcards 28
- Preventing jams 84
- Thick stock 25
- Transparencies 18, 29
- Transparencies (uncoated only) 29
- Tray 147

Media jams 100

- Removing 87

Media path 86

Media tray 18

- Fill limit mark 33
- Multipurpose 18

Optional HCIF 18

Media type 23

Media type, definition 23

Memory modules (DIMMs)

- Dual in-line memory modules 131

Memory requirements 41

Memory/Quick Config 132

Messages 114

MICR checks 139

N

NetWare menu 176

Network mode 21

Norwegian user voltage notice 180

Notices

- Canadian users 179
- Norwegian user voltage 180
- Swiss lithium batteries 180

O

OHP film also known as transparency film 18, 29

On switch 105

OPC belt cartridge 62

- Cautions 73

Operator Control menu 171

Optional media tray 31

output 21

Output tray 21

P

Page margins 20

PageScope Net Care 136

- Emulation, downloading optional 136

Paper

- Jams 100

Path, media 86

Pause 73

PCL

- Drivers 3

PDF file printing 82

Physical specifications 161

PJL command

- UEL command 169

- Plain paper** 24
- PlanetPress** 139
- Please wait message** 118
- Postcard**
 - Japanese size 28
 - Specifications 28
- PostScript**
 - Drivers 3
 - Printer definitions 3
- PostScript files** 138
- Power requirements** 154
 - ENERGY Star, compliance 155
- Power saving mode** 105
- Power switch** 105
- Preventing paper jams** 84
- Print quality**
 - All black sheet 111
 - Colors not correct 113
 - Image comes off when rubbed 111
 - Irregular print 109
 - Too light 108
 - Vertical lines 112
- Print quality, definition** 22
- Print Status ?** 136
- Printer**
 - Handling 72
 - Lifting 73
 - Pause for cleaning 73
 - See also Specifications
 - Speed 156, 157
- Printing**
 - Area 19
 - Envelopes 38
 - Labels 27, 28
 - Method 157
 - Speed 156, 157
 - Transparencies 25, 26, 29, 43, 120, 181
- Printing status message** 121
- PRISM™** 49
- Profile downloader** 3
- Proof and print** 167
- PS Wait Timeout** 82
- Put x paper in any bin message** 122
- Put x paper in x bin message** 121

Q

- QFORM** 139

R

- Radiation confined** 179
- Resetting accounting message** 122
- Resolution** 132, 157
- Return Merchandise Authorization**
 - number 182
- Returning, printer**
 - 182
- RMA number** 182

S

- Service**
 - Messages 114
- Service messages** 114
- Shipping, printer**
 - RMA number 182
- Single user mode** 21
- Specifications**
 - Internal IDE hard disk 159
- Specifications**
 - CGM 158
 - Consumables 53, 162
 - Controller 156, 158
 - CPU 158
 - CrownNet Ethernet 158
 - Emulations 158
 - Engine 156
 - Environmental 160
 - Flash ROM 159
 - Fonts 158
 - ImageServer 158
 - Input sources 157
 - Interfaces 158
 - Lineprinter 158
 - Memory 159
 - Optional emulations 158
 - Options 159
 - Output 157
 - Parallel 158
 - Physical 161
 - Print method 157

- Print speed 156, 157
- Resolution 157
- System software 159
- Temperature 160
- Toner 157
 - Toner cartridges 53, 162
 - Warm-up time 157
- Spool memory** 82
- Startup page** 136
- Static electricity discharge** 129
- Status message**
 - Acc disabled 115
 - Acc enabled 115
 - Acc file x% full 116
 - Acc files got removed 116
 - Cancel all jobs 117
 - Cancel job 118
 - Created files 118
 - Creating x file 118
 - End job 118
 - Extended accounting file size 119
 - Idle 119
 - Please wait 118
 - Printing status 121
 - Put x paper in any bin 122
 - Put x paper in x bin 121
 - Resetting accounting 122
 - Waiting for idle 122
 - Warming up 122
- Status page** 136
- Swiss lithium batteries notice** 180
- System memory requirements** 41
- System software**
 - Installing 2
 - Specifications 159

T

- TCP/IP** 137
 - Menu 177
- Temperature requirements** 160
- Thick stock**
 - Loading 25
 - Printing 25
- Time-of-Day clock** 147
- Timeout** 82

Toner 157

- Toner value kit 56
- Toner cartridges** 53, 54, 162
 - Life expectancy 54, 162

Transparencies 18, 29

- Continuous printing 30
- Loading 29
- Printing
 - OHP film 29

Tray 147

- A5 spacer 33
- Also known as cassette 147
- HCIF 31
- Lower feeder unit (Trays 2 and 3) 147
- Multipurpose 35
- Multipurpose tray extender 35
- Optional 31
- Spacer for A5 paper 33
- Upper 31
- Upper (also known as Standard) (Tray 1) 147

Tray 1 147

Troubleshooting 80

- Duplexing 104
- Error codes 124
- Media jams 100
- Nothing is printed 107
- Printer resets 103
- Printer takes too much time 104
- Status, service, and error messages 114

U

UEL command 169

UNIX 137

UNIX host software 3

Upper 18

Upper media tray 31

Utilities 2

- Installing for Macintosh 5
- Installing for Windows 5

V

Ventilation grilles 152

W

Waiting for idle message 122

Waiting for idle status message 122

Warming up message 122

Warm-up time 157

Warranty 181

**Wrist strap for antistatic
protection** 129

